

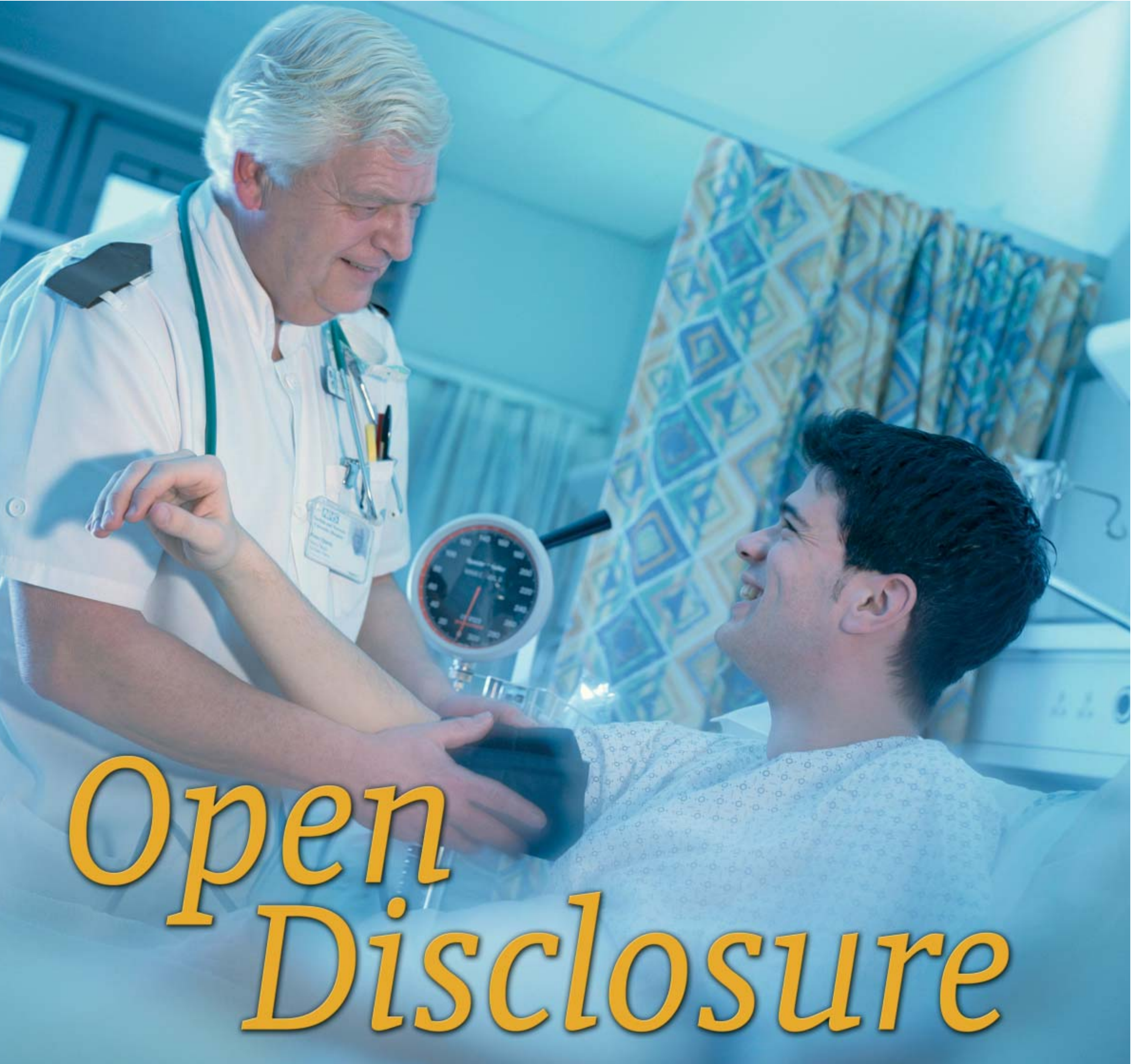
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Open Disclosure

What is it about?

Talking openly with your patients about their care

Telling your team if a patient has been harmed

Saying sorry to a patient if they've been hurt rather than helped

Being there for your work colleagues if they're involved in an adverse event

Looking for the causes rather than blaming individuals