

## ACSQHC and Health Ministers' Decisions: 2009

INITIATIVE	DECISION	MOVING FORWARD
<p><b>Accreditation</b> (Nov 2009)</p>	<p>Update on strategies being developed for a new model of Accreditation of Health Service Organisations for Australia</p> <p>Consultation on the initial draft National Safety and Quality Healthcare Standards to be completed by February 2010.</p>	<p>Final recommendations on the new model to go to AHMC in November 2010</p> <p>Program information is available at <a href="http://www.safetyandquality.gov.au">www.safetyandquality.gov.au</a> &gt; <a href="#">Our work &gt; Accreditation</a></p>
<p><b>Falls Guidelines</b> (Nov 2009)</p>	<p>Endorsed the <i>Preventing Falls and Harm from Falls in Older People: Best Practice Guidelines for Australian Hospitals, Residential Aged Care Facilities and Community Care 2009</i> as the new national guidelines.</p>	<p>Guidelines available on the ACSQHC web site <a href="http://www.safetyandquality.gov.au">www.safetyandquality.gov.au</a> &gt; <a href="#">Our work &gt; Falls Guidelines</a></p> <p>Proposal for national printing and distribution of the Falls Guidelines circulated to interested parties in December 2009</p> <p>Creation of a dedicated web resource for falls prevention research and practices in 2010</p>
<p><b>Healthcare Associated Infection: A National Approach to the Prevention of Virulent Micro-organisms in Hospital Settings</b> (Nov 2009)</p>	<p>Update on progress on recommendations that:</p> <p>a. All hospitals establish Healthcare Associated Infection surveillance</p> <p>b. All hospitals monitor and report <i>Staphylococcus aureus</i> (including MRSA) blood stream infections and <i>Clostridium difficile</i> infections</p> <p>c. A national approach to the monitoring of Hand Hygiene Standards be developed</p>	<p>A national approach to the monitoring of hand hygiene standards is occurring. As of Dec 2009 three series of data have been collected</p> <p>Data standards and definitions for the collection of <i>Staphylococcus aureus</i> blood stream infections and <i>Clostridium difficile</i> have been developed</p> <p>Information on The National Hand Hygiene Initiative is available at Hand Hygiene Australia web site <a href="http://www.hha.org.au/">www.hha.org.au/</a></p> <p>Program information is available at <a href="http://www.safetyandquality.gov.au">www.safetyandquality.gov.au</a> &gt; <a href="#">Our Work &gt; Healthcare Associated Infection</a></p>

INITIATIVE	DECISION	MOVING FORWARD
<p><b>Information Strategy</b></p> <p>(Nov 2009)</p>	<p>Recommended approach endorsed for implementation and reporting of a core set of national indicators of safety and quality</p>	<p>National working group to develop detailed specification of indicators and best practice reporting and presentation models (2010)</p> <p>Advice to be provided on the timetable for implementation proposed by the Commonwealth.</p> <p>Further development of indicators for safety and quality and national reporting in acute and primary care settings</p> <p>Program information is available at : <a href="http://www.safetyandquality.gov.au">www.safetyandquality.gov.au</a> &gt; <a href="#">Our work &gt; Information Strategy</a></p>
<p><b>WHO Australian and New Zealand version of the Surgical Safety Checklist</b></p> <p>(Nov 2009)</p>	<p>Surgical Safety Checklist endorsed as the nationally agreed strategy for Surgical Safety in Australia, superseding the current 'Ensuring Correct Patient, Correct Site, Correct Procedure Protocol</p>	<p>Locally adapted and agreed format of the Surgical Safety Checklist be implemented across jurisdictions by 1 July 2011</p> <p>Commission membership of RACS implementation working party will support implementation</p> <p>Regular feedback of progress on implementation of the Surgical Safety Checklist be undertaken by jurisdictions and the private hospital sector</p> <p>The Checklist is available on the RACS web site: <a href="http://www.surgeons.org/AM/Template.cfm?Section=Home&amp;Template=/CM/ContentDisplay.cfm&amp;ContentFileID=64415">http://www.surgeons.org/AM/Template.cfm?Section=Home&amp;Template=/CM/ContentDisplay.cfm&amp;ContentFileID=64415</a></p>

## Other Major Ongoing ACSQHC Initiatives

INITIATIVE	Summary
<p><i>Clinical Communications:</i> Clinical Handover - The "OSSIE" guide to Clinical Handover Improvement</p>	<p>As a part of the National Clinical Handover Initiative, a guide to clinical handover improvement is being developed. To download the Consultation Edition of the guide or other tools and resources developed as part of the initiative visit the Handover page on the ACSQHC web site: <a href="http://www.safetyandquality.gov.au">www.safetyandquality.gov.au</a> &gt; <a href="#">Our work</a> &gt; <a href="#">Clinical Handover</a></p> <p>Final Guide to Australian Health Ministers in March 2010.</p>
<p><i>Clinical Communications:</i> Open Disclosure - Report on the effectiveness of implementation of the Open Disclosure Standard</p>	<p>Research reports and guides to be finalised in 2010.</p> <p>Open Disclosure Standard available on the ACSQHC web site: <a href="http://www.safetyandquality.gov.au">www.safetyandquality.gov.au</a> &gt; <a href="#">Our work</a> &gt; <a href="#">Open Disclosure</a></p>
<p><i>Credentiailling:</i> Development of a guideline for Review by Peers for use in administrative and professional processes.</p>	<p>A literature review on peer review has been published.</p> <p>A 'how to' guide has been developed by ACSQHC to assist health service organisations, managers and medical practitioners maximise the effectiveness of peer review. It is based on the available evidence, current best practice and expert opinion. Consultation on the document will continue to February 2010.</p> <p>Scope of Practice Review Framework to be finalised in 2010.</p> <p>For details visit the ACSQHC web site: <a href="http://www.safetyandquality.gov.au">www.safetyandquality.gov.au</a> &gt; <a href="#">Our Work</a> &gt; <a href="#">Credentiailling</a></p>
<p><i>Healthcare Associated Infection:</i> Antimicrobial Stewardship</p>	<p>The publication <i>Reducing harm to patients from health care associated infection: the role of antimicrobial stewardship in Australian hospitals</i> is due for release in early 2010.</p>
<p><i>Healthcare Associated Infection:</i> Clinician Capacity</p>	<p>A scope of practice literature review and stakeholder survey has been published (Sept 2008) and is available on the ACSQHC web site: <a href="http://www.safetyandquality.gov.au">www.safetyandquality.gov.au</a> &gt; <a href="#">Our Work</a> &gt; <a href="#">Healthcare Associated Infection</a></p> <p>An interactive electronic education package is being developed to assist healthcare workers who undertake infection prevention and control as novice practitioners, in small, district or rural settings, without assistance of Infectious Diseases specialists, while often undertaking other roles.</p> <p>This will be available in late 2010.</p>

INITIATIVE	Summary
<p><i>Healthcare Associated Infection: Infection Control Guidelines</i></p>	<p>Draft Infection Control Guidelines are available on the NHMRC Web site <a href="http://www.nhmrc.gov.au/guidelines/consult/aicg.htm">http://www.nhmrc.gov.au/guidelines/consult/aicg.htm</a></p> <p>Consultation period closes on 10 March 2010.</p> <p>The ACSQHC will work with the NHMRC to ensure implementation of the Guidelines are facilitated across all health care settings during 2010.</p>
<p><i>Information Strategy: Reporting and Health Information</i></p>	<p>Work will be undertaken to facilitate and develop data standards for Ministerially endorsed safety and quality indicators.</p> <p>Tools will be developed that enable clinical providers to receive and respond to timely, targeted reports on their quality of care against peer performance and clinical benchmarks.</p> <p>Work will be undertaken on mechanisms for reporting on safety and quality nationally;; the initial elements of which will be potentially preventable hospitalisations, healthcare amenable mortality and patient experience.</p> <p>A national safety reporting model for hospitals to use will be developed, building on the cost of health care acquired diagnosis (CHADx) models and contributing to the development of the International Classification of Patient Safety (ICPS).</p> <p>Paper to AHMC proposing a common national approach to clinical quality registries, targeting high priority clinical conditions. The proposals will be informed by the findings from our six pilot projects. Draft <i>Operating Principles and Technical Standards for Australian Clinical Quality Registries</i> are available on the ACSQHC web site and have been the subject of the national pilot program: <a href="http://www.safetyandquality.gov.au">www.safetyandquality.gov.au</a> &gt; <a href="#">Our work &gt; Information Strategy</a></p> <p>The safety in e-health program, in conjunction with NEHTA, will continue to progress with emphasis on e-medication management, HAI surveillance and discharge summaries.</p> <p>Developing an approach to medical devices safety, undertaken with reference to TGA.</p>
<p><i>Medication Safety: Progressing priority recommendations</i></p>	<p>The National Medication Safety and Quality Scoping Study Report analysed gaps in current national medication safety and quality arrangements and made four primary recommendations to the Commission and forty recommendations for further activity to enhance current national medication safety and quality activity. The Commission is systematically working through the report recommendations in conjunction with other key organisations.</p> <p>The Report is available on the ACSQHC web site: <a href="http://www.safetyandquality.gov.au">www.safetyandquality.gov.au</a> &gt; <a href="#">Our Work &gt; Medication Safety</a></p>

INITIATIVE	Summary
<i>Medication Safety: Electronic Medication Management</i>	Safe implementation of Electronic Medication Management in Hospitals toolkit being developed in partnership with NEHTA
<i>Medication Safety: Medication Safety Self Assessment</i>	A Medication Safety Self Assessment reporting system will be made available to those health systems and services that wish to use it
<i>Medication Safety: National Inpatient Medication Chart</i>	A web based reporting tool and technical support for an annual audit of national inpatient medication charts will be developed and utilised
<i>Medication Safety: National recommendations for labelling parenteral medicines, lines and fluids</i>	National recommendations will be available in May 2010 The existing NSW labelling recommendations, upon which the Commission work is based, are available on the ACSQHC web site: <a href="http://www.safetyandquality.gov.au">www.safetyandquality.gov.au</a> > <a href="#">Our work</a> > <a href="#">Medication safety</a>
<i>Medication Safety: WHO High 5's Medication Reconciliation</i>	Nineteen Australian hospitals are involved in the WHO High 5s project: Assuring medication accuracy at transitions of care through the process of medication reconciliation.  The Commission is responsible for providing oversight and support for the project including the provision of ongoing technical assistance to hospitals, management of processes and timelines, and the monitoring of data collection and event analysis. For details please visit <a href="http://www.high5s.org/">www.high5s.org/</a>
<i>National Safety and Quality Framework</i>	ACSQHC has developed a proposed National Safety and Quality Framework setting out a vision of safe and high quality health care. An extensive consultation process regarding the proposed framework was held in 2009. The framework is currently being revised based on the consultation and will be submitted to Health Ministers in 2010.
<i>National Safety and Quality Report 2010</i>	Windows 2010 will be published in late 2010.  The 2009 Report: <i>Windows into Safety and Quality in Health Care 2009</i> and the 2008 Report: <i>Windows into Safety and Quality in Health Care 2008</i> is available on the ACSQHC web site: <a href="http://www.safetyandquality.gov.au">www.safetyandquality.gov.au</a> > <a href="#">Commission Publications</a>

INITIATIVE	Summary
<i>Recognising and Responding to Clinical Deterioration</i>	<p>ACSQHC has developed a draft Consensus Statement regarding essential elements for recognising and responding to clinical deterioration. The Statement will be submitted to Health Ministers in 2010.</p> <p>The Draft Statement (July 2009) is available from the ACSQHC web site: <a href="http://www.safetyandquality.gov.au">www.safetyandquality.gov.au</a> &gt; <a href="#">Our Work &gt; Recognising and Responding to Clinical Deterioration</a></p> <p>A DVD on the Recognising and Responding to Clinical Deterioration: Solutions for Safe Care workshop, held on 10 November 2009, is available from the Commission.</p> <p>Human factors principles to be further developed in 2010 for dissemination and application</p>
<i>Safety in Primary Care</i>	<p>A nationally agreed action plan for patient safety in primary care will be developed, in line with the National Primary Health Care Strategy and with endorsement from key stakeholders.</p> <p>This will be a priority focus for the Primary Care Committee.</p>
<i>Survey of patients by the Commonwealth Fund</i>	<p>This triennial survey, with an expanded Australian survey sample, to be undertaken in 2010 and to be published in the National Safety and Quality Report 2010.</p> <p>The results of the Commonwealth Fund Survey of primary care doctors were presented in the 2009 Report.</p>