



**RACMA**  
The Royal Australasian College  
of Medical Administrators

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of Medical Administrators**  
ABN 39 004 688 215  
10/1 Milton Parade Malvern  
Victoria 3144 Australia  
Telephone +61 3 9824 4699  
Facsimile +61 3 9824 6806  
info@racma.edu.au  
[www.racma.edu.au](http://www.racma.edu.au)

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Dr Nicola Dunbar  
The Australian Commission on Safety and Quality in Health Care  
GPO BOX 5840  
SYDNEY, NSW 2001

Dear Dr Dunbar

**Re: Draft National Patient Charter of Rights, published by the Australian  
Commission on Safety and Quality in Health Care**

The Royal Australasian College of Medical Administrators is pleased to support the  
Commission's development of a National Patient Charter of Rights.

Many of our College Fellows are associated with health services where such charters  
already exist. The development of a broad national framework to encourage  
consistency will contribute to achievement of the principles underpinning patient  
rights and encourage improvement in their implementation.

The College anticipates the Commission will receive responses from its Fellows who  
are in direct patient care settings.

Regards

Yours sincerely

Dr Karen Owen  
CHIEF EXECUTIVE