



Princess Alexandra Hospital  
Health Service District



Queensland  
Government

Queensland Health

Enquiries to: Ms Heather Tyrrell  
Telephone: 07 3240 7744  
Facsimile: 07 3240 2420  
Our Ref: 080306\_Draft National Patient Charter  
of Rights

Australian Commission on  
Safety and Quality in Health Care  
GPO Box 5480  
SYDNEY NSW 2001

To whom it may concern

**Re: Feedback on Draft National Patient Charter of Rights**

The Princess Alexandra Hospital values the ability to comment on this draft document. It has been circulated and discussed via the Clinical Council which is the senior management group in the hospital.

It is accepted that patient rights are important and that maintaining these standards are vital for the quality of health care. The preamble to the document discusses the fact that many states/territories as well as individual institutions have their own patient charter of rights. Queensland Health is one of these and that document includes both rights and responsibilities. Responsibilities are also mentioned in the preamble but figure in brief easy to miss components of the actual document.

The Princess Alexandra Hospital would question the need for another document covering patient rights and wonder what added benefit this would provide to patients in this country. Of greater concern is the limited content outlining patient responsibilities. This is a major deficit in the document as health care is shared between the patient and the provider. Quality health care cannot be provided without the mutual cooperation, trust and respect of the patient and the health provider. The one directional rights covered by this draft document is not supported. Our Clinical Council would not be supportive of further progression of this draft charter without significant change emphasising patient responsibilities.

Yours sincerely,

Dr David Theile Snr  
Clinical Chief Executive Officer  
Princess Alexandra Hospital Health Service District

713108

Office  
Princess Alexandra Hospital  
Health Service District

Postal  
Ipswich Road  
Woolloongabba Q 4102

Phone  
61 7 3240 7744

Fax  
61 7 3240 2420