

Consumer Medicine Information (CMI) summary

The [full CMI](#) on the next page has more details. If you are worried about using this medicine, speak to your doctor or pharmacist.

This medicine is new or being used differently. Please report side effects. See the [full CMI](#) for further details.

1. Why am I using EYEZEP?

EYEZEP contains the active ingredient azelastine hydrochloride. EYEZEP is used for the treatment and prevention of seasonal and non-seasonal (perennial) allergic conjunctivitis, caused by allergies, such as to pollen (hay fever) or house dust mites.

For more information, see Section [1. Why am I using EYEZEP?](#) in the full CMI.

2. What should I know before I use EYEZEP?

Do not use if you have ever had an allergic reaction to an medicine or any of the ingredients listed at the end of the CMI.

Talk to your doctor if you have any other medical conditions, take any other medicines, or are pregnant or plan to become pregnant or are breastfeeding.

For more information, see Section [2. What should I know before I use EYEZEP?](#) in the full CMI.

3. What if I am taking other medicines?

Some medicines may interfere with EYEZEP and affect how it works.

A list of these medicines is in Section [3. What if I am taking other medicines?](#) in the full CMI.

4. How do I use EYEZEP?

- Use one drop of EYEZEP in each eye every 12 hours as required. This may be increased to one drop in each eye four times daily if required.
- Follow the instructions provided with the medicine.
- Do not exceed the recommended dosage.

More instructions can be found in Section [4. How do I use EYEZEP?](#) in the full CMI.

5. What should I know while using EYEZEP?

Things you should do	<ul style="list-style-type: none">• Remind any doctor, dentist or pharmacist you visit that you are using EYEZEP.• If you become pregnant while using EYEZEP, tell your doctor.
Things you should not do	<ul style="list-style-type: none">• Do not use a double dose to make up for the dose that you missed.• Do not give EYEZEP to anyone else, even if they have the same condition as you.
Driving or using machines	<ul style="list-style-type: none">• Be careful before you drive or use any machines or tools until you know how EYEZEP affects you.• EYEZEP is unlikely to make you feel drowsy. However, if you are drowsy, do not drive a car or operate machinery.
Drinking alcohol	<ul style="list-style-type: none">• Tell your doctor or pharmacist if you drink alcohol.• If you drink alcohol, any drowsiness may be worse.
Looking after your medicine	<ul style="list-style-type: none">• Keep your EYEZEP in a cool dry place where the temperature stays below 30°C.• Do not put EYEZEP in the fridge.

For more information, see Section [5. What should I know while using EYEZEP?](#) in the full CMI.

6. Are there any side effects?

All medicines can have side effects. If you do experience any side effects, most of them are minor and temporary. However, some side effects may need medical attention.

For more information, including what to do if you have any side effects, see Section [6. Are there any side effects?](#) in the full CMI.

EYEZEP®

Active ingredient(s): *azelastine hydrochloride (azel-as-teen hydro-klor-ide) eye drops*

Consumer Medicine Information (CMI)

This leaflet provides important information about using EYEZEP. **You should also speak to your doctor or pharmacist if you would like further information or if you have any concerns or questions about using EYEZEP.**

Where to find information in this leaflet:

- [1. Why am I using EYEZEP?](#)
- [2. What should I know before I use EYEZEP?](#)
- [3. What if I am taking other medicines?](#)
- [4. How do I use EYEZEP?](#)
- [5. What should I know while using EYEZEP?](#)
- [6. Are there any side effects?](#)
- [7. Product details](#)

1. Why am I using EYEZEP?

EYEZEP contains the active ingredient **azelastine hydrochloride**. EYEZEP belongs to a group of medicines called antihistamines. It works by blocking the action of histamine and other substances produced by the body, which are causing your allergies.

EYEZEP is used for the treatment and prevention of **seasonal and non-seasonal (perennial) allergic conjunctivitis, caused by allergies, such as to pollen (hay fever) or house dust mites**. The effects are red, itchy and/or watery eyes, sometimes together with sneezing or a runny, itchy or blocked nose.

EYEZEP is not addictive.

2. What should I know before I use EYEZEP?

Warnings

Do not use EYEZEP if you have an allergy to EYEZEP or any of the ingredients listed at the end of this leaflet.

Always check the ingredients to make sure you can use this medicine.

Do not give EYEZEP to a child under 4 years, unless directed by the child's doctor.

The safety and effectiveness of EYEZEP in children under 4 years have not been established.

Do not use EYEZEP after the expiry date printed on the pack.

Do not use EYEZEP after 4 weeks of first opening the bottle.

Do not use EYEZEP if the packaging is torn or shows signs of tampering.

Check with your doctor or pharmacist if you:

- have kidney disease
- take any medicines for any other condition
- have allergies to any other substances, such as foods, preservatives or dyes.
- Are wearing contact lenses.

During treatment, you may be at risk of developing certain side effects. It is important you understand these risks and how to monitor for them. See additional information under Section [6. Are there any side effects?](#)

Pregnancy and breastfeeding

Check with your doctor if you are pregnant or intend to become pregnant.

Talk to your doctor if you are breastfeeding or intend to breastfeed.

3. What if I am taking other medicines?

Tell your doctor or pharmacist if you are taking any other medicines, including any medicines, vitamins or supplements that you buy without a prescription from your pharmacy, supermarket or health food shop.

Some medicines and EYEZEP may interfere with each other if significant amounts of the eye drop is absorbed systematically. These include:

- Cimetidine, a medicine used to treat stomach ulcers and some other stomach conditions.

Check with your doctor or pharmacist if you are not sure about what medicines, vitamins or supplements you are taking and if these affect EYEZEP.

4. How do I use EYEZEP?

How much to use

- Use one drop of EYEZEP in each eye every 12 hours as required. This may be increased to one drop in each eye four times daily if required.
- Follow the instructions provided with the medicine.
- Do not exceed the recommended dosage.

How to use EYEZEP

Wash your hands before using EYEZEP. Gently wipe around your eyes with a tissue to remove any moisture.



1. Remove the protective cap.
2. Unscrew the top of the bottle and check that the dropper is clean.
3. Gently pull your lower eyelid down.



4. Carefully place one drop inside the middle of your lower eyelid. Take care not to let the dropper touch your eye.



5. Release your lower eyelid and gently press on the inner corner of your eye against the bridge of your nose. Then keeping your finger pressed against your nose, slowly blink your eye a few times to spread the drop across the surface. Blot away any excess medication.



6. Repeat this procedure for your other eye.

If you use too much EYEZEP

If you think that you have used too much EYEZEP, you may need urgent medical attention.

You should immediately:

- phone the Poisons Information Centre (Australia telephone 13 11 26) for advice, or
- contact your doctor, or
- go to the Emergency Department at your nearest hospital.

You should do this even if there are no signs of discomfort or poisoning.

5. What should I know while using EYEZEP?

Things you should do

Remind any doctor, dentist or pharmacist you visit that you are using EYEZEP.

If you become pregnant while using EYEZEP, tell your doctor.

A new bottle of EYEZEP is required if used beyond 4 weeks.

The maximum duration of treatment is 6 weeks at a time. Consult your doctor if your symptoms have not cleared up after 6 weeks.

EYEZEP should be used only when necessary.

Things you should not do

- Do not use a double dose to make up for the dose that you missed.
- Do not give EYEZEP to anyone else, even if they have the same condition as you.
- Do not use EYEZEP to treat any other complaints unless your doctor or pharmacist tells you to. EYEZEP is not intended for the treatment of eye infections.

Driving or using machines

Be careful before you drive or use any machines or tools until you know how EYEZEP affects you.

EYEZEP is unlikely to make you feel drowsy. However, if you are drowsy, do not drive a car or operate machinery.

Drinking alcohol

Tell your doctor or pharmacist if you drink alcohol.

If you drink alcohol, any drowsiness may be worse.

Looking after your medicine

- Keep your EYEZEP in a cool dry place where the temperature stays below 30°C.
- Do not put EYEZEP in the fridge.

Follow the instructions in the carton on how to take care of your medicine properly.

Store it in a cool dry place away from moisture, heat or sunlight; for example, do not store it:

- in the bathroom or near a sink, or
- in the car or on window sills.

Keep it where young children cannot reach it.

When to discard your medicine

Do not use EYEZEP for longer than 4 weeks after the bottle is first opened.

Getting rid of any unwanted medicine

If you no longer need to use this medicine or it is out of date, take it to any pharmacy for safe disposal.

Do not use this medicine after the expiry date.

6. Are there any side effects?

All medicines can have side effects. If you do experience any side effects, most of them are minor and temporary. However, some side effects may need medical attention.

See the information below and, if you need to, ask your doctor or pharmacist if you have any further questions about side effects.

Less serious/common side effects

Less serious side effects	What to do
<ul style="list-style-type: none">• Irritation in the eyes• Stinging or burning in eyes• Bitter taste in mouth	<p>Speak to your doctor if you have any of these less serious side effects and they worry you.</p> <p>Drinking a flavoured drink a few minutes after using EYEZEP may help any bitter taste to go away.</p>

Tell your doctor or pharmacist if you notice anything else that may be making you feel unwell.

Other side effects not listed here may occur in some people.

Reporting side effects

After you have received medical advice for any side effects you experience, you can report side effects to the Therapeutic Goods Administration online at www.tga.gov.au/reporting-problems. By reporting side effects, you can help provide more information on the safety of this medicine.

7. Product details

This medicine is available over-the-counter without a doctor's prescription.

What EYEZEP contains

Active ingredient (main ingredient)	Azelastine (as hydrochloride) 0.0457% w/v. Each drop contains 14 µg azelastine (as hydrochloride).
Other ingredients (inactive ingredients)	<ul style="list-style-type: none">• Hypromellose• Disodium edetate• Benzalkonium chloride• Sorbitol solution 70% (crystallising)• Sodium hydroxide

	<ul style="list-style-type: none">• Water for injections
Potential allergens	N/A

Do not take this medicine if you are allergic to any of these ingredients.

What EYEZEP looks like

EYEZEP (AUST R 97489) is a clear, colourless, water based solution, which comes in a polyethylene bottle with dropper attachment. The bottle contains 6 mL of solution which is equivalent to approximately 180 eye drops.

Who distributes EYEZEP

Arrotex Pharmaceuticals Pty Ltd
15-17 Chapel Street,
Cremorne VIC 3121
Australia

This leaflet was prepared in August 2025.