

AUSTRALIAN COMMISSION ON SAFETY AND QUALITY IN HEALTH CARE

Advisory no: A15/03

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STATUS	ACTIVE
COMPLIANCE WITH THIS ADVISORY	Mandatory for accrediting agencies
APPROVED FOR DISTRIBUTION BY	Chief Operating Officer
REVIEW DUE DATE	31 December 2018
INFORMATION IN THIS ADVISORY APPLIES TO	All approved accrediting agencies
KEY RELATIONSHIP	All National Safety and Quality Health Service (NSQHS) Standards
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TRIM NO.	D15-22488
LINKAGES TO OTHER ADVISORIES and/or DOCUMENTATION	n/a
ATTACHMENT	Dental services – core, developmental and non-applicable actions
NOTES (if applicable)	n/a

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Core, developmental and non-applicable actions in dental settings

PURPOSE:

To provide clarification of the core, developmental and non-applicable actions for dental practices and services implementing the National Safety and Quality Health Service (NSQHS) Standards.

ISSUE:

The introduction of mandatory accreditation for a majority of public dental services to the NSQHS Standards requires accrediting agencies to assess both core and developmental actions in the NSQHS Standards.

For private dental practices, assessment against the NSQHS Standards is recommended but not mandatory.

Core actions are considered to be critical safety and quality requirements and 100 percent of core actions must be met for a dental service to achieve accreditation.

Developmental actions are important and dental services should be working towards implementing these actions. However, dental services do not need to have satisfactorily met the requirements to be awarded accreditation.

The consultation and research undertaken in the development of the *NSQHS Standards Guide for Dental Practices and Services, November 2015* has involved a review of the actions within the NSQHS Standards for dental practices and services. The following summarises the changes:

NSQHS Standard 1	Action 1.18.3 added to developmental
NSQHS Standard 2	No changes
NSQHS Standard 3	Action 3.14.4 moved from non-applicable to core Actions 3.5.2, 3.16.1 and 3.17.1 moved from developmental to core
NSQHS Standard 4	Action 4.8.1 is now non-applicable
NSQHS Standard 5	No changes
NSQHS Standard 6	No changes

There are 108 core, 45 developmental and 13 non-applicable actions in the NSQHS Standards for dental practices and services. These are detailed in Attachment 1.

REQUIREMENTS:

Approved accrediting agencies are to assess all actions (core and developmental) and provide dental practices and services with a rating using the agreed three-point rating scale of not met, met satisfactorily and met with merit. Dental practices and services are required to provide evidence of planning, analysis and/or focus of effort for all developmental actions.

Accrediting agencies may provide dental practices and services with recommendations for all 'not met' actions, including developmental actions.

Accrediting agencies should not take the ratings of developmental actions into consideration when determining accreditation status of a dental practice or service.

Dental practices and services should take the recommendations of not met actions into consideration when developing their improvement plans.

Attachment: Dental practices and services – core, developmental and non-applicable actions

Dental practices and services are only required to meet the core actions in NSQHS Standards 1 to 6 for accreditation.

Standard	Core actions				Developmental actions				Non-applicable actions
1 Governance for safety and quality in health service organisations	1.1.1	1.7.2	1.10.5	1.15.2	1.2.2				1.18.4
	1.1.2	1.8.1	1.11.1	1.15.3	1.4.1				
	1.2.1	1.8.2	1.11.2	1.15.4	1.4.2				
	1.3.1	1.8.3	1.12.1	1.17.1	1.4.3				
	1.3.2	1.9.1	1.14.1	1.17.2	1.4.4				
	1.3.3	1.9.2	1.14.2	1.18.1	1.13.1				
	1.5.1	1.10.1	1.14.3	1.18.2	1.13.2				
	1.5.2	1.10.2	1.14.4	1.19.1	1.16.1				
	1.6.1	1.10.3	1.14.5	1.19.2	1.16.2				
	1.6.2	1.10.4	1.15.1	1.20.1	1.17.3				
	1.7.1				1.18.3				
	41				11				1
2 Partnering with consumers	2.4.1	2.4.2	2.7.1		2.1.1	2.2.2	2.6.1	2.8.2	Nil
					2.1.2	2.3.1	2.6.2	2.9.1	
					2.2.1	2.5.1	2.8.1	2.9.2	
	3				12				0
3 Preventing and controlling healthcare associated infections	3.1.1	3.5.1	3.11.2	3.14.2	3.1.4	3.10.2			3.14.3
	3.1.2	3.5.2	3.11.3	3.14.4	3.4.1	3.10.3			
	3.1.3	3.5.3	3.11.4	3.15.1	3.4.2	3.12.1			
	3.2.1	3.6.1	3.11.5	3.15.2	3.4.3	3.18.1			
	3.2.2	3.7.1	3.13.1	3.15.3	3.9.1	3.19.2			
	3.3.1	3.8.1	3.13.2	3.16.1	3.10.1				
	3.3.2	3.11.1	3.14.1	3.17.1					
				3.19.1					
	29				11				1
4 Medication safety	4.1.1	4.3.3	4.7.2	4.10.2	4.5.1				4.8.1
	4.1.2	4.4.1	4.7.3	4.10.4	4.5.2				4.10.3
	4.2.1	4.4.2	4.9.1	4.10.5	4.13.1				4.12.1
	4.2.2	4.6.1	4.9.2	4.10.6	4.13.2				4.12.2
	4.3.1	4.6.2	4.9.3	4.11.1					4.12.3
	4.3.2	4.7.1	4.10.1	4.11.2					4.12.4
									4.14.1
									4.15.1
								4.15.2	
	24				4				9
5 Patient identification and procedure matching	5.1.1	5.2.2	5.5.2		Nil				5.3.1
	5.1.2	5.4.1	5.5.3						
	5.2.1	5.5.1							
	8				0				1
6 Clinical handover	6.1.1	6.1.2	6.1.3		6.2.1	6.3.3	6.4.1	6.5.1	6.3.2
					6.3.1	6.3.4	6.4.2		
	3				7				1
Total	108				45				13