

KEY ACTIONS for clinicians

Comprehensive Care: Element 5

Deliver comprehensive care

Patients will require different health care depending on their individual needs, preferences and goals.

It is important that care is provided continuously and collaboratively in line with their diagnoses, agreed goals of care and the comprehensive care plan.

The delivery of comprehensive care should aim to address the health issues the patient was admitted with, and the risks of harm identified, to achieve the agreed clinical and personal goals of care.

The process of delivering comprehensive care should include relevant clinical disciplines working together in a multidisciplinary team to achieve this outcome.

How comprehensive care is delivered will vary depending on the type of health service organisation and the population served.

Purpose of element

The purpose of delivering comprehensive care is:

- To ensure patients receive coordinated delivery of the total health care required or requested
- To ensure that care provided meets the agreed clinical and personal goals of care as described in the care plan.

Key actions

Clinicians:

- Deliver care that is person-centred and appropriate to the patient's diagnoses, condition, experience or expectations
- Work collaboratively in a multidisciplinary team to achieve the patient's goals of care
- Care for the patient in a dynamic and individualised way, being responsive and alert to changes in circumstances that require modification to the comprehensive care plan and delivery
- Involve family, carers and other support people in comprehensive care delivery in alignment with the wishes of the patient.

Questions?



For more information, please visit:
safetyandquality.gov.au/comprehensive-care

You can also contact the Comprehensive Care project team at: mail@safetyandquality.gov.au

