

KEY ACTIONS
for clinicians

Comprehensive Care: Element 6

Review and improve comprehensive care delivery

Reviewing the delivery of comprehensive care is important for ensuring that:

- Patients are receiving care that meets their clinical and personal needs
- Risks are efficiently and effectively identified and mitigated
- The aims of the agreed comprehensive care plan are achieved
- The goals and expectations of the patient are being met
- The workforce is responsive to changes in the patient's needs and context, and can modify and adapt the comprehensive care plan and the way care is delivered to meet those changing needs.

Purpose of element

The purpose of reviewing and improving comprehensive care delivery is:

- To confirm that the health care delivered aligns with the comprehensive care plan
- To allow for the revision or modification of the comprehensive care plan and delivery, in response to changes in the health and circumstances of the patient.
- To review the delivery of comprehensive care and support ongoing quality improvement.

Key actions

Clinicians:

- Deliver care that is person-centred and appropriate to changes in the patient's diagnoses, condition, experience or expectations
- Work collaboratively in a multidisciplinary team to achieve the patient's goals of care and communicate changes in the patient's circumstances
- Care for the patient in a dynamic and individualised way, being responsive and alert to changes in circumstances
- Involve family, carers and other support people in comprehensive care delivery in alignment with the patient's wishes
- Use multiple avenues to prompt review of comprehensive care delivery.

Questions?



For more information, please visit:
safetyandquality.gov.au/comprehensive-care

You can also contact the Comprehensive Care project team at: mail@safetyandquality.gov.au

