

My Health Record:  
**A Patient's Journey through the ED**



Max presents to the Emergency Department after a fall at home. On arrival at triage, he's met by Claudia, the ED nurse.

1

**MHR Checkpoint**

Claudia accesses Max's My Health Record. She's able to verify his **personal details, GP and next-of-kin** with information stored within the record.

2

**MHR Checkpoint**

Alvin views Max's My Health Record during the assessment. He finds a recent **shared health summary** outlining Max's past medical history, and checks the **medicines information view** to view what drugs Max takes.



Alvin (the ED registrar) is on duty today. He's now ready to see Max in a patient bay for an initial assessment.



Because Max takes Warfarin and is confused, Alvin thinks a set of bloods and a CT scan is required following the fall.

3

**MHR Checkpoint**

Alvin reviews the **pathology reports** section of Max's My Health Record. He discovers that Max had some bloods taken yesterday to monitor his INR.

4

**MHR Checkpoint**

Sally can see from the recent **prescribing and dispensing records** what medications have been dispensed from the community pharmacist. She's able to use this information to confirm a current medication list with Max's wife.



Luckily, the CT looks clear. Max and his wife then get a visit from Sally, the ED Pharmacist. Sally thinks a review of Max's medications is warranted after the fall and undertakes a medication reconciliation.



After Sally completes the medication reconciliation, it's almost time to go home. Brendan (the ED nurse) sees Max before he's ready to be discharged from the department.

5

**MHR Checkpoint**

Brendan organises Max's discharge medications and inputs the necessary information into the ED clinical information system. Max's **discharge summary** is uploaded to his My Health Record, ready for the GP to review at his follow up next week.



My Health Record:  
**Clinical Workflow: MHR vs. No MHR**

