

Strategic Intent

2020—2025

The Commission's four strategic priorities:

1

Safe delivery of health care

Clinical governance, systems, processes and standards ensure patients, consumers and all staff are safe from harm in all places where health care is delivered

2

Partnering with consumers

Patients, consumers, carers and the community are engaged in understanding and improving health care for all

3

Partnering with healthcare professionals

Healthcare professionals, organisations and providers are engaged and supported to deliver safe and high-quality care

4

Quality, value and outcomes

Evidence-based tools, guidance and technology are used to inform delivery of safe and high-quality care that is integrated, coordinated and person-centred

The Australian Commission on Safety and Quality in Health Care leads and coordinates national improvements in the safety and quality of health care.

Safe and high-quality for every person, everywhere, every time.

We do this by:

- Being an authoritative voice
- Taking a strategic whole-of-system approach
- Using evidence as a foundation for action
- Harnessing national knowledge and expertise
- Driving quality improvement culture
- Using data effectively
- Reporting meaningful information publicly
- Empowering consumer action
- Enabling and engaging clinicians
- Leading collaboration, cooperation and integration
- Influencing funding, regulation and education
- Fostering use of safe digital technology and artificial intelligence
- Guiding transparency and accountability
- Supporting research and innovation
- Acknowledging and actively managing risk
- Embedding safety and quality into systems and processes
- Encouraging development of learning organisations
- Creating networks of excellence

The Commission measures and reports on progress in these priority areas in the Corporate Plan, Work Plan, Annual Report and Budget papers.