

# REMEMBER

**ISBAR**

# Clinical conversations should be clear, focussed and the information relevant.

Poor communication risks patient safety and contributes to adverse outcomes.

**I – Introduction**

“I am… (name and role)”

“I am calling from ”

“I am calling because… ”

**S – Situation**

“I have a patient (age and gender) who is

1. **stable but I have concerns**
2. **unstable with rapid/slow deterioration” “The presenting symptoms are… ”**

**B – Background**

“This is on a background of… ”

(give pertinent information which may include:

Date of admission/ presenting symptoms/ medications/ recent vital signs/test results/status changes)

**A – Assessment**

“On the basis of the above:

* **The patients’ condition is ………..**
* **And they are at risk of ……….**
* **And in need of ”**

**R – Recommendation**

Be clear about what you are requesting.

e.g. “This patient needs transfer to/review ………

Under the care of…..

In the following timeframe ”

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