# AUSTRALIAN COMMISSION ON SAFETY AND QUALITY IN HEALTH CARE



## On the Radar

Issue 463 11 May 2020

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### On the Radar

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### **COVID-19** resources

https://www.safetyandquality.gov.au/coronavirus-covid-19

The Australian Commission on Safety and Quality in Health Care has developed a number of resources to assist healthcare organisations, facilities and clinicians. These and other material on COVID-19 are available at <a href="https://www.safetyandquality.gov.au/coronavirus-covid-19">https://www.safetyandquality.gov.au/coronavirus-covid-19</a> The latest additions include:

- Break the chain of infection: Stopping COVID-19 poster https://www.safetyandquality.gov.au/publications-and-resources/resource-library/break-chain-poster-a3
- COVID-19: Elective surgery and infection prevention and control precautions
  <a href="https://www.safetyandquality.gov.au/publications-and-resources/resource-library/covid-19-elective-surgery-and-infection-prevention-and-control-precautions">https://www.safetyandquality.gov.au/publications-and-resources/resource-library/covid-19-elective-surgery-and-infection-prevention-and-control-precautions</a>
- Infection prevention and control Covid-19 PPE poster <a href="https://www.safetyandquality.gov.au/publications-and-resources/resource-library/infection-prevention-and-control-covid-19-personal-protective-equipment">https://www.safetyandquality.gov.au/publications-and-resources/resource-library/infection-prevention-and-control-covid-19-personal-protective-equipment</a>
- Special precautions for Covid-19 designated zones poster
   https://www.safetyandquality.gov.au/publications-and-resources/resource-library/special-precautions-covid-19-designated-zones

- COVID-19 Medicines management: Position statements on medicine-related issues, https://www.safetyandquality.gov.au/publications-and-resources/resource-library/covid-19-medicines-management-position-statements-medicine-related-issues
- Potential medicines to treat COVID-19 <a href="https://www.safetyandquality.gov.au/publications-and-resources/resource-library/potential-medicines-treat-covid-19">https://www.safetyandquality.gov.au/publications-and-resources/resource-library/potential-medicines-treat-covid-19</a>

### Reports

Addressing racism to improve healthcare outcomes for Aboriginal and Torres Strait Islander people: a case study in kidney care

Deeble Institute Perspectives Brief No. 9

Bourke C, Truong M, Jones Y, Hunyor J, Lawton P

Canberra: Australian Healthcare and Hospitals Association; 2020. p. 15.

| 115 01140 1140 | stranan i realtheare and i rospitais rissociation, 2020. p. 15.                             |
|----------------|---|
| URL            | https://ahha.asn.au/health-policy-perspective-briefs  |
|                | https://ahha.asn.au/sites/default/files/docs/policy-issue/deeble perspectives brief no. 9 - |
|                | addressing racism to improve healthcare outomes.pdf   |
| Notes          | This Perspectives Brief from the Australian Healthcare and Hospitals Association's          |
|                | Deeble Institute examines the issue of racism and how it affects health care. The brief     |
|                | looks at the particular instance of kidney care for Aboriginal and Torres Strait Islander   |
|                | people. Indigenous Australians have a far greater incidence of end stage kidney disease     |
|                | then non-Indigenous Australians. However, the rates of home-based dialysis and renal        |
|                | transplantation are significantly lower. The brief identifies four key intersecting         |
|                | domains in which efforts can help improve the equity of kidney care. These include          |
|                | cultural safety, reducing institutional racism, the National Safety and Quality             |
|                | Health Service Standards, and race discrimination law that can guide and support            |
|                | improvements to the provision of kidney care for Aboriginal and Torres Strait               |
|                | Islander patients by non-Indigenous health professionals and healthcare organisations.      |
|                |   |

Integration of General Practice Pharmacists into primary healthcare settings for chronic disease management Deeble Institute Issues Brief No. 35

Shaw C

Canberra: Australian Healthcare and Hospitals Association; 2020. p. 29.

| URL Notes | https://ahha.asn.au/publication/health-policy-issue-briefs/deeble-issues-brief-no-35-      |
|-----------|--|
|           | <u>integration-general-practice</u>  |
|           | Also from the Australian Healthcare and Hospitals Association's Deeble Institute is        |
|           | this Issues Brief looks at the potential for pharmacists working within General Practice   |
|           | to enhance chronic disease management. General Practice pharmacists (GPPs) are             |
|           | defined here as 'pharmacists who are integrated into primary healthcare teams to           |
|           | deliver clinical services to both patients and practitioners, including medication         |
|           | reviews, medication safety initiatives and education'. The brief notes that while uptake   |
|           | and evidence of their impact in Australia is limited, there is international evidence that |
|           | 'GPP integration into primary care improves quality use of medications, reduces            |
|           | preventable hospitalisations, improves health outcomes and chronic disease control,        |
|           | enhances patients' experience of their care and is widely accepted by general              |
|           | practitioners'. The brief examines a number of examples of GPP in Australia and            |
|           | offers a number of recommendations to encourage the GPP model of care in                   |
|           | Australia.   |

### Journal articles

The three numbers you need to know about healthcare: the 60-30-10 Challenge Braithwaite J, Glasziou P, Westbrook J

BMC Medicine. 2020;18(1):102.

Trends in unplanned readmissions over 15 years: a regional Australian perspective Westley-Wise V, Lago L, Mullan J, Facci F, Zingel R, Eagar K Australian Health Review. 2020;44(2):241-247.

| Unplanned readmissions are a concern as they can indicate issues with the quality of care in addition to being a potentially reducible source of patients, thereby helping address volume and throughput concerns. This paper looks at the trends in unplanned readmissions to hospitals in an Australian region, the Illawarra, over a 15-year period. The study assessed rates of unplanned all-cause readmissions within 30 days ('early') and 1–6 months ('late') following discharge, including examining the rates over time and between patient groups. The authors found that 'Age-adjusted early readmission |
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| rates declined over the 15 years by an average of 1.3% per annum, whereas late readmission rates increased by an average of 0.6% per annum. Together, there was an overall decline in readmission rates.' It is observed that 'The decline in readmissions since 2010–11 suggests that the region has achieved improvements in <b>discharge</b>   |

International Journal for Quality in Health Volume 32 Issue 2, March 2020

| URL   | https://academic.oup.com/intqhc/issue/32/2   |
|-------|--|
| Notes | A new issue of the <i>International Journal for Quality in Health</i> has been published. Many of the papers in this issue have been referred to in previous editions of <i>On the Radar</i> (when they were released online). Articles in this issue of the <i>International Journal for Quality in Health</i> include: |
| 11000 | An innovative quality improvement approach for rapid improvement of infection prevention and control at health facilities in Sierra Leone (Ilka Rondinelli, Gillian Dougherty, Caitlin A Madevu-Matson, Mame Toure,  |

Adewale Akinjeji, Irene Ogongo, Amy Kolwaite, Jamine Weiss, Brigette Gleason, Meghan Marie Lyman, Hassan Benya, Miriam Rabkin) Primary health care patient satisfaction: Explanatory factors and geographic characteristics (Pedro L Ferreira, Vitor Raposo, Aida I Tavares) Prediction of medical expenditures of diagnosed diabetics and the assessment of its related factors using a random forest model, MEPS 2000-2015 (Jing Wang, Leiyu Shi) Do performance indicators predict regulator ratings of healthcare providers? Cross-sectional study of acute hospitals in England (Thomas Allen, Kieran Walshe, Nathan Proudlove, Matt Sutton) Exploring the association between diabetes and breast cancer morbidity: considerations for quality care improvements among Latinas (Kimlin Tam Ashing, Lily Lai, Eva Meyers, Mayra Serrano, Marshalee George) Rural-urban differences in home-based care willingness among older adults: A cross-sectional study in Shandong, China (Yu Xia, Lingzhong Xu, Long Sun, Jiajia Li, Wenzhe Qin, Jiao Zhang, Yali Wang, Xiang Jing, Lu Lu, Yaozu Li, Anan Jiao) Trends and socio-economic inequality in public perceptions of healthcare delivery in South Africa (Frederik Booysen, Tanja Gordon) Using parent-reported experience measures as quality improvement tools in paediatric cardiothoracic services: making it happen (Jo Wray, Geralyn Oldham) Quality healthcare in extreme adversity: Developing a framework for action (Sheila Leatherman, Linda Tawfik, Dilshad Jaff, Grace Jaworski, Matthew Neilson, Mondher Letaief, Shamsuzzoha Babar Syed) Are we using the right tools to manage variation, errors and omissions? (Dinesh K Arva)

The Journal for Healthcare Quality Vol. 42, No. 3, May/June 2020

| ,_, -, -, - | , may/ june 2020  |
|-------------|---|
| URL         | https://journals.lww.com/jhqonline/toc/2020/06000   |
|             | A new issue of <i>The Journal for Healthcare Quality</i> has been published. Articles in this issue |
|             | of The Journal for Healthcare Quality include:  |
|             | • Falls in Veterans Healthcare Administration Hospitals: Prevalence and                             |
|             | Trends (Yinong Young-Xu, Christina Soncrant, Julia Neily, Shoshana Boar,                            |
|             | Tatjana Bulat, Peter D Mills)   |
|             | To Admit or Not to Admit: Emergency Department Discharges After                                     |
|             | Request for Medicine Admission (Nazima Allaudeen, Julia S Breckenridge,                             |
|             | Anita A Vashi)  |
|             | • Predictors of <b>Hospital-Acquired</b> <i>Clostridioides difficile</i> <b>Infection</b> : A       |
| Notes       | Systematic Review (Neeraj Puro, Reena Joseph, Ferhat D Zengul, Kenneth J                            |
|             | Cochran, Bernard C Camins, Midge Ray)   |
|             | A Predictive Risk Model for Infection-Related Hospitalization Among                                 |
|             | Home Healthcare Patients (Jingjing Shang, David Russell, Dawn Dowding,                              |
|             | Margaret V McDonald, Christopher Murtaugh, Jianfang Liu, Elaine L Larson,                           |
|             | Sridevi Sridharan, Carlin Brickner)   |
|             | • Implementation of Evidence-Based Recommendations for Preventive                                   |
|             | Services in the Veterans Health Administration (Quyen A Ngo-Metzger, Iris                           |
|             | R Mabry-Hernandez, Jane Kim, Prajakta Adsul, Laura B Higginbotham, Lori                             |
|             | Hoffman-Hogg, Mark W Smith, Julia Doherty)  |

| The ED-PACT Tool Initiative: Communicating Veterans' Care Needs                                   |
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| After Emergency Department Visits (Kristina M Cordasco, Hemen N                                   |
| Saifu, Hyun-Sung Song, Jonie J Hsiao, Mana Khafaf, Brian Doyle, Lisa V                            |
| Rubenstein, Joya G Chrystal, Purnima Bharath, David A Ganz)                                       |
| • Using Lean Six Sigma to Improve Pneumococcal Vaccination Rates in a                             |
| Veterans Affairs Rheumatology Clinic (Jaime Wilson, Melissa Swee, Hilary                          |
| Mosher, Jill Scott-Cawiezell, Lori Levins, Krista Fort, Bharat Kumar)                             |
| <ul> <li>Relationship of Direct-to-Consumer Advertising to Efficiency of Care,</li> </ul>         |
| Quality of Care, and Health Outcomes (Anna A Filipova)  |
| <ul> <li>Contrasting Perspectives of Practice Leaders and Practice Facilitators May Be</li> </ul> |
| Common in Quality Improvement Initiatives (Megan McHugh, Tiffany                                  |
| Brown, Theresa L Walunas, David T Liss, Stephen D Persell)  |

Healthcare Quarterly Volume 23, Special Issue, May 2020

| LIDI  | https://www.longwoods.com/publications/healthcare-quarterly/26171/1/vol23-  |
|-------|---|
| URL   | special-issue-physicians-and-digital-transformation   |
| Notes | A new issue of Healthcare Quarterly has been published. This is a special issue with a theme of 'Physicians and Digital Transformation' Articles in this issue of Healthcare Quarterly include:  • Editorial: Physician Experience at the Leading Edge of the Digital Healthcare Transformation (Michael Gardam)  • Leveraging Digital Infrastructure for Data Analysis: An Example in Bariatric Surgery (John Hagen, Lazar Klein, Ethan Miller and Shirley Solomon)  • Physician Experience with Electronic Order Sets (David Fishbein, Meghana Samant, Nasrin Safavi, Susan Tory, Ethan Miller and Shirley Solomon)  • The Impact of a Real-Time Locating System within the Perioperative Environment on Physicians and Patients' Families (Martin Heller, Joseph Koval, Ethan Miller and Shirley Solomon)  • Smartphone Technology: Impact on Interprofessional Working Relations between Doctors and Nurses (Sanjay Manocha, Jamie Spiegelman, Ethan Miller and Shirley Solomon)  • A Narrative Study on the Impact of Information and Communication Technology on the Relationship between Patients and Medical Learners (Ethan Miller, Vanessa Burkoski, Jennifer Yoon and Shirley Solomon)  • Exploring Generational Differences in Physicians' Perspectives on the Proliferation of Technology within the Medical Field: A Narrative Study (Tasleem Nimjee, Ethan Miller and Shirley Solomon) |

Health Affairs
Volume 39, No. 5, May 2020

| URL   | https://www.healthaffairs.org/toc/hlthaff/39/5  |
|-------|---|
|       | A new issue of <i>Health Affairs</i> has been published with the themes of 'Substance use, surprise billing and more'. Articles in this issue of <i>Health Affairs</i> include: |
| Notes | For LGBTQ Patients, High-Quality Care In A Welcoming Environment (David Tuller)   |
|       | <ul> <li>Self-Help Groups And Medication Use In Opioid Addiction Treatment: A<br/>National Analysis (Hefei Wen, Benjamin G Druss, and Brendan Saloner)</li> </ul>               |

- Impact Of **Long-Term Buprenorphine Treatment** On Adverse Health Care Outcomes In Medicaid (Hillary Samples, Arthur Robin Williams, Stephen Crystal, and Mark Olfson)
- State Policies That Treat **Prenatal Substance Use** As Child Abuse Or Neglect Fail To Achieve Their Intended Goals (Danielle N Atkins, and Christine Piette Durrance)
- Neonatal Abstinence Syndrome In The United States, 2004–16 (Ashley A Leech, William O Cooper, Elizabeth McNeer, T A Scott, and S W Patrick)
- Neighborhood Racial And Economic Polarization, Hospital Of Delivery, And Severe Maternal Morbidity (Teresa Janevic, Jennifer Zeitlin, Natalia Egorova, Paul L Hebert, Amy Balbierz, and Elizabeth A Howell)
- Most Patients Undergoing Ground And Air Ambulance Transportation Receive Sizable Out-Of-Network Bills (Karan R Chhabra, Keegan McGuire, Kyle H Sheetz, John W Scott, Ushapoorna Nuliyalu, and Andrew M Ryan)
- Prevalence And Characteristics Of Surprise Out-Of-Network Bills From
  Professionals In Ambulatory Surgery Centers (Erin L Duffy, Loren Adler, Paul
  B Ginsburg, and Erin Trish)
- Wide State-Level Variation In Commercial Health Care Prices Suggests Uneven Impact Of Price Regulation (Michael E Chernew, Andrew L Hicks, and Shivani A Shah)
- Physician Prices And The Cost And Quality Of Care For Commercially Insured Patients (Mark A.Unruh, Yongkang Zhang, Hye-Young Jung, Manyao Zhang, Jing Li, Eloise O'Donnell, Fabrizio Toscano, and L P Casalino)
- Switching Between Medicare Advantage And Traditional Medicare Before
  And After The Onset Of Functional Disability (Claire K Ankuda, Katherine A
  Ornstein, Kenneth E Covinsky, E Bollens-Lund, D E Meier, and A S Kelley)
- The Impact Of Medicare's Mental Health Cost-Sharing Parity On Use Of Mental Health Care Services (Benjamin Lê Cook, Michael Flores, Samuel H Zuvekas, Joseph P Newhouse, John Hsu, Rajan Sonik, E Lee, and V Fung)
- Medicare's Care Management Codes Might Not Support Primary Care As Expected (Sumit D Agarwal, Michael L Barnett, J Souza, and B E Landon)
- Home Health And Postacute Care Use In Medicare Advantage And Traditional Medicare (Laura Skopec, Peter J Huckfeldt, Douglas Wissoker, Joshua Aarons, Judith Dey, Iara Oliveira, and Stephen Zuckerman)
- Provider Integrated Medicare Advantage Plans Are Associated With Differences In Patterns Of Inpatient Care (David J Meyers, Vincent Mor, and Momotazur Rahman)
- Assessing The Effectiveness Of Peer Comparisons As A Way To Improve
  Health Care Quality (Amol S Navathe, Kevin G Volpp, Amelia M Bond,
  Kristin A Linn, Kristen L Caldarella, Andrea B Troxel, Jingsan Zhu, Lin Yang,
  Shireen E Matloubieh, Elizabeth E Drye, Susannah M Bernheim, Emily
  Oshima Lee, Mark Mugiishi, K T Endo, J Yoshimoto, and E J Emanuel)
- Improving The Accuracy Of Hospital Quality Ratings By Focusing On The Association Between Volume And Outcome (Laurent G Glance, Caroline P Thirukumaran, Yue Li, Shan Gao, and Andrew W Dick)
- Health Insurance Surcharges For Tobacco Use Declined Among Small Employers In 2018 (Jaskaran Bains, Michael F Pesko, Johanna Catherine Maclean, and Benjamin Lê Cook)

| Iowa's Medicaid Healthy Behaviors Program Associated With Reduced        |
|--|
| Hospital-Based Care But Higher Spending, 2012–17 (Brad Wright, Youn Soo  |
| Jung, Natoshia M. Akelson, Elizabeth T Momany, and Peter Damiano)        |
| • Implementation Matters: Lessons From Iowa Medicaid's Healthy Behaviors |
| Program (Natoshia M Askelson, Brad Wright, Patrick J Brady, Youn Soo     |
| Jung, Elizabeth T Momany, Brooke McInroy, and Peter Damiano)             |
| The Case Against Labor-Tax-Financed Social Health Insurance For Low-     |
| And Low-Middle-Income Countries (Abdo S Yazbeck, William D Savedoff,     |
| William C Hsiao, Joe Kutzin, Agnès Soucat, Ajay Tandon, Adam Wagstaff,   |
| and Winnie Chi-Man Yip)  |
| Held Against Our Wills: Reimagining Involuntary Commitment (Abraham      |
| M Nussbaum)  |

### BMI Quality & Safety online first articles

| $\frac{1}{2}$ | - 19-19  |
|---------------|--|
| URL           | https://qualitysafety.bmj.com/content/early/recent                                 |
|               | BMJ Quality & Safety has published a number of 'online first' articles, including: |
|               | • Effects of <b>CPOE-based medication ordering</b> on outcomes: an overview of     |
|               | systematic reviews (Joanna Abraham, Spyros Kitsiou, Alicia Meng, Shirley           |
| Notes         | Burton, Haleh Vatani, Thomas Kannampallil)   |
|               | • Editorial: Making communication and resolution programmes mission                |
|               | critical in healthcare organisations (Thomas H Gallagher, Richard C Boothman,      |
|               | Leilani Schweitzer, Evan M Benjamin)   |

### International Journal for Quality in Health Care online first articles

| URL   | https://academic.oup.com/intqhc/advance-articles  |
|-------|---|
|       | International Journal for Quality in Health Care has published a number of 'online first' |
| Notes | articles, including:  |
|       | • Advancing quality in the 2020s: systematically and interdisciplinarily (Yi-Hsin         |
|       | Elsa Hsu, Ya-Ting Yang)   |

### Online resources

### COVID-19 Critical Intelligence Unit

### https://www.aci.health.nsw.gov.au/covid-19/critical-intelligence-unit

The Agency for Clinical Innovation (ACI) in New South Wales has developed this page summarising rapid, evidence-based advice during the COVID-19 pandemic. Its operations focus on systems intelligence, clinical intelligence and evidence integration. The content includes a daily evidence digest and evidence checks on a discrete topic or question relating to the current COVID-19 pandemic. Recent evidence checks date include:

- Immunosuppression and COVID-19
- Intubation in the emergency department during COVID-19
- Rehabilitation needs of post-acute COVID-19 patients
- Diabetes care during COVID-19
- Testing before surgery.

[UK] NICE Guidelines and Quality Standards <a href="https://www.nice.org.uk/guidance">https://www.nice.org.uk/guidance</a>

The UK's National Institute for Health and Care Excellence (NICE) has published new (or updated) guidelines and quality standards. The latest reviews or updates are:

- NICE Guideline NG173 COVID-19 rapid guideline: antibiotics for **pneumonia** in adults in hospital <a href="https://www.nice.org.uk/guidance/ng173">https://www.nice.org.uk/guidance/ng173</a>
- NICE Guideline NG174 COVID-19 rapid guideline: children and young people who are immunocompromised <a href="https://www.nice.org.uk/guidance/ng174">https://www.nice.org.uk/guidance/ng174</a>
- NICE Guideline NG175 COVID-19 rapid guideline: acute kidney injury in hospital <a href="https://www.nice.org.uk/guidance/ng175">https://www.nice.org.uk/guidance/ng175</a>

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