AUSTRALIAN COMMISSION ON SAFETY AND QUALITY IN HEALTH CARE



On the Radar

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On the Radar

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COVID-19 resources

https://www.safetyandquality.gov.au/covid-19

The Australian Commission on Safety and Quality in Health Care has developed a number of resources to assist healthcare organisations, facilities and clinicians. These and other material on COVID-19 are available at https://www.safetyandquality.gov.au/covid-19

The latest additions include:

- Medicines Management COVID-19 https://www.safetyandquality.gov.au/our-work/medication-safety/medicines-management-covid-19, including position statements on medicine-related issues
 - o Managing fever associated with COVID-19
 - o Managing a sore throat associated with COVID-19
 - o ACE inhibitors and ARBs in COVID-19
 - o Clozapine in COVID-19
 - o Management of patients on oral anticoagulants during COVID-19
 - o Ascorbic Acid: Intravenous high dose in COVID-19
 - Treatment in acute care, including oxygen therapy and medicines to support intubation

Nebulisation and COVID-19

- Managing intranasal administration of medicines during COVID-19
- Ongoing medicines management in high-risk patients
- Medicines shortages
- Potential medicines to treat COVID-19 https://www.safetyandquality.gov.au/publications-and-resources/resource-library/potentialmedicines-treat-covid-19
- Break the chain of infection: Stopping COVID-19 poster https://www.safetyandquality.gov.au/publications-and-resources/resource-library/break-chainposter-a3
- COVID-19: Elective surgery and infection prevention and control precautions https://www.safetyandquality.gov.au/publications-and-resources/resource-library/covid-19elective-surgery-and-infection-prevention-and-control-precautions
- FAQs for clinicians on elective surgery https://www.safetyandquality.gov.au/node/5724
- FAQs for consumers on elective surgery https://www.safetyandquality.gov.au/node/5725
- Infection prevention and control Covid-19 PPE poster https://www.safetyandquality.gov.au/publications-and-resources/resource-library/infectionprevention-and-control-covid-19-personal-protective-equipment
- Special precautions for Covid-19 designated zones poster https://www.safetyandquality.gov.au/publications-and-resources/resource-library/specialprecautions-covid-19-designated-zones
- FAQs on community use of face masks https://www.safetyandquality.gov.au/faqscommunity-use-face-masks
- COVID-19 and face masks Information for consumers https://www.safetyandquality.gov.au/publications-and-resources/resource-library/covid-19and-face-masks-information-consumers

AUSTRALIAN COMMISSION ON SAFETY AND QUALITY IN HEALTH CARE INFORMATION for consumers COVID-19 and face masks Should I use a face mask? What can you do to prevent the Wearing face masks may protect you from droplets (small drops) when a person with COVID-19 coughs, speaks or sneezes, and you are less than 1.5 metres away from them. Wearing a mask will also help protect others if you are infected with the virus, but do not have symptoms of infection. spread of COVID-19? Stopping the spread of COVID-19 is everyone's responsibility. The most important things that you can do to protect yourself and others are to: Stay at home when you are unwell, with even mild respiratory symptoms Wearing a face mask in Australia is recommended by health experts in areas where community transmiss of COVID-19 is high, whenever physical distancing is

When thinking about whether wearing a face mask is right for you, consider the following: Face masks may protect you when it is not possible to maintain the 1.5 metre physical distance from other people e.g. on a crowded bus or train

not possible. Deciding whether to wear a face mask is your personal choice. Some people may feel more comfortable wearing a face mask in the community.

- Are you older or do you have other medical conditions like heart disease, diabetes or respir. illness? People in these groups may get more se illness if they are infected with COVID-19
- Wearing a face mask will reduce the spread of droplets from your coughs and sneezes to others (however, if you have any cold or flu-like symptoms you should stay home)
- A face mask will not provide you with complet protection from COVID-19. You should also do the other things listed below to prevent the sp

- ion Regularly wash your hands with soap and water or use an alcohol-based hand rub
 - Do not touch your face
 - Do not touch surfaces that may be contaminated
 - Stay at least 1.5 metres away from other people
 - Cover your mouth when you cough by coughing into your elbow, or into a tissue. Throw the tissue away immediately.



Reports

First Do No Harm. The report of the Independent Medicines and Medical Devices Safety Review Independent Medicines and Medical Devices Safety Review London: Independent Medicines and Medical Devices Safety Review; 2020. p. 277.

Government must apologise to those affected by Primodos, valproate, and mesh, says review Mahase E

BMJ. 2020;370:m2726.

URL /	Review https://www.immdsreview.org.uk/report.html
DOI	Mahase https://doi.org/10.1136/bmj.m2726
B01	The UK government commissioned an Independent Medicines and Medical Devices
	Safety Review in 2018 to assess the use of the three medical interventions across the
	NHS. The interventions were Primodos, sodium valproate, and pelvic mesh. As
	Mahase notes, 'Primodos was a hormone pregnancy test taken by more than 1.5
	million women between the 1950s and its withdrawal in 1978. It is claimed to have led
	to miscarriages and birth defects. Sodium valproate has been definitively linked to
	autism and learning disabilities in children when taken during pregnancy to treat
	epilepsy. Pelvic mesh has been used to treat stress urinary incontinence and pelvic
	organ prolapse in women, many of whom have suffered badly from complications.'
	The review found that patients concerns had been ignored, suffered avoidable harm
	and that 'healthcare system – in which I include the NHS, private providers, the
	regulators and professional bodies, pharmaceutical and device manufacturers, and
	policymakers – is disjointed, siloed, unresponsive and defensive.'
	The recommendations are largely patient-focused and include:
	1. The Government should immediately issue a fulsome apology on behalf of
	the healthcare system to the families affected by Primodos, sodium
	valproate and pelvic mesh.
	2. The appointment of a Patient Safety Commissioner who would be an
Notes	independent public leader with a statutory responsibility. The Commissioner
110103	would champion the value of listening to patients and promoting users'
	perspectives in seeking improvements to patient safety around the use of
	medicines and medical devices.
	3. A new independent Redress Agency for those harmed by medicines and
	medical devices should be created based on models operating effectively in
	other countries. The Redress Agency will administer decisions using a non-
	adversarial process with determinations based on avoidable harm looking at
	systemic failings, rather than blaming individuals.
	4. Separate schemes should be set up for each intervention – HPTs, valproate
	and pelvic mesh – to meet the cost of providing additional care and support to
	those who have experienced avoidable harm and are eligible to claim. 5. Networks of specialist centres should be set up to provide comprehensive
	treatment, care and advice for those affected by implanted mesh; and
	separately for those adversely affected by medications taken during pregnancy.
	6. The Medicines and Healthcare products Regulatory Agency (MHRA) needs
	substantial revision particularly in relation to adverse event reporting and
	medical device regulation. It needs to ensure that it engages more with
	patients and their outcomes. It needs to raise awareness of its public
	protection roles and to ensure that patients have an integral role in its work.

7. A central patient-identifiable database should be created by collecting key details of the implantation of all devices at the time of the operation. This can then be linked to specifically created registers to research and audit the outcomes both in terms of the device safety and patient reported outcomes measures.
8. Transparency of payments made to clinicians needs to improve. The register of the General Medical Council (GMC) should be expanded to include a list of financial and non-pecuniary interests for all doctors, as well as doctors' particular clinical interests and their recognised and accredited specialisms. In addition, there should be mandatory reporting for the pharmaceutical and medical device industries of payments made to teaching hospitals, research institutions and individual clinicians.
9. The Government should immediately set up a task force to implement this Review's recommendations. Its first task should be to set out a timeline for their implementation.

Evidence-Based Practice for Public Health Emergency Preparedness and Response National Academies of Sciences, Engineering, and Medicine Washington, DC: The National Academies Press; 2020.

	https://www.nationalacademies.org/our-work/evidence-based-practices-for-public-
URL /	health-emergency-preparedness-and-response-assessment-of-and-recommendations-
DOI	<u>for-the-field</u>
	https://doi.org/10.17226/25650
	This report reviews the state of the evidence on public health emergency preparedness
	and response (PHEPR) practices and the improvements necessary to move the field
	forward and to strengthen the PHEPR system. This publication evaluates PHEPR
	evidence to understand the balance of benefits and harms of PHEPR practices. The
	report includes recommendations intended to transform the infrastructure, funding,
	and methods of PHEPR research and provides evidence-based practice
Notes	recommendations and/or implementation guidance for PHEPR practitioners on:
110163	Engaging with and training community-based partners to improve the
	outcomes of at-risk populations after public health emergencies
	Activating a public health emergency operations centre
	Communicating public health alerts and guidance with technical audiences
	during a public health emergency
	Implementing quarantine to reduce or stop the spread of a contagious disease.

Journal articles

Patient safety concerns in COVID-19-related events: a study of 343 event reports from 71 hospitals in Pennsylvania Taylor MA, Kepner S, Gardner LA, Jones R Patient Safety. 2020;2.

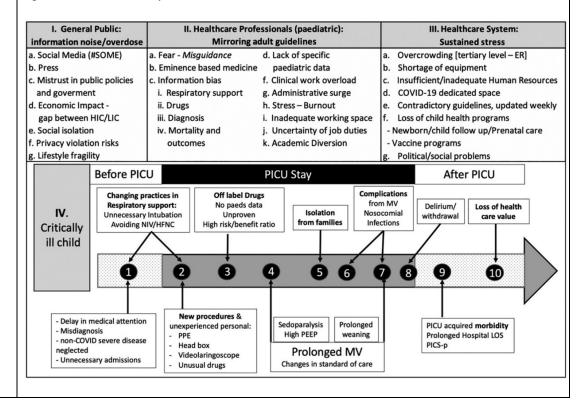
Protecting children from iatrogenic harm during COVID19 pandemic Camporesi A, Díaz-Rubio F, Carroll CL, González-Dambrauskas S Journal of Paediatrics and Child Health. 2020 [epub].

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	DOI	Taylor et al http://doi.org/10.33940/data/2020.6.3 Camporesi et al http://doi.org/10.1111/jpc.14989

In times of emergency or crisis, such as a pandemic, practices and behaviours can be disrupted. This may be necessary but can also have consequences. These two pieces examine issues of patient safety arising in the current COVID-19 pandemic. Taylor et al examined COVID-19—related adverse events that were reported in Pennsylvania between 1 January and 15 April 2020 to the state's Patient Safety Authority. Having identified 343 relevant event reports from 71 hospitals the authors conducted a descriptive study to identify the prevalence of and relationships between 13 categories of associated factors and six categories of event outcomes. The most frequently identified factors were Laboratory Testing (47%; 161 of 343), Process/Protocol (25%; 87 of 343), and Isolation Integrity (22%; 74 of 343). The two most frequent outcomes were Exposure to COVID-19 Positive or Suspected Positive Patient (50%; 173 of 343) and Missed/Delayed Test or Result (31%; 108 of 343). The authors report that 'seven of the associated factors had a notable impact on the frequency of Exposure to COVID-19 Positive or Suspected Positive Patient outcome'.

Camporesi et al observe that the pandemic has 'encouraged the widespread use of non-tested pharmacological and aggressive respiratory support therapies, even in intensive care units (ICUs)' and while the pandemic has 'predominantly affected adult populations,' they examine 'several potential iatrogenic causes of the detrimental effects of the current pandemic to children and highlight the risks underlying a sudden change of clinical practice.' They identify a range of factors that may affect the optimal care of acutely ill children.

Notes



Implementation of an antimicrobial stewardship programme and reduction in carbapenemase-producing Enterobacterales in an Australian local health district

Cipko K, Cuenca J, Wales E, Harris J, Bond S, Newton P, et al JAC-Antimicrobial Resistance. 2020;2(3).

DOI	https://doi.org/10.1093/jacamr/dlaa041
Notes	 Paper describing the development and impact of an antimicrobial stewardship (AMS) in an Australian local health district and the impact on carbapenemase-producing Enterobacteriaceae (CPE). The local health district implemented a multi-site computer-supported AMS programme in 2012. The authors report a number of results, including: Numbers of CPE isolates and carbapenem use both showed a strong downward trend during the study period; the decreases were strongly correlated (r = 0.80, P = 0.006). The positive relationship between carbapenem use and CPE isolation was maintained while adjusting for time (b = 0.05, P < 0.001). Average yearly consumption of carbapenems fell by 20%, from 18.4 to 14.7 DDD/1000 OBD following implementation of the AMS programme. Hand hygiene compliance rates remained high throughout.

For information on the Commission's work on antimicrobial stewardship, see https://www.safetyandquality.gov.au/our-work/antimicrobial-stewardship

For information on the Commission's resources on carbapenemase-producing Enterobacteriaceae (CPE), see <a href="https://www.safetyandquality.gov.au/publications-and-resources/aura-reports-aura-reports-aura-repor

Journal of Patient Experience

Volume 7, Number 3 (June 2020)

fulle 7, Nulliber 5 (Julie 2020)	
URL	https://journals.sagepub.com/toc/jpxa/7/3
	A new issue of the <i>Journal of Patient Experience</i> has been published. Articles in this issue of the <i>Journal of Patient Experience</i> include:
	Editorial: Trust and Communication : Responding to Uncertainty (L Cooley)
	Communication for Equity in the Service of Patient Experience: Health
	Justice and the COVID-19 Pandemic (Daniella M Cordero and D L Davis)
	• Community Pharmacy and COVID-19—The Unsung Heroes on Our High
	Streets (Caroline Parkhurst, Gurinder Singh Purewal, and Parastou Donyai)
	 Creating Virtual Presence During a Pandemic (Jeffrey H Millstein and
	Krisda H Chaiyachati)
Notes	Turned Upside Down: The Role of New York Patient Experience Leaders
Notes	During COVID-19 (Sven Gierlinger, Agnes Barden, and N Giammarinaro)
	 Medical Abortion Care During a Pandemic (I Cori Baill)
	Over the Rainbow: Navigating the COVID-19 Pandemic While Living With
	PTSD (Marie Vigouroux)
	The COVID-19 Crisis: A Mental Health Perspective and Response Using
	Telemedicine (Amy B Sullivan, Alexa Kane, Alicia J Roth, Bryan E Davis,
	Michelle L Drerup, and Leslie J Heinberg)
	Transforming the Orthopaedic Patient Experience Through Telemedicine
	(David N Bernstein, Judith F Baumhauer, James D Kang, and M C Makhni)
	Renewing Empathy With Imagery and Metaphor (Jeffrey H Millstein)

- Can **Type 2 Diabetes** Sufferers Actually Estimate Serum Glucose Level From Interstitial Fluid Glucose Level: A Diabetes Patient's Experience (Dennis A Fried and Robert Fried)
- Understanding the Process of **Procedural Sedation for Orthopedic Injuries** in the Pediatric Emergency Department (Adam A Vukovic, Elizabeth Keiner, and Holly R Hanson)
- Social Relationship Quality Among Patients With Chronic Pain: A Population-Based Sample (Lindsey M Philpot, Matthew E Schumann, and Jon O Ebbert)
- Decoding the **Role of Companions in Supporting the Health Communication** of Older African-American Men With Cancer (Jamie Mitchell, Jaclynn Hawkins, Ed-Dee G Williams, S Eggly, and T L Albrecht)
- Engaging Patient and Family Advisors in Health-Care System Planning: Experiences and Recommendations (Sarah Wheeler, Jenna MacKay, Lesley Moody, Junell D'Souza, and Julie Gilbert)
- Evaluation of Counseling Practices and Patient's Satisfaction Offered by Pharmacists for Diabetics Attending Outpatient Pharmacies in Al Ahsa (Promise M Emeka, Manea Fares AlMunjem, Sahibzada Tasleem Rasool, and Noor Kamil)
- Experiences of an Emergency Department Visit Among Older Adults and Their Families: Qualitative Findings From a Mixed-Methods Study (Deniz Cetin-Sahin, Francine Ducharme, Jane McCusker, Nathalie Veillette, Sylvie Cossette, T. T. Minh Vu, Alain Vadeboncoeur, Paul-André Lachance, Rick Mah, and Simon Berthelot)
- Experiences With Chiropractic Care for Patients With Low Back or Neck Pain (Ron D Hays, Cathy D Sherbourne, Karen L Spritzer, Lara G Hilton, Gery W Ryan, Ian D Coulter, and Patricia M Herman)
- Parental Stress as a Child With Diabetes Transitions From Adolescence to Emerging Adulthood (Alisa Tomette, J Neil Henderson, Amanda Hass, Linda D. Carson, and Kama King)
- Patient-Reported Experiences After Hysterectomy: A Cross-Sectional Study of the Views of Over 2300 Women (Monika Janda, Nigel R Armfield, Gayle Kerr, Suzanne Kurz, Graeme Jackson, Jason Currie, Katie Page, Edward Weaver, Anusch Yazdani, and Andreas Obermair)
- Patients' Perspectives on the Quality and Safety of Intravenous Infusions:
 A Qualitative Study (Carly Wheeler, Dominic Furniss, Galal H Galal-Edeen,
 Ann Blandford, and Bryony Dean Franklin)
- Perception of Physician Empathy Varies With Educational Level and Gender of Patients Undergoing Low-Yield Computerized Tomographic Imaging (Jeffrey A Kline, Michelle P Lin, Cassandra L Hall, Michael A Puskarich, Erin Dehon, Damon R Kuehl, Ralph C Wang, Erik P Hess, Michael S Runyon, Hao Wang, and D Mark Courtney)
- Readability of Information on Smartphone Apps for Total Hip Replacement and Total Knee Replacement Surgery Patients (Shayan Bahadori, Thomas W Wainwright, and Osman H Ahmed)
- Sharing the Patient Experience: A "Talk Story" Intervention for Heart Failure Management in Native Hawaiians (Tetine Sentell, Fiona Kennedy, T Seto, M Vawer, G Chiriboga, C Valdez, L M Garrett, D Paloma, and D Taira)
- The **Hospital Experience Through the Patients' Eyes** (Haverly J Snyder and Kathlyn E Fletcher)

BMJ Quality & Safety online first articles

URL	https://qualitysafety.bmj.com/content/early/recent
	BMJ Quality & Safety has published a number of 'online first' articles, including:
	Changing hospital organisational culture for improved patient
	outcomes: developing and implementing the leadership saves lives
	intervention (Erika Linnander, Zahirah McNatt, Kasey Boehmer, Emily
	Cherlin, Elizabeth Bradley, Leslie Curry)
	Cutting edge or blunt instrument: how to decide if a stepped wedge design
Notes	is right for you (Richard Hooper, Sandra M Eldridge)
	Fighting a common enemy: a catalyst to close intractable safety gaps
	(Hardeep Singh, Dean F Sittig, Tejal K Gandhi)
	Weekly variation in quality of care for acute ST-segment elevation
	myocardial infarction by day and time of admission: a retrospective
	observational study (Chao Wang, Xi Li, Wantong Sun, Jingkun Li, Yupeng
	Wang, Xiaoqiang Bao, Meina Liu, Qiuju Zhang)

International Journal for Quality in Health Care online first articles

ernational Journal for Quality in Health Care online first articles	
URL	https://academic.oup.com/intqhc/advance-articles
	International Journal for Quality in Health Care has published a number of 'online first' articles, including:
Notes	 Bundle interventions including nontechnical skills for surgeons can reduce operative time and improve patient safety (Daisuke Koike, Yukihiro Nomura, Motoki Nagai, Takashi Matsunaga, Ayuko Yasuda) Psychometric evaluation of instruments measuring the work environment of healthcare professionals in hospitals: a systematic literature review (Susanne M Maassen, Anne Marie J W Weggelaar Jansen, Gerard Brekelmans, Hester Vermeulen, Catharina J van Oostveen) Identifying psychiatric diagnostic errors with the Safer Dx Instrument (Terri L Fletcher, Ashley Helm, Viralkumar Vaghani, Mark E Kunik, Melinda A Stanley, Hardeep Singh) Sequential implementation of the EQUIPPED geriatric medication safety program as a learning health system (Ann E Vandenberg, Michelle Kegler, S Nicole Hastings, Ula Hwang, Daniel Wu, Melissa B Stevens, Carolyn Clevenger, Stephanie Eucker, Nick Genes, Wennie Huang, Edidiong Ikpe-Ekpo, Denise Nassisi, Laura Previll, Sandra Rodriguez, Martine Sanon, David Schlientz, Debbie Vigliotti, Camille P Vaughan) Improving knowledge and confidence in foundation doctors during specialty changeover (Madhav Sanatkumar Dave, Shahd Mobarak, Harry V M Spiers, Munir Tarazi, Saurabh Jamdar)

Online resources

National COVID-19 Clinical Evidence Taskforce

https://covid19evidence.net.au/

The National COVID-19 Clinical Evidence Taskforce is a collaboration of peak health professional bodies across Australia whose members are providing clinical care to people with COVID-19. The taskforce is undertaking continuous evidence surveillance to identify and rapidly synthesise emerging research in order to provide national, evidence-based guidelines and clinical flowcharts for the clinical care of people with COVID-19. The guidelines address questions that are specific to managing COVID-19 and cover the full disease course across mild, moderate, severe and critical illness. These are 'living' guidelines, updated with new research in near real-time in order to give reliable, up-to-the minute advice to clinicians providing frontline care in this unprecedented global health crisis.

COVID-19 Critical Intelligence Unit

https://www.aci.health.nsw.gov.au/covid-19/critical-intelligence-unit

The Agency for Clinical Innovation (ACI) in New South Wales has developed this page summarising rapid, evidence-based advice during the COVID-19 pandemic. Its operations focus on systems intelligence, clinical intelligence and evidence integration. The content includes a daily evidence digest and evidence checks on a discrete topic or question relating to the current COVID-19 pandemic. Recent evidence checks date include:

- Resuming elective surgery
- Resuming elective surgery low-value care
- Resuming elective surgery Post-surgery innovations: enhanced recovery after surgery, early mobilisation and discharge
- Resuming elective surgery productivity and efficiency approaches

[UK] NICE Guidelines and Quality Standards

https://www.nice.org.uk/guidance

The UK's National Institute for Health and Care Excellence (NICE) has published new (or updated) guidelines and quality standards. The latest reviews or updates are:

 Quality Standard QS193 Specialist neonatal respiratory care for babies born preterm https://www.nice.org.uk/guidance/qs193

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