# AUSTRALIAN COMMISSION ON SAFETY AND QUALITY IN HEALTH CARE



### On the Radar

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#### On the Radar

Editor: Dr Niall Johnson niall.johnson@safetyandquality.gov.au

Contributors: Niall Johnson

#### **COVID-19** resources

https://www.safetyandquality.gov.au/covid-19

The Australian Commission on Safety and Quality in Health Care has developed a number of resources to assist healthcare organisations, facilities and clinicians. These and other material on COVID-19 are available at <a href="https://www.safetyandquality.gov.au/covid-19">https://www.safetyandquality.gov.au/covid-19</a>

The latest additions include:

- Medicines Management COVID-19 <a href="https://www.safetyandquality.gov.au/our-work/medication-safety/medicines-management-covid-19">https://www.safetyandquality.gov.au/our-work/medication-safety/medicines-management-covid-19</a>, including position statements on medicine-related issues
  - o Managing fever associated with COVID-19
  - o Managing a sore throat associated with COVID-19
  - o ACE inhibitors and ARBs in COVID-19
  - o Clozapine in COVID-19
  - o Management of patients on oral anticoagulants during COVID-19
  - o Ascorbic Acid: Intravenous high dose in COVID-19
  - Treatment in acute care, including oxygen therapy and medicines to support intubation

Nebulisation and COVID-19

- o Managing intranasal administration of medicines during COVID-19
- Ongoing medicines management in high-risk patients
- o Medicines shortages
- Potential medicines to treat COVID-19
   https://www.safetyandquality.gov.au/publications-and-resources/resource-library/potential-medicines-treat-covid-19
- Break the chain of infection: Stopping COVID-19 poster https://www.safetyandquality.gov.au/publications-and-resources/resource-library/break-chain-poster-a3
- COVID-19: Elective surgery and infection prevention and control precautions https://www.safetyandquality.gov.au/publications-and-resources/resource-library/covid-19-elective-surgery-and-infection-prevention-and-control-precautions
- FAQs for clinicians on elective surgery <a href="https://www.safetyandquality.gov.au/node/5724">https://www.safetyandquality.gov.au/node/5724</a>
- FAQs for consumers on elective surgery <a href="https://www.safetyandquality.gov.au/node/5725">https://www.safetyandquality.gov.au/node/5725</a>
- Infection prevention and control Covid-19 PPE poster <a href="https://www.safetyandquality.gov.au/publications-and-resources/resource-library/infection-prevention-and-control-covid-19-personal-protective-equipment">https://www.safetyandquality.gov.au/publications-and-resource-library/infection-prevention-and-control-covid-19-personal-protective-equipment</a>
- Special precautions for Covid-19 designated zones poster <a href="https://www.safetyandquality.gov.au/publications-and-resources/resource-library/special-precautions-covid-19-designated-zones">https://www.safetyandquality.gov.au/publications-and-resources/resource-library/special-precautions-covid-19-designated-zones</a>
- FAQs on community use of face masks <a href="https://www.safetyandquality.gov.au/faqs-community-use-face-masks">https://www.safetyandquality.gov.au/faqs-community-use-face-masks</a>
- COVID-19 and face masks Information for consumers
   https://www.safetyandquality.gov.au/publications-and-resources/resource-library/covid-19-and-face-masks-information-consumers

#### **AUSTRALIAN COMMISSION** ON SAFETY AND QUALITY IN HEALTH CARE INFORMATION for consumers COVID-19 and face masks Should I use a face mask? What can you do to prevent the Wearing face masks may protect you from droplets (small drops) when a person with COVID-19 coughs, speaks or sneezes, and you are less than 1.5 metres away from them. Wearing a mask will also help prote others if you are infected with the virus, but do not have symptoms of infection. spread of COVID-19? Stopping the spread of COVID-19 is everyone's responsibility. The most important things that you can do to protect yourself and others are to: Stay at home when you are unwell, with even mild respiratory symptoms Wearing a face mask in Australia is recommended by health experts in areas where community transmiss of COVID-19 is high, whenever physical distancing is ion Regularly wash your hands with soap and water or use an alcohol-based hand rub not possible. Deciding whether to wear a face mask is your personal choice. Some people may feel more comfortable wearing a face mask in the community. ■ Do not touch your face ■ Do not touch surfaces that may be contaminated When thinking about whether wearing a face mask is right for you, consider the following: Stay at least 1.5 metres away from other people Face masks may protect you when it is not possible to maintain the 1.5 metre physical distance from other people e.g. on a crowded bus or train Cover your mouth when you cough by coughing into your elbow, or into a tissue. Throw the tissue away immediately. Are you older or do you have other medical conditions like heart disease, diabetes or respir. illness? People in these groups may get more se illness if they are infected with COVID-19 ■ Wearing a face mask will reduce the spread of droplets from your coughs and sneezes to others (however, if you have any cold or flu-like symptoms you should stay home) A face mask will not provide you with complet protection from COVID-19. You should also do the other things listed below to prevent the sp

#### Reports

Providing telehealth in general practice during COVID-19 and beyond

Deeble Institute Perspectives Brief No. 10

Bollen C, Haddock R

Canberra: Australian Healthcare and Hospitals Association; 2020. p. 9.

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URL	https://ahha.asn.au/health-policy-perspective-briefs
	https://ahha.asn.au/sites/default/files/docs/policy-
	issue/perspectives brief no 10. providing telehealth in general practice 0.pdf
Notes	The coronavirus pandemic has wrought many changes to healthcare delivery. In
	Australia, one of the more apparent changes has been the rapid escalation in the use of
	telehealth. This Perspectives Brief from the Australian Healthcare and Hospitals
	Association's Deeble Institute offers six case studies that demonstrate how telehealth
	can benefit GPs, maximise equity of access to healthcare, and support patients in
	developing their own health knowledge and skills.

#### Journal articles

The Registry of Senior Australians (ROSA) Outcome Monitoring System: Quality and Safety Indicators for Residential Aged Care

Inacio MC, Lang C, Caughey GE, Bray SCE, Harrison SL, Whitehead C, et al International Journal for Quality in Health Care. 2020 [epub].

DOI	https://doi.org/10.1093/intqhc/mzaa078
	The quality and safety of care in aged care has been come under intense scrutiny in
	recent years, leading to and the focus of the current Royal Commission. This paper
	described the development of a set of indicators and a system for monitoring safety
	and quality in residential aged care. Twelve quality and safety indicators have been
	developed for monitoring aged care based on the synthesis of existing literature and
	expert advisory input. The indicators measure high sedative load, antipsychotic use,
	chronic opioid use, antibiotic use, premature mortality, falls, fractures, medication-
	related adverse events, weight loss/malnutrition, delirium and/or dementia
	hospitalisations, emergency department presentations, and pressure injuries.
	Five of the indicators were estimated nationally:
	• antibiotic use (67.5%, 95% confidence interval (CI) 67.3–67.7%)
Notes	• high sedative load (48.1%, 95% CI 47.9–48.3%)
	• chronic opioid use (26.8%, 95% CI 26.6–26.9%)
	• antipsychotic use (23.5%, 95% CI 23.4–23.7%), and
	• premature mortality (0.6%, 95% CI 0.6–0.7%).
	Seven indicators were estimated in South Australia::
	• emergency department presentations (19.1%, 95% CI 18.3–20.0%)
	• falls (10.1%, 95% CI 9.7–10.4%)
	• fractures (4.8%, 95% CI 4.6–5.1%)
	• pressure injuries (2.9%, 95% CI 2.7–3.1%)
	• delirium and/or dementia related hospitalisations (2.3%, 95% CI 2.1–2.6%)
	• weight loss/malnutrition (0.7%, 95% CI 0.6–0.8%), and
	• medication-related events (0.6%, 95% CI 0.5–0.7%).

URL	https://qualitysafety.bmj.com/content/29/8
	A new issue of BMJ Quality & Safety has been published. Many of the papers in this
	issue have been referred to in previous editions of On the Radar (when they were
	released online). Articles in this issue of BMJ Quality & Safety include:
	Editorial: Challenge of ensuring access to high-quality emergency surgical
	care for all (John W Scott, Justin B Dimick)
	<ul> <li>Editorial: REMS in pregnancy: system perfectly designed to the get the results it gets (Jonathan Zipursky)</li> </ul>
	• Editorial: Nothing soft about 'soft skills': core competencies in quality
	improvement and patient safety education and practice (Joanne Goldman, Brian M Wong)
	Hospital-level evaluation of the effect of a national quality improvement
	<b>programme</b> : time-series analysis of registry data (Timothy J Stephens, Carol J
	Peden, Ryan Haines, Mike P W Grocott, Dave Murray, David Cromwell, Carolyn Johnston, Sarah Hare, Jose Lourtie, Sharon Drake, Graham P Martin,
	Rupert M Pearse)
	Comparative effectiveness of risk mitigation strategies to prevent <b>fetal</b>
	exposure to mycophenolate (Amir Sarayani, Yasser Albogami, Mohannad
	Elkhider, Juan M Hincapie-Castillo, Babette A Brumback, A G Winterstein)
Notes	Demonstrating the value of postgraduate <b>fellowships for physicians in</b> Demonstrating the value of postgraduate <b>fellowships for physicians in</b> Demonstrating the value of postgraduate <b>fellowships for physicians</b> in
	quality improvement and patient safety (Jennifer S Myers, Meghan Brooks Lane-Fall, Angela Ross Perfetti, Kate Humphrey, Luke Sato, Kathy N Shaw,
	April M Taylor, Anjala Tess)
	Deprescribing psychotropic medications in children: results of a national
	qualitative study (Erin R Barnett, Alissa Z Trepman, Hannah A Fuson,
	Stephanie C Acquilano, Jennifer L McLaren, Steven Woloshin, J K Leyenaar)
	• Cautionary study on the effects of <b>pay for performance on quality of care</b> : a
	pilot randomised controlled trial using standardised patients (Ellen Green,
	Katherine S Peterson, Kathy Markiewicz, Janet O'Brien, Noel M Arring)
	Does team reflexivity impact teamwork and communication in interprofessional hospital-based healthcare teams? A systematic review and
	narrative synthesis (Siobhan Kathleen McHugh, Rebecca Lawton, Jane
	Kathryn O'Hara, Laura Sheard)
	• Learning from complaints in healthcare: a realist review of academic
	literature, policy evidence and front-line insights (Jackie van Dael, Tom W
	Reader, Alex Gillespie, Ana Luisa Neves, Ara Darzi, Erik K Mayer)
	Evaluating improvement interventions using routine data to support a
	learning health system: research design, data access, analysis and reporting
	(Christopher J Weir, Alexander E P Heazell, Sonia Whyte, Jane E Norman)

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## Healthcare Papers Volume 19, Number 2

URL	https://www.longwoods.com/publications/healthcarepapers/26259/
	A new issue of <i>Healthcare Papers</i> has been published. Articles in this issue of <i>Healthcare</i>
	Papers include:
	• The Search for Improving Value in Canadian Healthcare: Holy Grail or
	Steady Progress? (Jason M Sutherland)
	Improving Value Means Increasing Population Health and Equity
Notes	(Walter P Wodchis and Robert J Reid)
	• "You Can't Get There from Here": Is There a Future for Value-Based
	Healthcare in Canada? (Erin Strumpf)
	Moving from Volume to Value with Hospital Funding Policies in Canada
	(Logan Trenaman and Jason M Sutherland)
	• The Value of Health Policy (Pierre-Gerlier Forest)

BMJ Quality & Safety online first articles

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URL	https://qualitysafety.bmj.com/content/early/recent
	BMJ Quality & Safety has published a number of 'online first' articles, including:
Notes	Editorial: Devil in the details: understanding the effects of providing
	electronic health record access to patients and families (Urmimala Sarkar,
	Courtney Lyles)
	<ul> <li>Observational study assessing changes in timing of readmissions around</li> </ul>
	postdischarge day 30 associated with the introduction of the Hospital
	Readmissions Reduction Program (Ashwin S Nathan, Joseph R Martinez,
	Jay Giri, Amol S Navathe)

International Journal for Quality in Health Care online first articles

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URL	https://academic.oup.com/intqhc/advance-articles
	International Journal for Quality in Health Care has published a number of 'online first'
	articles, including:
	• The Registry of Senior Australians (ROSA) Outcome Monitoring System:
	Quality and Safety Indicators for Residential Aged Care (Maria C Inacio,
	Catherine Lang, Gillian E Caughey, Sarah C E Bray, Stephanie L Harrison, Craig
	Whitehead, Renuka Visvanathan, Keith Evans, Megan Corlis, Victoria Cornell,
	Steve Wesselingh)
	• Quality in practice: Applying the patient inventory method at a Danish
Notes	psychiatric hospital (Sabina Bay Hermansen, Jens Holmskov, Søren Paaske
	Johnsen, Jan Mainz, Søren Valgreen Knudsen)
	<ul> <li>Variation between hospitals and reviewers in detection of adverse events</li> </ul>
	identified through medical record review in Korea (Sukyeong Kim, Ho Gyun
	Shin, Ae Jeong Jo, Ari Min, Minsu Ock, Jee-In Hwang, Youngjin Jeong, Moon
	Sung Park, Jong Bouk Lee, Tae Ik Chang, Eunhyang Song, HeungSeon Kim,
	Sang-Il Lee)
	• Development and evaluation of a quality improvement framework for
	healthcare (Hamilton Samantha, Alan J Forster, Jennings Alison)

#### Online resources

National COVID-19 Clinical Evidence Taskforce

https://covid19evidence.net.au/

The National COVID-19 Clinical Evidence Taskforce is a collaboration of peak health professional bodies across Australia whose members are providing clinical care to people with COVID-19. The taskforce is undertaking continuous evidence surveillance to identify and rapidly synthesise emerging research in order to provide national, evidence-based guidelines and clinical flowcharts for the clinical care of people with COVID-19. The guidelines address questions that are specific to managing COVID-19 and cover the full disease course across mild, moderate, severe and critical illness. These are 'living' guidelines, updated with new research in near real-time in order to give reliable, up-to-the minute advice to clinicians providing frontline care in this unprecedented global health crisis.

#### COVID-19 Critical Intelligence Unit

#### https://www.aci.health.nsw.gov.au/covid-19/critical-intelligence-unit

The Agency for Clinical Innovation (ACI) in New South Wales has developed this page summarising rapid, evidence-based advice during the COVID-19 pandemic. Its operations focus on systems intelligence, clinical intelligence and evidence integration. The content includes a daily evidence digest and evidence checks on a discrete topic or question relating to the current COVID-19 pandemic. Recent evidence checks date include:

- Face masks and COVID-19 transmission in the community
- Risks associated with surgery in people with COVID-19
- Cardiac stress testing.

#### /USA] Patient Safety Primers

#### https://psnet.ahrq.gov/primers/

The Patient Safety Primers from the (US) Agency for Healthcare Research and Quality (AHRQ) discuss key concepts in patient safety. Each primer defines a topic, offers background information on its epidemiology and context, and provides links to relevant materials.

• Coronavirus Disease 2019 (COVID-19) and Diagnostic Error – Amid a global pandemic of infection due to a novel coronavirus (SARS-CoV-2), delayed diagnosis of COVID-19 may lead to preventable transmission to other individuals, including exposed family members and health care workers, and delayed initiation of effective treatment. Perhaps even more importantly, other treatable diagnoses may be missed as clinicians focus on suspected or confirmed cases of COVID-19. This Primer is an early review; it applies well-established principles of diagnostic error and improvement of diagnostic accuracy to the topic of COVID-19. It will be updated over time to incorporate new information and evidence in this rapidly evolving field.

#### [USA] NEJM Catalyst. Covid-19: Managing the Surge

https://store.nejm.org/signup/covid19response

The New England Journal of Medicine (NEJM) Catalyst has compiled this collection of content from NJEM Catalyst on the response to the COVID-19 pandemic.

#### [UK] The road to renewal: five priorities for health and care

https://www.kingsfund.org.uk/publications/covid-19-road-renewal-health-and-care

This post on The King's Fund website offers five priorities to help guide the approach to renewal across health and care after the COVID-19 pandemic. The five priorities the authors identify are:

- 1. A step change on inequalities and population health
- 2. Lasting reform for social care
- 3. Putting the workforce centre stage
- 4. Embedding and accelerating digital change
- 5. Reshaping the relationship between communities and public services.

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