AUSTRALIAN COMMISSION ON SAFETY AND QUALITY IN HEALTH CARE



On the Radar

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On the Radar

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COVID-19 resources

https://www.safetyandquality.gov.au/covid-19

The Australian Commission on Safety and Quality in Health Care has developed a number of resources to assist healthcare organisations, facilities and clinicians. These and other material on COVID-19 are available at https://www.safetyandquality.gov.au/covid-19

The latest additions include:

- Infection prevention and control Covid-19 PPE poster https://www.safetyandquality.gov.au/publications-and-resources/resource-library/infection-prevention-and-control-covid-19-personal-protective-equipment
- Special precautions for Covid-19 designated zones poster https://www.safetyandquality.gov.au/publications-and-resources/resource-library/special-precautions-covid-19-designated-zones
- COVID-19 infection prevention and control risk management Guidance
 https://www.safetyandquality.gov.au/publications-and-resources/resource-library/covid-19infection-prevention-and-control-risk-management-guidance The Commission has prepared
 this guidance to support health service organisations to undertake COVID-19 risk assessment
 and develop a comprehensive Risk Management Plan. The guidance acknowledges the ongoing
 risks associated with COVID-19 in Australia. Health service organisations are required to

prepare and implement an organisation-wide Risk Management Plan to manage and reduce the risks related to the transmission of COVID-19.

- Safe care for people with cognitive impairment during COVID-19
 https://www.safetyandquality.gov.au/our-work/cognitive-impairment/cognitive-impairment-and-covid-19
- Medicines Management COVID-19 https://www.safetyandquality.gov.au/our-work/medication-safety/medicines-management-covid-19, including position statements on medicine-related issues
 - o Managing fever associated with COVID-19
 - o Managing a sore throat associated with COVID-19
 - o ACE inhibitors and ARBs in COVID-19
 - o Clozapine in COVID-19
 - o Management of patients on oral anticoagulants during COVID-19
 - o Ascorbic Acid: Intravenous high dose in COVID-19
 - Treatment in acute care, including oxygen therapy and medicines to support intubation
 - o Nebulisation and COVID-19
 - o Managing intranasal administration of medicines during COVID-19
 - o Ongoing medicines management in high-risk patients
 - Medicines shortages
- Potential medicines to treat COVID-19
 https://www.safetyandquality.gov.au/publications-and-resources/resource-library/potential-medicines-treat-covid-19
- Break the chain of infection: Stopping COVID-19 poster https://www.safetyandquality.gov.au/publications-and-resources/resource-library/break-chain-poster-a3



- COVID-19: Elective surgery and infection prevention and control precautions
 https://www.safetyandquality.gov.au/publications-and-resources/resource-library/covid-19-elective-surgery-and-infection-prevention-and-control-precautions
- FAQs for clinicians on elective surgery https://www.safetyandquality.gov.au/node/5724
- FAQs for consumers on elective surgery https://www.safetyandquality.gov.au/node/5725
- FAQs on community use of face masks https://www.safetyandquality.gov.au/faqs-community-use-face-masks
- COVID-19 and face masks Information for consumers
 https://www.safetyandquality.gov.au/publications-and-resources/resource-library/covid-19-and-face-masks-information-consumers

AUSTRALIAN COMMISSION ON SAFETY AND QUALITY IN HEALTH CARE

INFORMATION for consumers

COVID-19 and face masks

Should I use a face mask?

Wearing face masks may protect you from droplets (small drops) when a person with COVID-19 coughs, speaks or sneezes, and you are less than 1.5 metres away from them. Wearing a mask will also help protect others if you are infected with the virus, but do not have symptoms of infection.

Wearing a face mask in Australia is recommended by health experts in areas where community transmission of COVID-19 is high, whenever physical distancing is not possible. Deciding whether to wear a face mask is your personal choice. Some people may feel more comfortable wearing a face mask in the community.

When thinking about whether wearing a face mask is right for you, consider the following:

- Face masks may protect you when it is not possible to maintain the 1.5 metre physical distance from other people e.g. on a crowded bus or train
- Are you older or do you have other medical conditions like heart disease, diabetes or respiratory illness? People in these groups may get more severe illness if they are infected with COVID-19
- Wearing a face mask will reduce the spread of droplets from your coughs and sneezes to others (however, if you have any cold or flu-like symptoms you should stay home)
- A face mask will not provide you with complete protection from COVID-19. You should also do all of the other things listed below to prevent the spread of COVID-19.

What can you do to prevent the spread of COVID-19?

Stopping the spread of COVID-19 is everyone's responsibility. The most important things that you can do to protect yourself and others are to:

- Stay at home when you are unwell, with even mild respiratory symptoms
- Regularly wash your hands with soap and water or use an alcohol-based hand rub
- Do not touch your face
- Do not touch surfaces that may be contaminated with the virus
- Stay at least 1.5 metres away from other people (physical distancing)
- Cover your mouth when you cough by coughing into your elbow, or into a tissue. Throw the tissue away immediately.



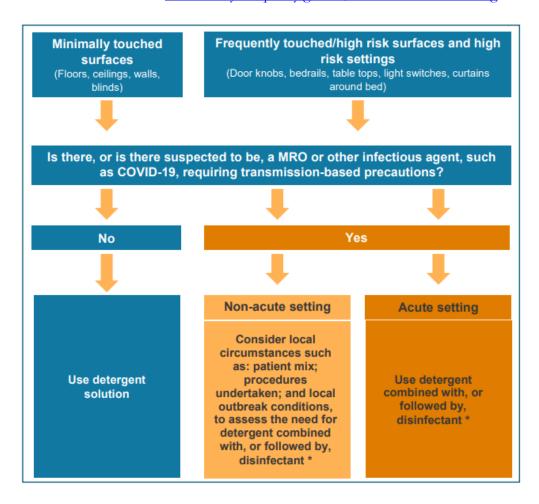
Environmental Cleaning and Infection Prevention and Control www.safetyandquality.gov.au/environmental-cleaning

The Australian Commission on Safety and Quality in Health Care has produced a suite of environmental cleaning resources to support health service organisations in their infection prevention and control activities, particularly during COVID-19. These resources, including two factsheets, are the first in a series of environment cleaning resources to support Action 3.11 of the *Preventing and Controlling Healthcare-Associated Infection Standards* and the implementation of the environmental cleaning requirements of the *Australian Guidelines for the Prevention and Control of Infection in Healthcare*.

The first factsheet (*Principles of Environmental Cleaning Product Selection*) outlines the key principles of environmental cleaning product selection to support jurisdictions and health service organisations in their decisions on procurement of environmental cleaning products. https://www.safetyandquality.gov.au/publications-and-resources/resource-library/principles-environmental-cleaning-product-selection-july-2020-fact-sheet

The second factsheet (*Principles of Environmental Cleaning Auditing*) outlines the key principles of environmental cleaning auditing in acute care settings to support jurisdictions and health service organisations to update and optimise existing auditing programs. https://www.safetyandquality.gov.au/publications-and-resources/resource-library/principles-environmental-cleaning-auditing-july-2020-fact-sheet

These two factsheets, along with an **infographic poster** on the benefits of environmental cleaning and **flow chart** detailing the process and product selection for routine environmental cleaning, are available from the Commission's website at www.safetyandquality.gov.au/environmental-cleaning



Implementation Guide for the Surveillance of Clostridioides difficile infection

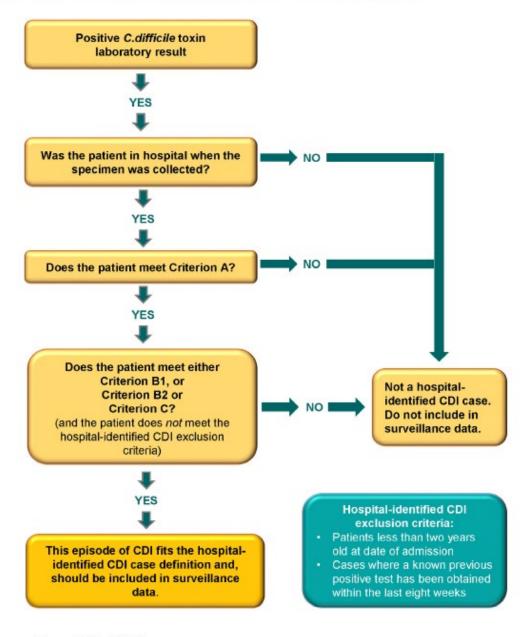
Australian Commission on Safety and Quality in Health Care

Sydney: ACSQHC; 2020. p. 17.

https://www.safetyandquality.gov.au/our-work/healthcare-associated-infection/consultation-on-clostridium-difficile

The Australian Commission on Safety and Quality in Health Care has updated the *Implementation Guide* for the Surveillance of Clostridioides difficile infection. The purpose of the Guide is to support the implementation of hospital-identified *Clostridioides difficile* infection (CDI) surveillance in Australian public and private hospitals, and enable the collection of nationally consistent CDI data. This update ensures the Guide is consistent with the 2020 US Centers for Disease Control and Prevention (CDC) National Healthcare Safety Network Patient Safety Manual CDI case definition, and the 2016 Public Health Laboratory Network (PHLN) CDI Laboratory case definition.

3.1 Flowchart for determining a hospital-identified CDI case



Source: SA Health 2013

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Staphylococcus aureus (SAB) Prevention

www.safetyandquality.gov.au/sab

Healthcare-associated *Staphylococcus aureus* bacteraemia (SAB) infections are commonly associated with significant morbidity and mortality. Preventing these infections is a critical activity for health service organisations.

The Australian Health Ministers Advisory Council (AHMAC) has endorsed a revised national benchmark for healthcare-associated Staphylococcus aureus bacteraemia (SAB) of 1.0 per 10,000 patient days for public hospitals, for the purpose of national reporting. The revised benchmark was implemented from 1 July 2020 to promote ongoing and sustained local safety and quality improvements.

The Commission has drawn together a range of resources that support the prevention of SAB infections in healthcare in areas such as: hand hygiene; insertion, management and removal of intravascular devices; perioperative antimicrobial prophylaxis and antimicrobial stewardship; and, surgical site management.

The resources are available at www.safetyandquality.gov.au/sab
If you have any enquiries about the resources, please contact the team at HAI@safetyandquality.gov.au

Reports

The effective and sustainable adoption of virtual health care Australian Healthcare and Hospitals Association Canberra: AHHA; 2020. p. 12.

URL	https://ahha.asn.au/sites/default/files/docs/policy- issue/ahha blueprint supplement - adoption of virtual health care - july 2020.pdf The Australian Healthcare and Hospitals Association (AHHA) has issued this addendum or supplement to their 2017 Healthy people, healthy systems blueprint for
URL	<u>july 2020.pdf</u> The Australian Healthcare and Hospitals Association (AHHA) has issued this addendum or supplement to their 2017 <i>Healthy people, healthy systems</i> blueprint for
	The Australian Healthcare and Hospitals Association (AHHA) has issued this addendum or supplement to their 2017 <i>Healthy people, healthy systems</i> blueprint for
	addendum or supplement to their 2017 Healthy people, healthy systems blueprint for
Notes	 Australian health care. In this supplement, the AHHA outlines key issues in the use of tele and virtual health based on the extension of their use in the pandemic and how they may figure in the longer term. The supplement identifies a number of key areas, including: Patient-centredness, including codesign with patients, and measuring what matters to patients; Equity, including proactive efforts to ensure affordability, equitable access to technology and digital literacy; Cross-sector leadership and governance, across jurisdictions and the primary and acute care sectors, and in partnership with industry and researchers; Digitally-capable health workforce development, prioritising team-based care and new roles needed to optimise integration of technology into health care; Interoperability, standards and quality assured technology; and
	• Funding for reforms, including better use of data and evaluation.

Journal articles

Communication with Patients and Families Regarding Health Care—Associated Exposure to Coronavirus 2019: A Checklist to Facilitate Disclosure

Sivashanker K, Mendu ML, Wickner P, Hartley T, Desai S, Fiumara K, et al

The Joint Commission Journal on Quality and Patient Safety. 2020;46(8):483-488.

DOI	http://doi.org/10.1016/j.jcjq.2020.04.010
Notes	Given how infectious the SARS-CoV-2 virus is and the possibility of transmission in health settings, this article describes a US approach in developing 'a pragmatic COVID-19 exposure disclosure checklist to standardize the disclosure process and ensure that all key areas are considered in every conversation'. The authors identified are five core competencies that 'are critical to facilitating an effective COVID-19 exposure disclosure conversation: clinical, infectious disease, risk management,
	language, and psychosocial'.

For information on the Commission's work on open disclosure, including the *Australian Open Disclosure Framework*, see https://www.safetyandquality.gov.au/our-work/clinical-governance/open-disclosure

Association of Nursing Home Ratings on Health Inspections, Quality of Care, and Nurse Staffing With COVID-19 Cases

Figueroa JF, Wadhera RK, Papanicolas I, Riley K, Zheng J, Orav EJ, et al Journal of the American Medical Association. 2020.

Is There a Link between Nursing Home Reported Quality and COVID-19 Cases? Evidence from California Skilled Nursing Facilities

He M, Li Y, Fang F

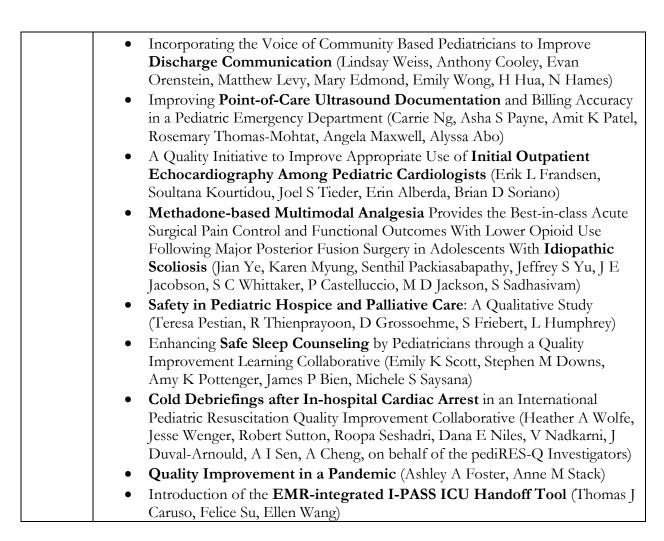
Journal of the American Medical Directors Association. 2020;21(7):905-908.

DOI	Figueroa et al https://doi.org/10.1001/jama.2020.14709
	He et al https://doi.org/10.1016/j.jamda.2020.06.016
Notes	Questions around the safety and quality of care in long term care are not new but have
	heightened interest in the pandemic as some facilities how experience much higher
	rates of infection and mortality than others. These two pieces examine aspects of these
	facilities and the relationship with the pandemic experience.
	Figueroa et al used data from 8 US state health departments on COVID-19 cases in
	nursing homes and linked those data with performance rating data form the US
	Centers for Medicare & Medicaid Services. They report finding that 'Across 8 states,
	high-performing NHs for nurse staffing had fewer COVID-19 cases than low-
	performing NHs.'
	He et al used cross-sectional data from 1223 California skilled nursing facilities with
	reported quality and longitudinal data of COVID-19 cases to examine whether
	COVID-19 cases and deaths were related to the nursing home reported quality. They
	report lower ratings and higher proportions of 'residents from different racial
	and ethnicity groups were significantly (P < .01) related to increased probability of
	having a COVID-19 residents' case or death'.

URL	https://www.publish.csiro.au/py/issue/9749
	A new issue of the Australian Journal of Primary Health has been published. Articles in
	this issue of the Australian Journal of Primary Health include:
	 Celebrating diversity and adaptability in academic primary care (Lauren Ball and Elizabeth Sturgiss)
	 Learning from COVID-19 to improve access to physiotherapy (Jessica Stanhope and Philip Weinstein)
	Primary care initiatives focused on the secondary prevention and
Notes	management of chronic pain: a scoping review of the Australian literature (Pippy Walker, Simone De Morgan, D Sanders, M Nicholas and F M Blyth)
	Cardiovascular disease risk assessment in an Aboriginal community-controlled health service: comparing algorithms (Xavier Fitzgerald, Ana Herceg, Kirsty Douglas and Nadeem Siddiqui)
	Visual impairment among Aboriginal and Torres Strait Islander patients attending an Australian Indigenous primary health service: a cross-sectional study (Prabha Lakhan, U L Osuagwu, D Askew, N Hayman and G Spurling)
	 Quality and targeting of new referrals for ocular complications of diabetes from primary care to a public hospital ophthalmology service in Western Sydney, Australia (Belinda Ford, Lisa Keay, Blake Angell, Stephanie Hyams, Paul Mitchell, Gerald Liew and Andrew White)
	• Grey nomads with diabetes: the experience of rural and remote diabetes educators in South Australia (Anita De Bellis, Pauline Hill, Wendy Abigail, Jane Giles and Christine McCloud)
	• Long-term follow up of older people on diabetes medications : observational study using linked health databases (Katharine A. Wallis, Susan Wells, Vanessa Selak and Katrina Poppe)
	 Middle-aged Australians' perceptions of support to reduce lifestyle risk factors: a qualitative study (Christine Ashley, Elizabeth Halcomb, Susan McInnes, Karin Robinson, Elizabeth Lucas, Susan Harvey and Sarah Remm)
	• 'I'm over the moon!': patient-perceived outcomes of hepatitis C treatment (D Pourmarzi, A Smirnov, L Hall, G FitzGerald and T Rahman)
	Using the Tailoring Immunization Programmes guide to improve child immunisation in Umina, New South Wales: we could still do better (Katarzyna Bolsewicz, Susan Thomas, Donna Moore, Colleen Gately, Andrew Dixon, Paul Cook and Peter Lewis)
	• Commissioning for health and community sector reform: perspectives on change from Victoria (Kate Silburn and Virginia Lewis)
	HealthPathways: a detailed analysis of utilisation trends in the northern Sydney region (Kimberly E. Lind, M Jorgensen, C Stowers and M Brookes)
	Patient-centred method to evaluate the spatial accessibility of primary health care in a case study in Shanghai (Xuechen Xiong and Li Luo)

Pediatric Quality & Safety Vol. 5, No. 4, July/August 2020

	uly/ August 2020
URL	https://journals.lww.com/pqs/toc/2020/07000
	A new issue of <i>Pediatric Quality & Safety</i> has been published. Articles in this issue of
	Pediatric Quality & Safety include:
	 Reducing Point-of-care Blood Gas Testing in the Intensive Care Unit through Diagnostic Stewardship: A Value Improvement Project (Michael J Tchou, Sally May, John Holcomb, Ethan Tanner-Edwards, Kathy Good, Matthew Frazier, Erika L Stalets, Maya Dewan, on behalf of the Cincinnati Children's Hospital Medical Center Diagnostic Stewardship Committee) A Quality Improvement Project to Improve First Case On-time Starts in the Pediatric Operating Room (Dinesh S Pashankar, Anna M Zhao, Rebecca Bathrick, Cindy Taylor, Heidi Boules, R A Cowles, M Grossman) Reducing Antibiotic Prescription Errors in the Emergency Department: A Quality Improvement Initiative (K E Kasmire, C Cerrone, E C Hoppa) Reducing Opioid Exposure in a Level IV Neonatal Intensive Care Unit (Raymond C Stetson, Brandi N Smith, Nicole L Sanders, Megan A Misgen,
	 LaRae J Ferrie, Virginia S Schuning, A R Schuh, J L Fang, J E Brumbaugh) A Quality Improvement Project to Standardize Surfactant Delivery in the Era of Noninvasive Ventilation (Jeong Eun Kim, Mariana Brewer, Regina Spinazzola, Elfriede Wallace, J Casatelli, J Beachy, B Weinberger, S Perveen)
	 Vaccinating in the Emergency Department, a Novel Approach to Improve Influenza Vaccination Rates via a Quality Improvement Initiative (Shannon H Baumer-Mouradian, Abigail Kleinschmidt, Ashley Servi, Brian Jaworski, K Lazarevic, M Kopetsky, M Nimmer, T Hanson, M P Gray, A L Drendel)
Notes	 Compassionate Design: Utilizing Design Thinking to Preserve Sanctity, Dignity, and Personhood When Children Die (Daniel H Grossoehme, Melissa S Mark, Blake Lane, Allison Rednour, Rachel Thienprayoon)
	Reducing Outpatient Infant Blood Draws with Transcutaneous Measurement of Bilirubin (Keira C Kilmartin, Emily J McCarty, Catherine D Shubkin, Alison Volpe Holmes)
	 Improving Patient Handoffs and Transitions through Adaptation and Implementation of I-PASS Across Multiple Handoff Settings (L J Blazin, J Sitthi-Amorn, J M Hoffman, J D Burlison, for the I-PASS Working Group)
	• Implementation of a Modified Neonatal Early-onset Sepsis Calculator in Well-baby Nursery: a Quality Improvement Study (Michael Zayek, Jayalakshmi Bhat, Katie Bonner, Michelle Blake, Keith Peevy, O P Jha, R Gulati, R Bhat)
	 Could It Be Pneumonia? Lung Ultrasound in Children With Low Clinical Suspicion for Pneumonia (Eric Scheier, Nadine Levick, Julia Peled, U Balla)
	 A Quality Initiative for Reducing Postoperative Hypothermia for Neonatal Intensive Care Unit Surgical Patients (Jessica A Cronin, Lamia Soghier, Kara Ryan, Christine Shen, Sopnil Bhattarai, Sohel Rana, R Shah, E Heitmiller)
	 Improving Accuracy of Handoff by Implementing an Electronic Health Record—generated Tool: An Improvement Project in an Academic Neonatal Intensive Care Unit (Jenny K Koo, Laurel Moyer, Michael A Castello, Y Arain)
	• The Road to Transfusion-free Craniosynostosis Repair in Children Less Than 24 Months Old: A Quality Improvement Initiative (Amy B Beethe, Rachel A Spitznagel, Jane A Kugler, Jessica K Goeller, Marcellene H Franzen, Ryan I Hamlin, T. I. Lockhart, F. R. Lyden, K. R. Glogovyski, M. M. Le Rigger)
	Ryan J Hamlin, T J Lockhart, E R Lyden, K R Glogowski, M M LeRiger)



BMI Quality & Safety online first articles

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URL	https://qualitysafety.bmj.com/content/early/recent
Notes	BMJ Quality & Safety has published a number of 'online first' articles, including:
	Associations between double-checking and medication administration
	errors: a direct observational study of paediatric inpatients (Johanna I
	Westbrook, Ling Li, Magdalena Z Raban, Amanda Woods, Alain K Koyama,
	Melissa Therese Baysari, Richard O Day, Cheryl McCullagh, Mirela Prgomet,
	Virginia Mumford, Luciano Dalla-Pozza, Madlen Gazarian, Peter J Gates,
	Valentina Lichtner, Peter Barclay, Alan Gardo, Mark Wiggins, Leslie White)
	• Variation in timely surgery for hip fracture by day and time of
	presentation: a nationwide prospective cohort study from the National Hip
	Fracture Database for England, Wales and Northern Ireland (Anjali Shah,
	Gulraj S Matharu, Dominic Inman, Elizabeth Fagan, Antony Johansen,
	Andrew Judge)

International Journal for Quality in Health Care online first articles

	<u> </u>
URL	https://academic.oup.com/intqhc/advance-articles
	International Journal for Quality in Health Care has published a number of 'online first' articles, including:
Notes	Bundle interventions including nontechnical skills for surgeons can reduce operative time and improve patient safety (Daisuke Koike, Yukihiro Nomura, Motoki Nagai, Takashi Matsunaga, Ayuko Yasuda)
1	TNOTHULA, INICIONI INAGAI, LANASHI INIAUSUHAGA, MYUKO LASUUA)

- Psychometric evaluation of instruments measuring the work environment of healthcare professionals in hospitals: a systematic literature review (Susanne M Maassen, Anne Marie J W Weggelaar Jansen, Gerard Brekelmans, Hester Vermeulen, Catharina J van Oostveen)
- Human Factors/Ergonomics support for the design and testing of Rapidly
 Manufactured Ventilators in the UK during the COVID-19 pandemic (Sue
 Hignett, Janette Edmonds, Tracey Herlihey, Laura Pickup, Richard Bye, Emma
 Crumpton, Mark Sujan, Fran Ives, Daniel P Jenkins, Miranda Newbery, David
 Embrey, Paul Bowie, Chris Ramsden, Noorzaman Rashid, Alastair Williamson,
 Anne-Marie Bougeard, Peter MacNaughton)
- From Intensive Care to Step-Down Units: Managing Patients Throughput in Response to COVID-19 (Vanni Agnoletti, Emanuele Russo, Alessandro Circelli, Marco Benni, Giuliano Bolondi, Costanza Martino, P Domenico, Santonastas, Etrusca Brogi, Beniamino Praticò, Federico Coccolini, Paola Fugazzola, Luca Ansaloni, Emiliano Gamberini)
- Reengineer Health Care: A Human Factors and Ergonomics Framework to Improve the Socio-Technical System (Raquel Santos)
- Hospital Accreditation Impact on Healthcare Quality Dimensions: A Systematic Review (Claudia A S Araujo, Marina Martins Siqueira, Ana Maria Malikn)
- MRI safety management in patients with cardiac implantable electronic devices: Utilizing failure mode and effects analysis for risk optimization (James W Ryan, Aoife S Murray, Paddy J Gilligan, James M Bisset, Chris Nolan, Audrey Doyle, Barry Emerson, Joseph M Galvin, John G Murray)

Online resources

National COVID-19 Clinical Evidence Taskforce

https://covid19evidence.net.au/

The National COVID-19 Clinical Evidence Taskforce is a collaboration of peak health professional bodies across Australia whose members are providing clinical care to people with COVID-19. The taskforce is undertaking continuous evidence surveillance to identify and rapidly synthesise emerging research in order to provide national, evidence-based guidelines and clinical flowcharts for the clinical care of people with COVID-19. The guidelines address questions that are specific to managing COVID-19 and cover the full disease course across mild, moderate, severe and critical illness. These are 'living' guidelines, updated with new research in near real-time in order to give reliable, up-to-the minute advice to clinicians providing frontline care in this unprecedented global health crisis.

COVID-19 Critical Intelligence Unit

https://www.aci.health.nsw.gov.au/covid-19/critical-intelligence-unit

The Agency for Clinical Innovation (ACI) in New South Wales has developed this page summarising rapid, evidence-based advice during the COVID-19 pandemic. Its operations focus on systems intelligence, clinical intelligence and evidence integration. The content includes a daily evidence digest and evidence checks on a discrete topic or question relating to the current COVID-19 pandemic.

[UK] NICE Guidelines and Quality Standards

https://www.nice.org.uk/guidance

The UK's National Institute for Health and Care Excellence (NICE) has published new (or updated) guidelines and quality standards. The latest reviews or updates are:

- NICE Guideline NG160 COVID-19 rapid guideline: dialysis service delivery https://www.nice.org.uk/guidance/ng160
- Quality Standard QS194 Decision making and mental capacity https://www.nice.org.uk/guidance/qs194

/USA] Patient Safety Primers

https://psnet.ahrq.gov/primers/

The Patient Safety Primers from the (US) Agency for Healthcare Research and Quality (AHRQ) discuss key concepts in patient safety. Each primer defines a topic, offers background information on its epidemiology and context, and provides links to relevant materials.

• COVID-19 and Dentistry: Challenges and Opportunities for Providing Safe Care – This primer summarizes best practices for infection control and prevention in the dental office setting, reviews US Department of Health and Human Services (HHS) guidance on treating dental patients with suspected or confirmed COVID-19, discusses access issues for patients needing oral healthcare, and offers various Federal and professional resources to support the reconfiguration of dental practice, the implementation of teledentistry, and the prioritization of dental care needs after practices reopen.

https://psnet.ahrq.gov/primer/covid-19-and-dentistry-challenges-and-opportunities-providing-safe-care

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