IV-WISE patient discussion tool

This tool\* provides key discussion points for clinicians and patients to help involve patients in their care and prevent PIVC-related complications.

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| **What clinicians should discuss with patients:** | | **What patients can ask and do:** |
| I icon | Intravenous access needs | |
| * Discuss why IV fluids or medicines  are needed * Explain how the PIVC will be inserted * Ask patients about their PIVC history and  any current needs. | | Tell your healthcare team about your past experiences including:   * Difficulty inserting a PIVC * Anything that has worked well * Your preference or any physical problems that could affect where the PIVC is placed * Any allergies you have, such as to tapes and dressings. |
| V icon | Vascular access checks | |
| * Advise that the PIVC will be checked regularly * Ask patients to report any concerns or any problems they notice (e.g. redness, swelling). | | * Your clinician will regularly check your PIVC * Tell your clinician if you have any concerns or notice any problems. |
| W icon | What patients can do to reduce the risk of complications | |
| * Advise patients what they can do to help reduce the risk of PIVC-related complications and infection * Provide patients with the ‘Looking after your cannula’ information sheet. | | To help to look after your PIVC:   * Protect the PIVC from knocks or being pulled * Wear loose clothing so that the PIVC does not get caught * Keep the PIVC dry while washing and showering * Ensure that the protective dressing stays in place. |
| I icon | Infection risk | |
| * Discuss how to prevent infection. | | To prevent infection:   * Keep your hands clean by washing with soap or using sanitiser * Do not touch, fiddle with, or move the device. |
| S icon | Signs and symptoms of complications | |
| * Discuss the signs and symptoms to look out for * When removing the PIVC, advise patients that symptoms can occur up to 48 hours later and what to do. | | Tell your clinician as soon as possible about:   * Redness, pain or swelling at the insertion site * Feeling hot, cold or shivery * Leakage from the device * The dressing getting wet, bloodstained or loose. |
| E icon | Expected removal | |
| * Tell patients when the PIVC is expected to be removed (e.g. when therapy is finished). | | * If your PIVC has not been used in the last 24 hours, ask if you still need it * If you are going home and your PIVC is still in place, ask your clinician if it can be removed. |

\*Developed by the Australian Commission on Safety and Quality in Health Care, 2021.

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