# AUSTRALIAN COMMISSION ON SAFETY AND QUALITY IN HEALTH CARE



## On the Radar

Issue 595 20 March 2023

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#### On the Radar

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#### March 20-26 is National Advance Care Planning week

Underlying goals of advance care planning (ACP): a qualitative analysis of the literature Fleuren N, Depla MFIA, Janssen DJA, Huisman M, Hertogh CMPMBMC Palliative Care. 2020 2020/03/06;19(1):27.

https://doi.org/10.1186/s12904-020-0535-1

Advance care planning (ACP) is a process of discussing, determining, and documenting a person's preferences for their future care should they be unable to make and communicate decisions about their care. Advance care planning is commonly associated with end-of-life care; however, it is also useful for people with physical or cognitive impairment or mental illness which could affect their capacity for decision making.

Advance care plans contribute to improved ongoing care and enhanced patient experience and family satisfaction through the delivery of comprehensive care that is consistent with the patient's beliefs, values, needs and preferences. Advance care planning can lead to improvements in patient autonomy, confidence and agency, healthcare team morale, communication, and reduction of costs through unnecessary interventions and transfers.

Fleuren et al discuss research that identifies five different underlying goals of ACP - respecting individual patient autonomy, improving quality of care, strengthening relationships, preparing for end-of-life, and reducing overtreatment.

Advance Care Planning Australia offer webinars aimed at individuals and their families, and resources for health professionals. You can see the full list of webinars at <a href="https://www.advancecareplanning.org.au/training-and-education/webinars">https://www.advancecareplanning.org.au/training-and-education/webinars</a>

Find more resources or information about how to get involved in National Advance Care Planning Week at <a href="https://www.advancecareplanning.org.au/nacpweek/get-involved">https://www.advancecareplanning.org.au/nacpweek/get-involved</a>

#### Reports

Moving from exclusion to inclusion in digital health and care Mistry P, Jabbal J

London: The King's Fund; 2023

URL	https://www.kingsfund.org.uk/publications/exclusion-inclusion-digital-health-care
Notes	This long read from The King's Fund in the UK examines some of the issues around
	the emergence of digital technologies in health care delivery, particularly around the
	potential for improving accessibility, flexibility and improving patient-centredness and
	the experience of care. However, there are also concerns of digital exclusion and the
	need to ensure that 'digitally enabled services are inclusive and meet the expectations
	of staff and the public.'.

#### Journal articles

Consumers' and health providers' views and perceptions of partnering to improve health services design, delivery and evaluation: a co-produced qualitative evidence synthesis

Merner B, Schonfeld L, Virgona A, Lowe D, Walsh L, Wardrope C, et al Cochrane Database of Systematic Reviews. 2023 (3).

Chance Database of Systematic reviews. 2025 (5).	
DOI	https://doi.org/10.1002/14651858.CD013274.pub2
Notes	This qualitative evidence synthesis examined the partnering with consumers,
	particularly on 'formal group partnerships where health providers and consumers
	share decision-making about planning, delivering and/or evaluating health services'.
	The work sought to:
	1. 'To synthesise the views and experiences of consumers and health providers of
	formal partnership approaches that aimed to improve planning, delivery or
	evaluation of health services.
	2. To identify best practice principles for formal partnership approaches in health
	services by understanding consumers' and health providers' views and
	experiences.'
	Focussing on 33 studies, the analysis identified 19 findings that were then grouped
	into 5 categories:
	<ul> <li>Contextual factors influencing partnerships</li> </ul>
	Consumer recruitment
	Partnership dynamics and processes
	Perceived impacts on partnership participants
	Perceived impacts on health service planning, delivery and evaluation.

The authors emphasise the importance of power imbalances and the need to be aware of these and to address them. The key messages in the plain language summary stress these in noting:

• 'Power imbalances between health providers and consumers can limit consumer participation in health service planning, delivery and evaluation.

• Power imbalances in the partnership may happen because of the ways consumers are recruited, how meetings are run, and how decisions are made.

• To have successful partnerships with consumers, health providers need to address these power imbalances.

• Some consumers and health providers believed that partnerships improved the culture and environment of the health service, as well as how health services were planned and developed.'

For information on the Commission's work on e-partnering with consumers, see <a href="https://www.safetyandquality.gov.au/our-work/partnering-consumers">https://www.safetyandquality.gov.au/our-work/partnering-consumers</a>

Association of Primary Care Visit Length With Potentially Inappropriate Prescribing Neprash HT, Mulcahy JF, Cross DA, Gaugler JE, Golberstein E, Ganguli I. JAMA Health Forum. 2023;4(3):e230052-e230052.

DOI	https://doi.org/10.1001/jamahealthforum.2023.0052
	This piece at JAMA Health Forum reports on a US study that examined the
	relationship between the length of a consultation and prescribing patterns. The study
	used data covering 8 119 161 primary care visits by 4 360 445 patients (56.6% women)
	with 8091 primary care physicians in the USA. The authors report that 'shorter visit
Notes	length was associated with a higher likelihood of inappropriate antibiotic prescribing
	for patients with upper respiratory tract infections and coprescribing of opioids and
	benzodiazepines for patients with painful conditions. These findings suggest
	opportunities for additional research and operational improvements to visit scheduling
	and quality of prescribing decisions in primary care.'

Public Health Research & Practice Volume 33, Issue 1, March 2023

URL	https://www.phrp.com.au/issues/march-2023-volume-33-issue-1/
	A new issue of <i>Public Health Research &amp; Practice</i> has been published. Articles in this issue
	of Public Health Research & Practice include:
	Editorial: Improving health literacy: how to succeed (Don Nutbeam)
	• Lung cancer screening: the hidden public health emergency (Emily Stone, Rachael H Dodd, Henry Marshall, Billie Bonevski, Nicole M Rankin)
	• Is the evidence-based medicine movement counter-productive: are randomised controlled trials the best approach to establish <b>evidence in complex healthcare situations</b> ? (Susan P Jacups, Clare Bradley)
	Reigniting tobacco control: returning Australia to the front of the pack (Becky Freeman)
	<ul> <li>Improving colonoscopy prioritisation and promoting the National Bowel Cancer Screening Program: keys to reducing bowel cancer burden (Paul Grogan, Emily He, Peter Pockney)</li> </ul>
	• The increasing use of <b>cosmetic non-ionising radiation applications</b> – types of procedures, potential risks to consumers and regulation in Australia (Ken K Karipidis, David Urban, Rick A Tinker, Trevor Wheatley)

•	Considering potential benefits, as well as harms, from the COVID-19
	disruption to cancer screening and other healthcare services (Katy JL Bell, Fiona F Stanaway, Kirsten McCaffery, Michael Shirley, Stacy M Carter)
•	The availability and promotion of <b>low alcohol beverages in licensed venues</b> : an environmental audit on the Gold Coast, Australia (Blake Palmer, Christopher Irwin, Christina Mailer, Ben Desbrow)
	Colonoscopies in Australia – how much does the National Bowel Cancer
	Screening Program contribute to colonoscopy use? (Joachim Worthington, Emily He, Jie-Bin Lew, James St John, Christopher Horn, Paul Grogan, Karen Canfell, Eleonora Feletto)
•	An analysis of the <b>legal framework influencing walking</b> in Australia (Tracy Nau, Adrian Bauman, William Bellew, Billie Giles-Corti, Ben J Smith)
•	Priorities for <b>building Australian workforce capacity</b> to leverage population-based, routinely collected data: views from pharmacoepidemiology (Derrick Lopez, Cecily Strange, Frank Sanfilippo, Benjamin Daniels, Sallie Pearson, David Preen)
•	Filling the gap between evidence, policy and practice: are 45 and Up Study researchers planning for impact? (Tam C Ha, Martin McNamara, Luciano Melo, Emma K Frost, Gabriel M Moore)
•	Development of the <b>Consumer Involvement &amp; Engagement Toolkit</b> : a digital resource to build capacity for undertaking patient-centred clinical trials in Australia (Tanya Symons, Janelle Bowden, Anne McKenzie, Julia M Fallon-Ferguson, Leanne Y Weekes, James Ansell, Rinki Murphy, Shilpa Jesudason, Manoj Saxena, Alistair Nichol, Nicola Straiton)
•	Efficacy of submissions as an advocacy strategy: piloting the Public Health Association of Australia's submission evaluation tool (Jaini Ghatalia, Cherie Russell, Megan Ferguson, Katherine Cullerton)

Healthcare Policy Volume 18, Number 3, 2023

10,1 validet 3, 2025	
URL	https://www.longwoods.com/publications/healthcare-policy/27032/1/vol18-no3-2023
Notes	<ul> <li>A new issue of Healthcare Policy has been published. Articles in this issue of Healthcare Policy include:         <ul> <li>Editorial: Provinces and Territories Are Overdue for an Update in Healthcare Funding Policies (Jason M Sutherland)</li> <li>Multinational Pharmaceutical Companies Shortchange Canada in Research and Development Investments: Is It Time to Pursue Other Options? (Shoo K Lee, Sukhy K Mahl, Jessica J Green and Joel Lexchin</li> <li>Commentary: Reconsidering Pharmaceutical Research and Development Investments (Marc-André Gagnon)</li> <li>Nursing Home Residents' Use of Radiography in New Brunswick: A Case for Mobile Radiography? (Eric Plant, Rose McCloskey, Isdore Chola Shamputa, Kavish Chandra, Paul Atkinson, Jacqueline Fraser, Tushar Pishe and Patrick Price)</li> <li>How Engaged in Legal Planning for Incapacity and Death Are Canadians? A Mixed-Methods Survey (Ariane Plaisance, Jessie Stilson, Aurore Benadiba and Daren K Heyland)</li> </ul> </li> </ul>

•	Pharmacist Disciplinary Action: What Do Pharmacists Get in Trouble for?
	(Ai-Leng Foong-Reichert, Kelly A Grindrod, David J Edwards, Zubin Austin
	and Sherilyn K D Houle)
•	Dentist Disciplinary Action: What Do Dentists Get in Trouble for? (Ai-
	Leng Foong-Reichert, Sherilyn K D Houle, Zubin Austin, David J Edwards
	and Kelly A Grindrod)

BMI Quality & Safety online first articles

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URL	https://qualitysafety.bmj.com/content/early/recent
	BMJ Quality & Safety has published a number of 'online first' articles, including:
	• Error disclosure in neonatal intensive care: a multicentre, prospective,
	observational study (Loïc Passini, Stephane Le Bouedec, Gilles Dassieu,
	Audrey Reynaud, Camille Jung, Marie-Laurence Keller, Aline Lefebvre,
Notes	Therese Katty, Jean-Marc Baleyte, Richard Layese, Etienne Audureau,
	Laurence Caeymaex SEPREVEN Study Group)
	Editorial: How can routine colorectal cancer screening in the USA be
	considered low value in other countries? (Kelsey Chalmers, Shannon
	Brownlee, Vikas Saini)

International Journal for Quality in Health Care online first articles

URL	https://academic.oup.com/intqhc/advance-articles
	International Journal for Quality in Health Care has published a number of 'online first' articles, including:
Notes	<ul> <li>Scaling Up Quality in an Anesthesia Practice (Richard P Dutton, Thomas H Swygert, Matthew Maloney, Mo Azam, D Kurt Jones, Aesha S Shukla, Paul Taheri, Olivia Lounsbury)</li> </ul>

#### Online resources

#### [UK] NICE Guidelines and Quality Standards

https://www.nice.org.uk/guidance

The UK's National Institute for Health and Care Excellence (NICE) has published new (or updated) guidelines and quality standards. The latest reviews or updates include:

• NICE Guideline NG122 *Lung cancer: diagnosis and management* <a href="https://www.nice.org.uk/guidance/ng122">https://www.nice.org.uk/guidance/ng122</a>

#### [USA] AHRQ Perspectives on Safety

https://psnet.ahrq.gov/psnet-collection/perspectives

The US Agency for Healthcare Research and Quality (AHRQ) publishes occasional Perspectives on Safety essays. Recent essays include:

• Remote Patient Monitoring https://psnet.ahrq.gov/perspective/remote-patient-monitoring

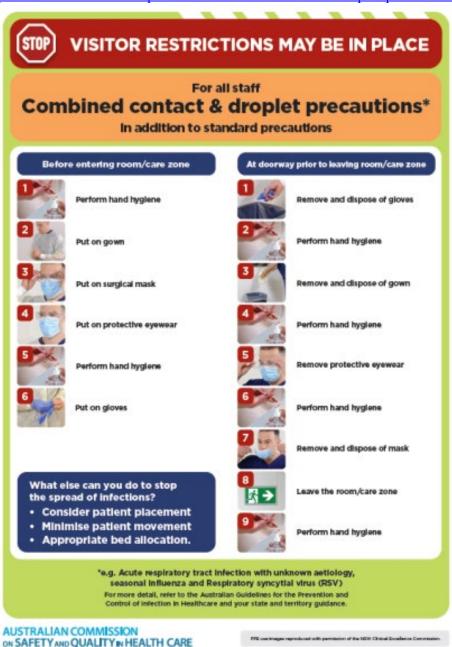
#### **COVID-19** resources

https://www.safetyandquality.gov.au/covid-19

The Australian Commission on Safety and Quality in Health Care has developed a number of resources to assist healthcare organisations, facilities and clinicians. These and other material on COVID-19 are available at <a href="https://www.safetyandquality.gov.au/covid-19">https://www.safetyandquality.gov.au/covid-19</a>

These resources include:

- OVID-19 infection prevention and control risk management This primer provides an overview of three widely used tools for investigating and responding to patient safety events and near misses. Tools covered in this primer include incident reporting systems, Root Cause Analysis (RCA), and Failure Modes and Effects Analysis (FMEA).
   <a href="https://www.safetyandquality.gov.au/publications-and-resources/resource-library/covid-19-infection-prevention-and-control-risk-management-guidance">https://www.safetyandquality.gov.au/publications-and-resources/resource-library/covid-19-infection-prevention-and-control-risk-management-guidance</a>
- Poster Combined contact and droplet precautions
   https://www.safetyandquality.gov.au/publications-and-resources/resource-library/infection-prevention-and-control-poster-combined-contact-and-droplet-precautions



Poster – Combined airborne and contact precautions
 https://www.safetyandquality.gov.au/publications-and-resources/resource-library/poster-combined-airborne-and-contact-precautions



## **VISITOR RESTRICTIONS IN PLACE**

For all staff

## **Combined airborne & contact precautions**

in addition to standard precautions

#### Before entering room/care zone



Perform hand hygiene



Put on gown



Put on a particulate respirator (e.g. P2/N95) and perform fit check



Put on protective eyewear



Perform hand hygiene



Put on gloves

#### At doorway prior to leaving room/care zone



Remove and dispose of gloves



Perform hand hygiene



Remove and dispose of gown



Leave the room/care zone



Perform hand hygiene (in an anteroom/outside the room/care zone)



Remove protective eyewear (in an anteroom/outside the room/care zone)



Perform hand hygiene (in an antercom/outside the room/care zone)



Remove and dispose of particulate respirator (in an anteroom/outside the room/care zone)



Perform hand hygiene

#### KEEP DOOR CLOSED AT ALL TIMES

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The content of this poster was informed by resources developed by the NSW Clinical Excellence Commission and the Australian Government Infection Control Expert Group Photos reproduced with permission of the NSW Clinical Excellence Commission.

- Environmental Cleaning and Infection Prevention and Control www.safetyandquality.gov.au/environmental-cleaning
- COVID-19 infection prevention and control risk management Guidance
  <a href="https://www.safetyandquality.gov.au/publications-and-resources/resource-library/covid-19-infection-prevention-and-control-risk-management-guidance">https://www.safetyandquality.gov.au/publications-and-resources/resource-library/covid-19-infection-prevention-and-control-risk-management-guidance</a>
- Safe care for people with cognitive impairment during COVID-19
  <a href="https://www.safetyandquality.gov.au/our-work/cognitive-impairment/cognitive-impairment-and-covid-19">https://www.safetyandquality.gov.au/our-work/cognitive-impairment/cognitive-impairment-and-covid-19</a>
- Stop COVID-19: Break the chain of infection poster <a href="https://www.safetyandquality.gov.au/publications-and-resources/resource-library/break-chain-infection-poster-a3">https://www.safetyandquality.gov.au/publications-and-resources/resource-library/break-chain-infection-poster-a3</a>



COVID-19 and face masks – Information for consumers

https://www.safetyandquality.gov.au/publications-and-resources/resource-library/covid-19-and-face-masks-information-consumers

### AUSTRALIAN COMMISSION on SAFETY and QUALITY IN HEALTH CARE



## **COVID-19** and face masks

#### Should I use a face mask?

Wearing face masks may protect you from droplets (small drops) when a person with COVID-19 coughs, speaks or sneezes, and you are less than 1.5 metres away from them. Wearing a mask will also help protect others if you are infected with the virus, but do not have symptoms of infection.

Wearing a face mask in Australia is recommended by health experts in areas where community transmission of COVID-19 is high, whenever physical distancing is not possible. Deciding whether to wear a face mask is your personal choice. Some people may feel more comfortable wearing a face mask in the community.

When thinking about whether wearing a face mask is right for you, consider the following:

- Face masks may protect you when it is not possible to maintain the 1.5 metre physical distance from other people e.g. on a crowded bus or train
- Are you older or do you have other medical conditions like heart disease, diabetes or respiratory illness? People in these groups may get more severe illness if they are infected with COVID-19
- Wearing a face mask will reduce the spread of droplets from your coughs and sneezes to others (however, if you have any cold or flu-like symptoms you should stay home)
- A face mask will not provide you with complete protection from COVID-19. You should also do all of the other things listed below to prevent the spread of COVID-19.

#### What can you do to prevent the spread of COVID-19?

Stopping the spread of COVID-19 is everyone's responsibility. The most important things that you can do to protect yourself and others are to:

- Stay at home when you are unwell, with even mild respiratory symptoms
- Regularly wash your hands with soap and water or use an alcohol-based hand rub
- Do not touch your face
- Do not touch surfaces that may be contaminated with the virus
- Stay at least 1.5 metres away from other people (physical distancing)
- Cover your mouth when you cough by coughing into your elbow, or into a tissue. Throw the tissue away immediately.



#### National COVID-19 Clinical Evidence Taskforce

#### https://covid19evidence.net.au/

The National COVID-19 Clinical Evidence Taskforce is a collaboration of peak health professional bodies across Australia whose members are providing clinical care to people with COVID-19. The taskforce is undertaking continuous evidence surveillance to identify and rapidly synthesise emerging research in order to provide national, evidence-based guidelines and clinical flowcharts for the clinical care of people with COVID-19. The guidelines address questions that are specific to managing COVID-19 and cover the full disease course across mild, moderate, severe and critical illness. These are 'living' guidelines, updated with new research in near real-time in order to give reliable, up-to-the minute advice to clinicians providing frontline care in this unprecedented global health crisis.

#### COVID-19 Critical Intelligence Unit

#### https://www.aci.health.nsw.gov.au/covid-19/critical-intelligence-unit

The Agency for Clinical Innovation (ACI) in New South Wales has developed this page summarising rapid, evidence-based advice during the COVID-19 pandemic. Its operations focus on systems intelligence, clinical intelligence and evidence integration. The content includes a daily evidence digest, a COVID status monitor, a risk monitoring dashboard and evidence checks on a discrete topic or question relating to the current COVID-19 pandemic. There is also a 'Living evidence' section summarising key studies and emerging evidence on **COVID-19 vaccines** and **SARS-CoV-2 variants**. The most recent updates include:

- Current and emerging patient safety issues during COVID-19 What is the evidence on the current and emerging patient safety issues arising from the COVID-19 pandemic?
- *Bivalent COVID-19 vaccines* What is the available regulatory and research evidence for bivalent COVID-19 vaccines?
- Surgery post COVID-19 What is the evidence for the timing of surgery, and outcomes following surgery, for people who have recovered from COVID-19?
- *Paxlovid* What is the evidence for Paxlovid for treatment of COVID-19?
- *Molnupiravir*—What is the evidence for and regulatory context of molnupiravir for treatment of COVID-19?
- *Eating disorders and COVID-19* What is the impact of the COVID-19 pandemic on the prevalence of eating disorders?
- Long COVID What is the evidence on the prevalence, presentation and management of long-COVID?
- Oseltamivir (Tamiflu) use in healthcare settings What is the evidence that use of oseltamivir in healthcare workers with a symptomatic influenza diagnosis result in an earlier return to work and reduced absenteeism? What is the evidence that use of oseltamivir in adults and children with symptomatic influenza reduces influenza transmission in health care settings?
- Alternative models of care for acute medical conditions What is the evidence on alternative models of care for managing patients with acute medical conditions outside of emergency or inpatient hospital settings?
- *Exercise and long COVID* Is exercise helpful in individuals with long COVID? Is post-exertional symptom exacerbation a risk in long COVID?
- Influenza and seasonal prophylaxis with oseltamivir What is the place or evidence for seasonal influenza prophylaxis (such as taking oseltamivir for 10 to 12 weeks continuously) in healthcare and aged care settings?
- Rapid access models of care for respiratory illnesses What is the evidence for rapid access models of care for respiratory illnesses, especially during winter seasons, in emergency departments?
- *Post-acute sequelae of COVID-19* What is the evidence on the post-acute sequelae of COVID-19?

- *Emerging variants* What is the available evidence for emerging variants?
- Chest pain or dyspnoea following COVID-19 vaccination What is evidence for chest pain or dyspnoea following COVID-19 vaccination?
- *Cardiac investigations and elective surgery post-COVID-19* What is evidence for cardiac investigations and elective surgery post-COVID-19?
- **Breathlessness post COVID-19** How to determine those patients who present with ongoing breathlessness in need of urgent review or intervention due to suspected pulmonary embolus?
- *COVID-19 pandemic and influenza* What is the evidence for COVID-19 pandemic and influenza?
- Budesonide and aspirin for pregnant women with COVID-19 What is the evidence for the use of Budesonide for pregnant women with COVID-19? What is the evidence for aspirin prophylaxis for pre-eclampsia in pregnant women with a COVID-19 infection?
- COVID-19 vaccines in Australia What is the evidence on COVID-19 vaccines in Australia?
- COVID-19 pandemic and wellbeing of critical care and other healthcare workers Evidence in brief on the impact of the COVID-19 pandemic on the wellbeing of critical care and other healthcare workers.
- *Disease modifying treatments for COVID-19 in children* What is the evidence for disease modifying treatments for COVID-19 in children?
- *Mask type for COVID-19 positive wearer* What is the evidence for different mask types for COVID-19 positive wearers?
- *Post acute and subacute COVID-19 care* What published advice and models of care are available regarding post-acute and subacute care for COVID-19 patients?
- *Hospital visitor policies* What is the evidence for hospital visitor policies during and outside of the COVID-19 pandemic?
- Surgical masks, eye protection and PPE guidance—What is the evidence for surgical masks in the endemic phase in hospitals and for eyewear to protect against COVID-19?

#### Disclaimer

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