

# Hand Hygiene Auditor Training

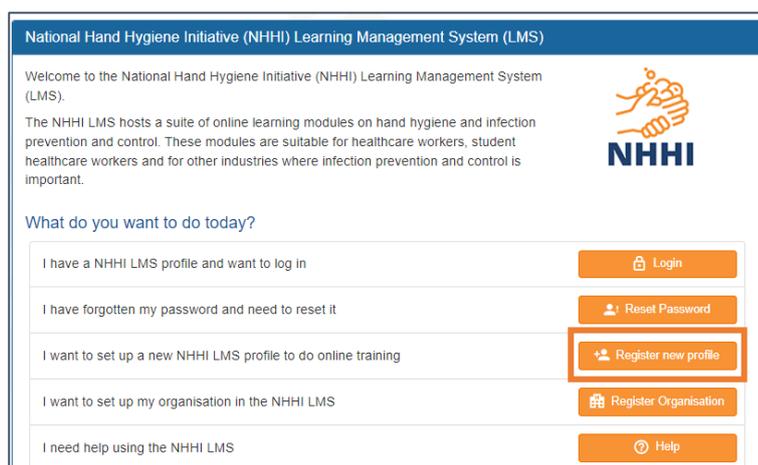
This guide provides instruction on how to enrol in and complete the Hand Hygiene Auditor training.

Publish date	Version number	Update
2 April 2024	2	Added a section on <a href="#">how to contact your Hand Hygiene Auditor Educator</a> .

## How to register a new profile?

If you have previously accessed the [National Hand Hygiene Initiative \(NHHI\) Learning Management System \(LMS\)](#), you do not need to register a new profile. Please enter your details via the **Login** button or **Reset Password** button. If you believe you have an existing profile and are experiencing issues logging in, please submit a request for assistance using the [NHHI Help Desk Contact Form](#).

If you have never registered a learner profile in the NHHI LMS, go to: <https://nghi.southrock.com> and click **Register new profile** button on the login page.



Once registered:

- Login details are emailed to you
- You can enrol in any module in the system
- Modules can be completed an unlimited number of times
- Login can be used to save your progress and return and finish at another time
- You can access your certificate or complete further modules at any time.

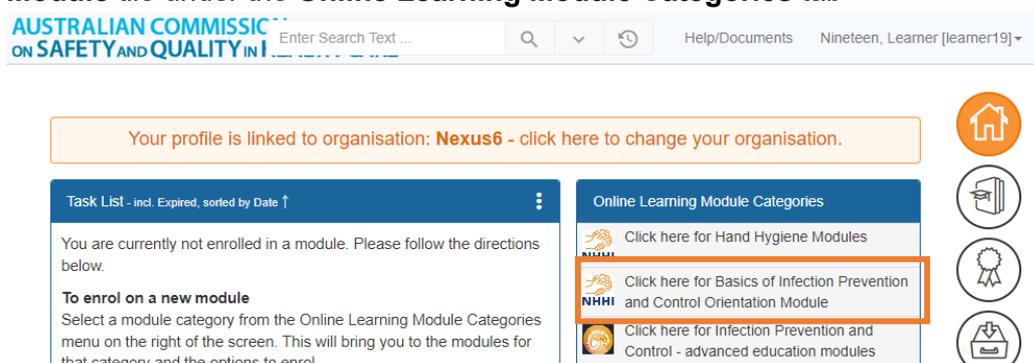
You must complete two prerequisite eLearning modules within 12 months before undertaking the *Hand Hygiene Auditor (HA) Training Pathway*:

- *The Basics of Infection Prevention and Control* module
- *Hand hygiene for clinical healthcare workers* OR *Hand Hygiene for non-clinical healthcare workers* module, depending on your staff category.

## How to enrol in the prerequisite eLearning modules

To enrol in *the Basics of Infection Prevention and Control* module:

1. Log in to the [NHHI LMS](#)
2. Select the **Click here for Basics of Infection Prevention and Control Orientation Module** tile under the **Online Learning Module Categories** tab



Task List - incl. Expired, sorted by Date ↑

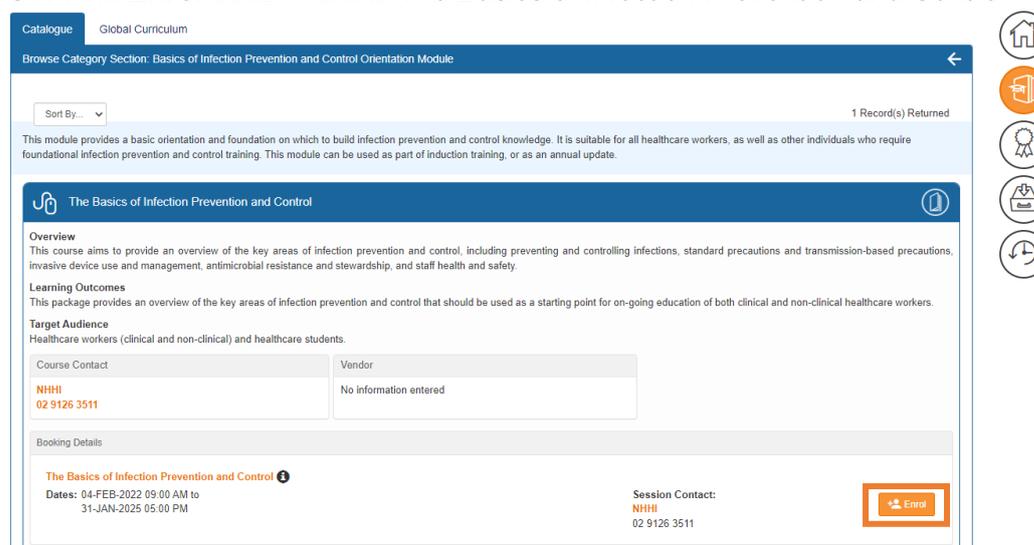
You are currently not enrolled in a module. Please follow the directions below.

**To enrol on a new module**  
Select a module category from the Online Learning Module Categories menu on the right of the screen. This will bring you to the modules for that category and the options to enrol

Online Learning Module Categories

- Click here for Hand Hygiene Modules
- Click here for Basics of Infection Prevention and Control Orientation Module**
- Click here for Infection Prevention and Control - advanced education modules

3. Click the **Enrol** button next to *The Basics of Infection Prevention and Control* module



Global Curriculum

Browse Category Section: Basics of Infection Prevention and Control Orientation Module

Sort By... 1 Record(s) Returned

This module provides a basic orientation and foundation on which to build infection prevention and control knowledge. It is suitable for all healthcare workers, as well as other individuals who require foundational infection prevention and control training. This module can be used as part of induction training, or as an annual update.

**The Basics of Infection Prevention and Control**

**Overview**  
This course aims to provide an overview of the key areas of infection prevention and control, including preventing and controlling infections, standard precautions and transmission-based precautions, invasive device use and management, antimicrobial resistance and stewardship, and staff health and safety.

**Learning Outcomes**  
This package provides an overview of the key areas of infection prevention and control that should be used as a starting point for on-going education of both clinical and non-clinical healthcare workers.

**Target Audience**  
Healthcare workers (clinical and non-clinical) and healthcare students.

Course Contact	Vendor
NHHI 02 9126 3511	No information entered

Booking Details

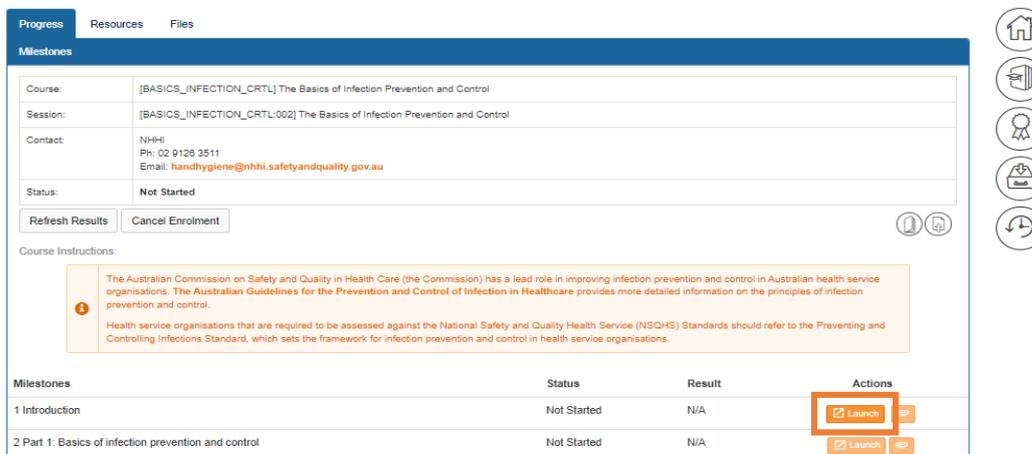
**The Basics of Infection Prevention and Control**

Dates: 04-FEB-2022 09:00 AM to 31-JAN-2025 05:00 PM

Session Contact:  
NHHI  
02 9126 3511

**Enrol**

- The milestones page of the module will load. Click the **Launch** or **Start Module Now** button when you are ready to start the module.

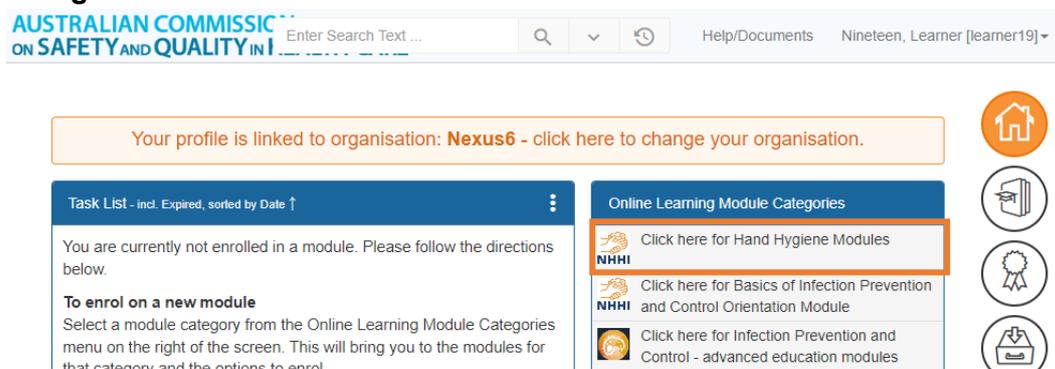


Milestones	Status	Result	Actions
1 Introduction	Not Started	N/A	<a href="#">Launch</a>
2 Part 1: Basics of infection prevention and control	Not Started	N/A	<a href="#">Launch</a>

You do not need to complete the entire module in one sitting. Once you are enrolled in the module, it will be listed on your **Task List** tab. To continue the module, select the module on your task list and click the **Launch** or **Start Module Now** button next to the in-progress section.

To enrol in the *Hand Hygiene for Clinical Healthcare Workers* or *Hand Hygiene for Non-clinical Healthcare Workers* module:

- Select **Click here for Hand Hygiene Modules** tile under the **Online Learning Module Categories** tab



Your profile is linked to organisation: **Nexus6** - click here to change your organisation.

**Task List** - incl. Expired, sorted by Date ↑

You are currently not enrolled in a module. Please follow the directions below.

**To enrol on a new module**  
Select a module category from the Online Learning Module Categories menu on the right of the screen. This will bring you to the modules for that category and the options to enrol

**Online Learning Module Categories**

- [Click here for Hand Hygiene Modules](#)
- [Click here for Basics of Infection Prevention and Control Orientation Module](#)
- [Click here for Infection Prevention and Control - advanced education modules](#)

- If you are a clinical healthcare worker, select the **Enrol** button next to *Hand hygiene for clinical healthcare workers* module  
If you are a non-clinical healthcare worker, select the **Enrol** button next to *Hand Hygiene for non-clinical healthcare workers* module



Course Contact: NHHI | Vendor: No information entered

**Hand hygiene for clinical healthcare workers**

Dates: 19-APR-2023 09:00 AM to 31-JAN-2025 05:00 PM | Session Contact: hardiman, Lesley

[Enrol](#)

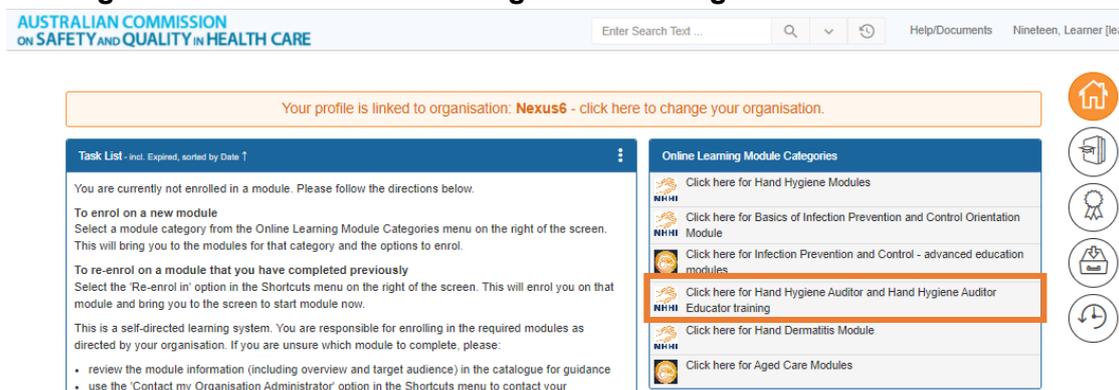
- The milestones page of the module will load. Click the **Launch** or **Start Module Now** button when you are ready to start the module.

## How to enrol in the Hand Hygiene Auditor (HA) Training Pathway

Once you have completed the two prerequisite modules, you must enrol in the *Hand Hygiene Auditor (HA) Training Pathway* to enable your [Hand Hygiene Compliance Application \(HHCApp\)](#) auditor profile creation after completing the pathway. The HHCApp is the web-based application for use by healthcare organisations to collect, review and report their hand hygiene compliance rates.

To enrol:

- Select the **Click here for Hand Hygiene Auditor and Hand Hygiene Auditor Educator training** tile under the **Online Learning Module Categories** tab



The screenshot shows the user interface of the Australian Commission on Safety and Quality in Health Care. At the top, there is a navigation bar with the organization's name and a search bar. Below this, a message states: "Your profile is linked to organisation: Nexus6 - click here to change your organisation." The main content area is divided into two sections. On the left, a "Task List" section provides instructions on how to enrol in a new module, re-enrol in a previously completed module, and information about the self-directed learning system. On the right, the "Online Learning Module Categories" section lists several options, with the "Click here for Hand Hygiene Auditor and Hand Hygiene Auditor Educator training" tile highlighted by an orange border.

- Select **Hand Hygiene Auditor (HA) Training Pathway** in the **Catalogue** tab



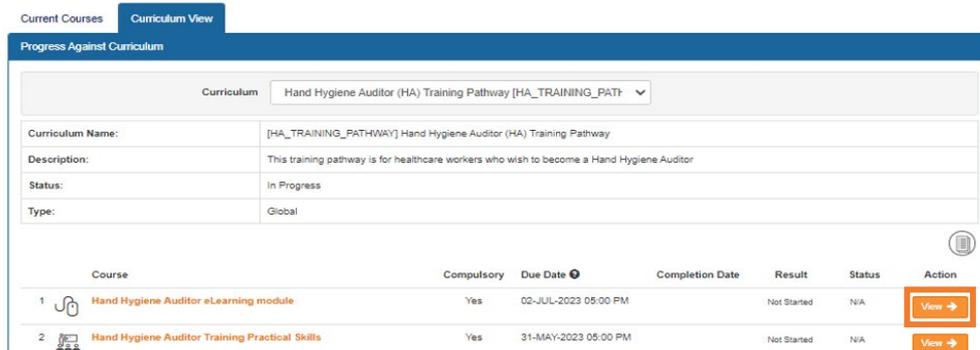
The screenshot shows the "Global Curriculum" page in the catalogue. The page title is "Browse Category Section: Hand Hygiene Auditor and Hand Hygiene Auditor Educator training". Below the title, there is a brief description of the training pathways. The page is organized into sections: "Hand Hygiene Auditor" (with three tiles: "Hand Hygiene Auditor (HA) Training Pathway", "Hand Hygiene Auditor Assessment", and "Hand Hygiene Auditor eLearning module"), "Hand Hygiene Auditor Educator" (with three tiles: "Hand Hygiene Auditor Educator (HAE) Training Pathway", "Hand Hygiene Auditor Educator Lapsed Training Pathway", and "Hand Hygiene Auditor Educator eLearning module"), and "Old training modules" (with two tiles: "Annual Auditor Validation Module" and "Pre-Workshop Module"). The "Hand Hygiene Auditor (HA) Training Pathway" tile is highlighted with an orange border.

- Click the **Add to my Task List** button on the top right corner of the **Global Curriculum** tab



The screenshot shows the "Hand Hygiene Auditor (HA) Training Pathway [HA\_TRAINING\_PATHWAY]" page. The page title is "Hand Hygiene Auditor (HA) Training Pathway [HA\_TRAINING\_PATHWAY]". Below the title, there is a description of the pathway and a list of courses in the curriculum. The "Add to my Task List" button is highlighted with an orange border. At the bottom right, it says "3 Record(s) Returned".

- Click the **View** button next to *Hand Hygiene Auditor eLearning module* to start this module



Current Courses **Curriculum View**

Progress Against Curriculum

Curriculum: Hand Hygiene Auditor (HA) Training Pathway [HA\_TRAINING\_PATHWAY]

Curriculum Name: [HA\_TRAINING\_PATHWAY] Hand Hygiene Auditor (HA) Training Pathway

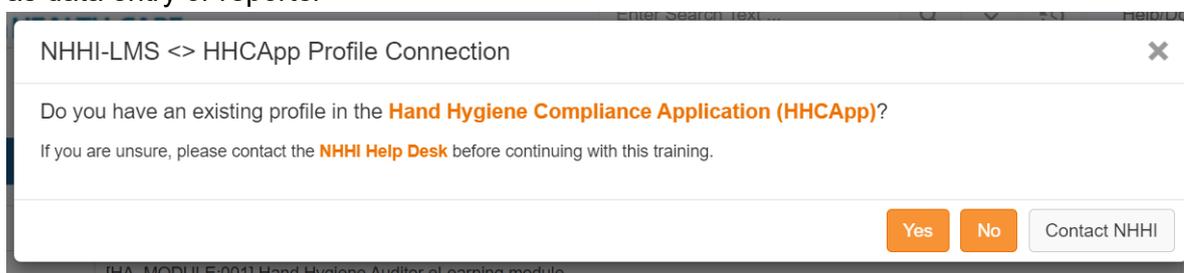
Description: This training pathway is for healthcare workers who wish to become a Hand Hygiene Auditor

Status: In Progress

Type: Global

Course	Compulsory	Due Date	Completion Date	Result	Status	Action
1  Hand Hygiene Auditor eLearning module	Yes	02-JUL-2023 05:00 PM		Not Started	N/A	<a href="#">View</a>
2  Hand Hygiene Auditor Training Practical Skills	Yes	31-MAY-2023 05:00 PM		Not Started	N/A	<a href="#">View</a>

- A pop-up message will ask if you have an existing [HHCApp](#) profile with other role(s), such as data entry or reporter



NHHI-LMS <> HHCApp Profile Connection

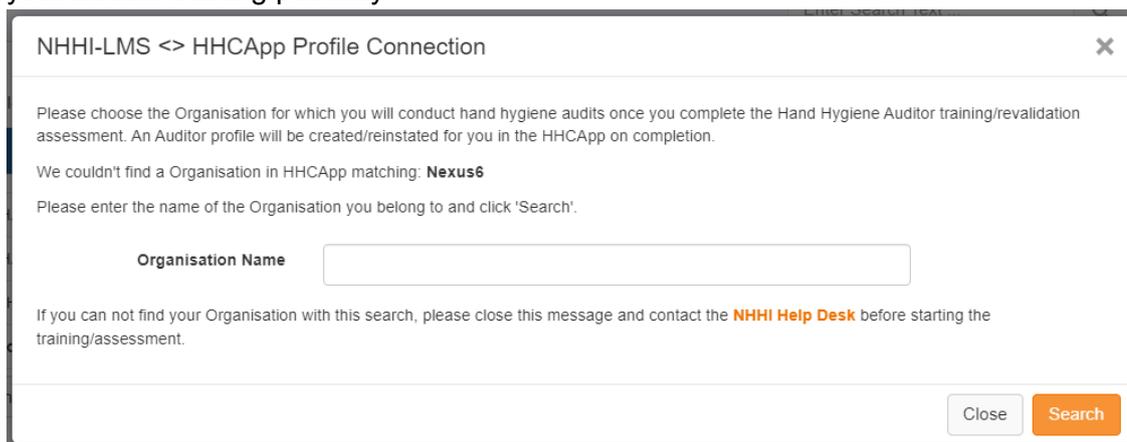
Do you have an existing profile in the **Hand Hygiene Compliance Application (HHCApp)**?

If you are unsure, please contact the **NHHI Help Desk** before continuing with this training.

[Yes](#) [No](#) [Contact NHHI](#)

IHA\_MODULE:0011 Hand Hygiene Auditor eLearning module

- Click **No** if you don't have a HHCApp profile. The following message will prompt you to nominate the organisation in the HHCApp where you will be collecting hand hygiene audit data on completion of the Hand Hygiene Auditor training. Follow the steps to find your organisation. If you cannot find your organisation, please contact your organisation's Infection Prevention and Control/Hand Hygiene lead before continuing your auditor training pathway



NHHI-LMS <> HHCApp Profile Connection

Please choose the Organisation for which you will conduct hand hygiene audits once you complete the Hand Hygiene Auditor training/revalidation assessment. An Auditor profile will be created/reinstated for you in the HHCApp on completion.

We couldn't find a Organisation in HHCApp matching: **Nexus6**

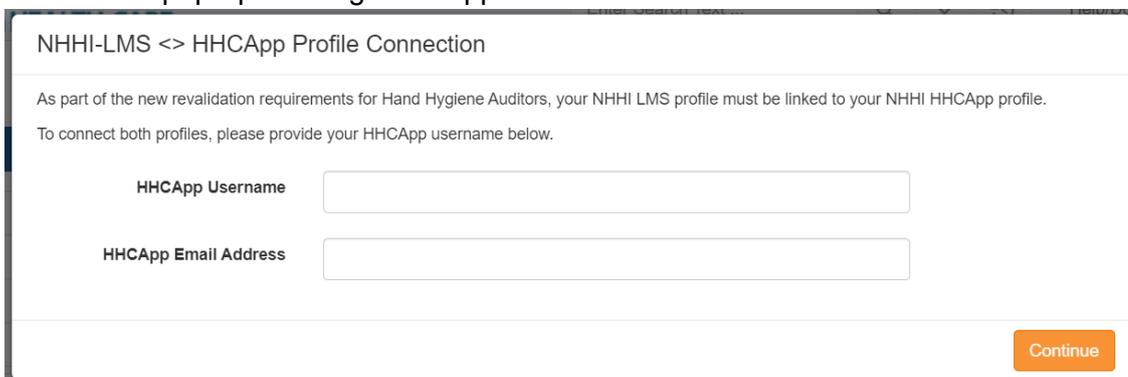
Please enter the name of the Organisation you belong to and click 'Search'.

Organisation Name

If you can not find your Organisation with this search, please close this message and contact the **NHHI Help Desk** before starting the training/assessment.

[Close](#) [Search](#)

- b) Click **Yes** if you have a HHCApp profile. Enter your correct (case sensitive) HHCApp username and/or registered email address in the NHHI LMS<>HHCApp Profile Connection pop-up message that appears and click **Continue** button.



NHHI-LMS <> HHCApp Profile Connection

As part of the new revalidation requirements for Hand Hygiene Auditors, your NHHI LMS profile must be linked to your NHHI HHCApp profile.

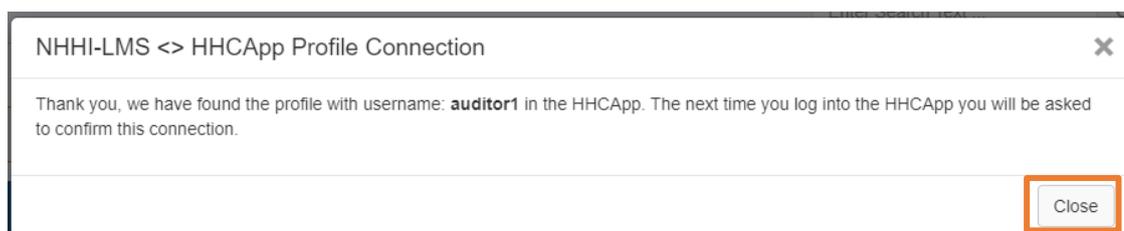
To connect both profiles, please provide your HHCApp username below.

HHCApp Username

HHCApp Email Address

Continue

The following message will display if your HHCApp profile has been found, and you can close the pop-up message:

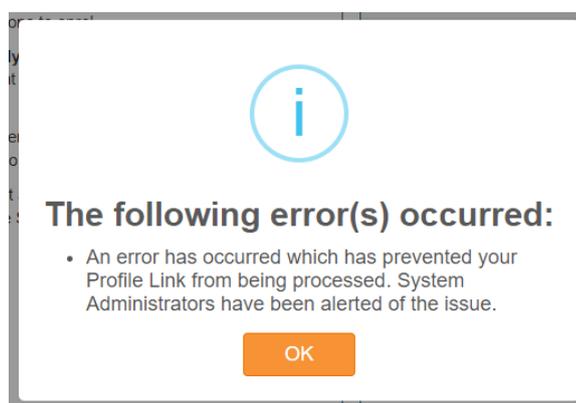


NHHI-LMS <> HHCApp Profile Connection

Thank you, we have found the profile with username: **auditor1** in the HHCApp. The next time you log into the HHCApp you will be asked to confirm this connection.

Close

If you encounter the error message below, click **OK** and confirm your correct HHCApp username and/or registered email address before repeating the previous steps. If you are unsure of your HHCApp profile details, contact your organisation's Infection Prevention and Control/Hand Hygiene lead or the [NHHI Help Desk](#) before continuing your auditor training pathway.



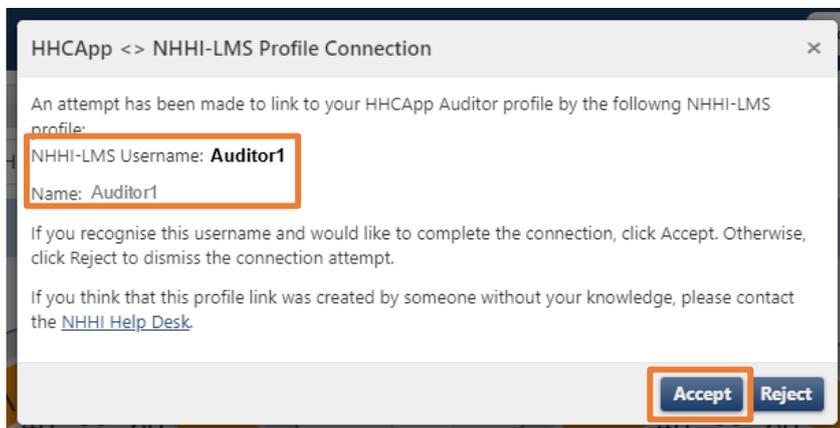
**i**

**The following error(s) occurred:**

- An error has occurred which has prevented your Profile Link from being processed. System Administrators have been alerted of the issue.

OK

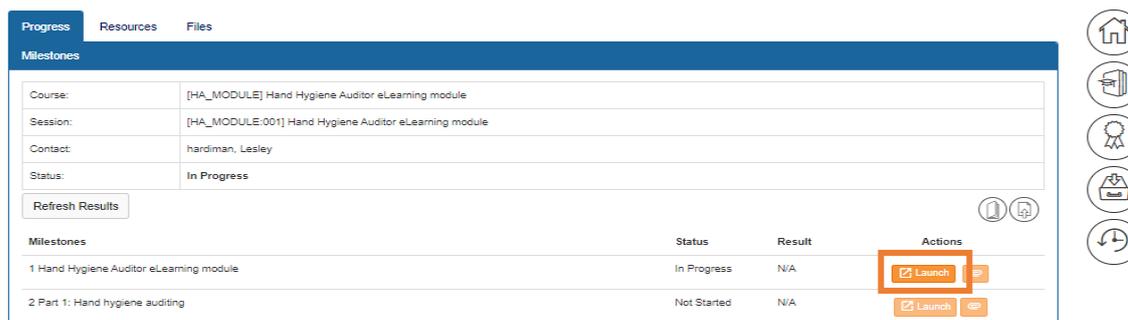
Then, log in to the HHCApp to review your NHHI LMS profile details in the HHCApp<>NHHI LMS profile connection pop-up message and select **Accept** button if the details are correct



You will receive a message to confirm your two profiles have been linked. Click OK



- Once you have successfully linked/nominated your organisation, click the **Launch** button to start the *Hand Hygiene Auditor eLearning module*.



Milestones	Status	Result	Actions
1 Hand Hygiene Auditor eLearning module	In Progress	N/A	<b>Launch</b>
2 Part 1: Hand hygiene auditing	Not Started	N/A	Launch

You do not need to complete the entire training pathway in one sitting. Once enrolled, it is listed on your Task List tab.

To continue the training pathway:

1. Click on the **Modules** under the **Hand Hygiene Auditor (HA) Training Pathway** to expand the list

Your profile is linked to organisation: **Nexus6** - [click here to change your organisation.](#)

Task List - incl. Expired, sorted by Date ↑	Online Learning Module Categories
<p><b>Hand Hygiene Auditor (HA) Training Pathway</b></p> <p>In Progress 10-OCT-2023 → 31-JAN-2025</p> <p><b>Modules</b> ▾</p>	<p>Click here for Hand Hygiene Modules</p> <p>Click here for Basics of Infection Prevention and Control Orientation Module</p> <p>Click here for Infection Prevention and Control - advanced education modules</p>

2. Select the part that you would like to resume.

Task List - incl. Expired, sorted by Date ↑	Online Learning Module Categories
<p><b>Hand Hygiene Auditor (HA) Training Pathway</b></p> <p>In Progress 10-OCT-2023 → 31-JAN-2025</p> <p><b>Modules</b> ▾</p> <ul style="list-style-type: none"> <li><b>Hand Hygiene Auditor eLearning module</b> Not Started 06-APR-2023 → 31-JAN-2025</li> <li>Hand Hygiene Auditor Assessment (Pathway) - (Trainee Auditors) Not Started 07-JUN-2023 → 31-JAN-2025</li> <li>Hand Hygiene Auditor Practical Skills Training Session - Class Not Enrolled</li> </ul>	<p>Click here for Hand Hygiene Modules</p> <p>Click here for Basics of Infection Prevention and Control Orientation Module</p> <p>Click here for Infection Prevention and Control - advanced education modules</p> <p>Click here for Hand Hygiene Auditor and Hand Hygiene Auditor Educator training</p> <p>Click here for Hand Dermatitis Module</p> <p>Click here for Aged Care Modules</p> <p>Shortcuts</p>

To progress to the next part of the training pathway, you will need to complete the module and the evaluation survey. The feedback from these surveys will help improve the contents and usability of the online modules and training resources in the NHHI LMS.

## How to enrol in a Hand Hygiene Auditor Practical Skills Training Session

After you complete the *Hand Hygiene Auditor eLearning module* and the evaluation survey, you can select and enrol in a *Hand Hygiene Auditor Practical Skills Training Session*.

1. In your Task List, click on the **Modules** under the **Hand Hygiene Auditor (HA) Training Pathway** to expand the list

Task List - incl. Expired, sorted by Date ↑	Online Learning Module Categories
<p><b>Hand Hygiene Auditor (HA) Training Pathway</b></p> <p>In Progress 10-OCT-2023 → 31-JAN-2025</p> <p><b>Modules</b> ▾</p>	<p>Click here for Hand Hygiene Modules</p> <p>Click here for Basics of Infection Prevention and Control Orientation Module</p> <p>Click here for Infection Prevention and Control - advanced education modules</p>

## 2. Select **Hand Hygiene Auditor Practical Skills Training Session - Class**



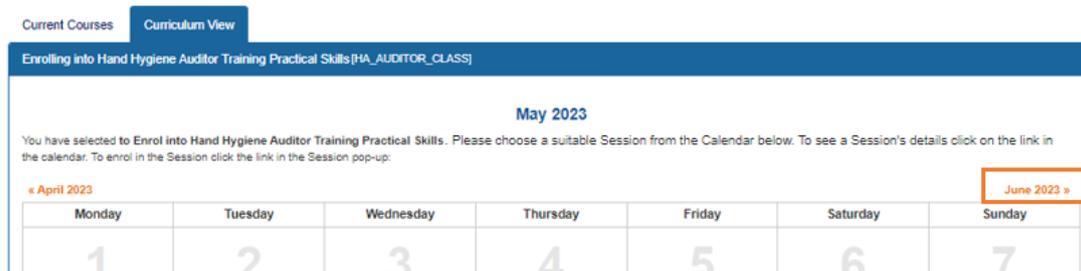
Task List - incl. Expired, sorted by Date ↑

**Hand Hygiene Auditor (HA) Training Pathway**  
In Progress 10-OCT-2023 → 31-JAN-2025

**Modules**

- Hand Hygiene Auditor Assessment (Pathway) - (Trainee Auditors)  
Not Started 07-JUN-2023 → 31-JAN-2025
- Hand Hygiene Auditor Practical Skills Training Session - Class**  
Not Enrolled

## 3. Training sessions for enrolment are listed on the Calendar. You can click on the month above the Calendar to find future training sessions



Current Courses Curriculum View

Enrolling into Hand Hygiene Auditor Training Practical Skills [HA\_AUDITOR\_CLASS]

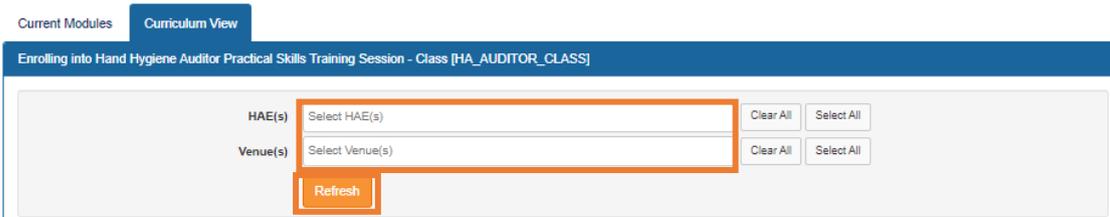
May 2023

You have selected to Enrol into Hand Hygiene Auditor Training Practical Skills. Please choose a suitable Session from the Calendar below. To see a Session's details click on the link in the calendar. To enrol in the Session click the link in the Session pop-up.

« April 2023 June 2023 »

Monday	Tuesday	Wednesday	Thursday	Friday	Saturday	Sunday
1	2	3	4	5	6	7

## 4. You can search for a training session by entering the name of a Hand Hygiene Auditor Educator (HAE) or the venue for the training session and clicking **Refresh** button



Current Modules Curriculum View

Enrolling into Hand Hygiene Auditor Practical Skills Training Session - Class [HA\_AUDITOR\_CLASS]

HAE(s)

Venue(s)

- Clicking on a date of a month will display details for all training sessions that are available on that date

Monday	Tuesday	Wednesday	Thursday	Friday	Saturday	Sunday
						1
2	3	4	5	6	7	8
9	10	11	12	13	14	15
16	05:00 - Hand Hygiene Auditor Practi... 17 <a href="#">Click for more info</a>	18	19	20	21	22
10:00 - Hand Hygiene Auditor Practi... 23 <a href="#">Click for more info</a>	05:00 - Hand Hygiene Auditor Practi... 24 <a href="#">Click for more info</a>	25	26	27	28	29

- Clicking on a training session on the Calendar will display the details of the training session in a pop-up dialog

Current Courses
Curriculum View

Enrolling into Hand Hygiene Auditor Training Practical Skills [HA\_AUDITOR\_CLASS]

**May 2023**

You have selected to Enrol into Hand Hygiene Auditor Training Practical Skills. Please choose a suitable Session from the Calendar below. To see a Session's details click on the link in the calendar. To enrol in the Session click the link in the Session pop-up:

« April 2023
June 2023 »

Monday	Tuesday	Wednesday	Thursday	Friday	Saturday	Sunday
1	2	3	4	5	6	7
8	9	10	11	12	13	14
15	16	17	18	19	20	21
22	23	24	25	26	27	28
29	05:00 - Hand Hygiene Auditor Traini... 30 <a href="#">Click for more info</a>	<b>Hand Hygiene Auditor Training Practical Skills (Face to Face) Run by Educator1</b> 09:00 AM - 01:00 PM Open for Enrolment Capacity: 1/unlimited				

- Once you find an appropriate training session, click on the title of the training session in the popup dialog to enrol. A **Progress** tab will be displayed after you are successfully enrolled in the training session.

22	23	24	25	26	27
29	30	<div style="border: 1px solid orange; padding: 5px;"> <p>Hand Hygiene Auditor Training Practical Skills (Face to Face) Run by Educator1</p> <p>09:00 AM - 01:00 PM Open for Enrolment Capacity: 1/unlimited</p> </div>			

The training session is subject to offer by HAEs in the NHHI LMS. If you cannot find a suitable session, please log in to the NHHI LMS regularly to check if any new sessions have been added. Alternatively, you can contact your local infection prevention and control/hand hygiene lead to check if any HAEs from your region or organisation can offer this training session.

To change your enrolment, click on the **Cancel Enrolment** button on the **Progress** tab to cancel and repeat the steps to enrol in another training session.

Progress
Resources
Files

Milestones

Module:	[HA_AUDITOR_CLASS_VIRTUAL] Hand Hygiene Auditor Practical Skills Training Session - Virtual
Session:	[HA_AUDITOR_CLASS_VIRTUAL:047] Hand Hygiene Auditor Practical Skills Training Session - Virtual - HAE test
Contact:	NHHI
Status:	<b>Not Started</b>

Refresh Results
Cancel Enrolment

Milestones	Status	Result	Actions
1 Hand Hygiene Auditor Training Practical Skills (Virtual)	Not Started	N/A	<span style="background-color: #0056b3; color: white; padding: 5px 10px; border-radius: 5px;">e</span>

## How to join a virtual class

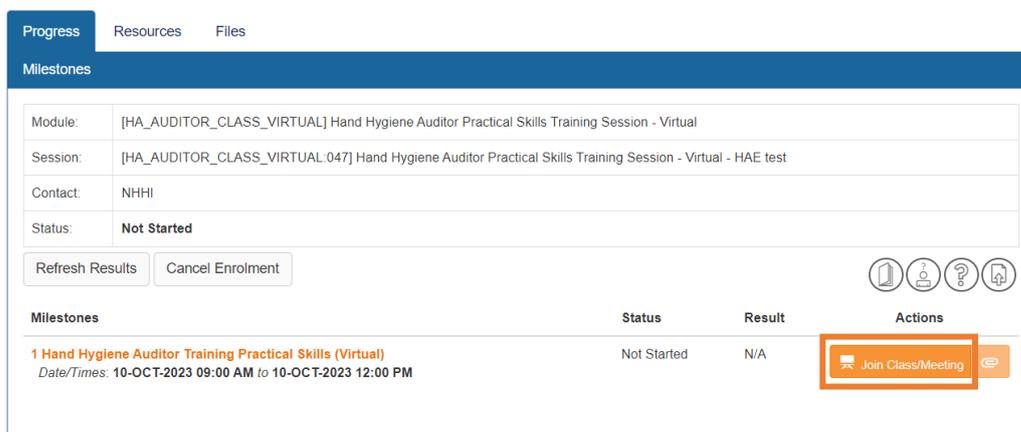
If you enrolled in a virtual class, you could join the class by following these steps:

- Log in to the [NHHI LMS](#)

2. Select **Hand Hygiene Auditor Practical Skills Training Session** in your Task List

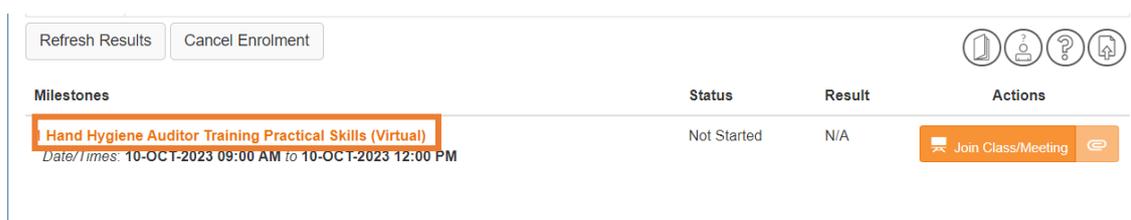


3. A **Join Class/Meeting** button will appear when the class is on. Select this button to join.

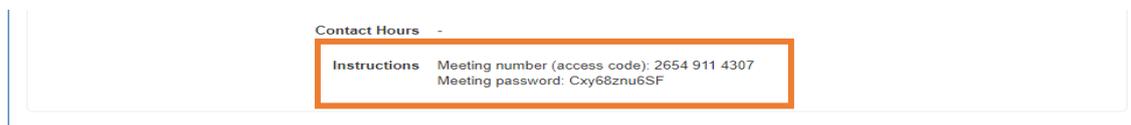


Milestones	Status	Result	Actions
1 Hand Hygiene Auditor Training Practical Skills (Virtual) <i>Date/Times: 10-OCT-2023 09:00 AM to 10-OCT-2023 12:00 PM</i>	Not Started	N/A	Join Class/Meeting

If you need a password to join the class, select the name of training session.



You will find the information that your HAE provided in the instructions section.



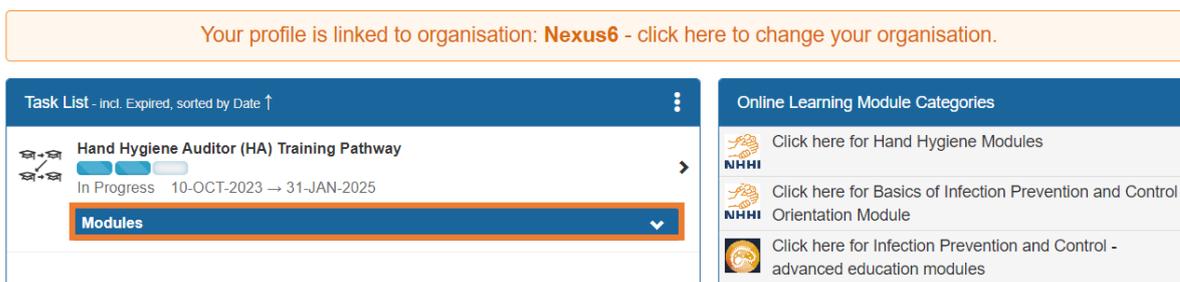
If you cannot join the class, please contact your HAE using the [HAE Help](#) function.

## How to complete a Hand Hygiene Auditor Assessment

If you are enrolled in the *Hand Hygiene Auditor (HA) Training Pathway*, the *Hand Hygiene Auditor Assessment* will be listed under the **Modules** on your Task List. You can start the assessment once the *Hand Hygiene Auditor Practical Skills Training Session* has been marked as completed by your HAE.

1. In your Task List, click on the **Modules** under the **Hand Hygiene Auditor (HA) Training Pathway** to expand the list

Your profile is linked to organisation: **Nexus6** - [click here to change your organisation.](#)



2. Click **Hand Hygiene Auditor Assessment** to start.



If the *Hand Hygiene Auditor Practical Skills Training Session* is not marked as “Completed”, it means your training session has not been completed by your HAE. You should log back in later or [contact your HAE](#).

Before attempting the assessment, please see [NHHI LMS: How to Complete the Hand Hygiene Auditor Assessment – Learner Guide](#).

This assessment is the last part of the Hand Hygiene Auditor training pathway. You must complete an evaluation survey after completing the assessment.

To complete the evaluation survey:

1. Select the **Hand Hygiene Auditor Assessment** under the **Hand Hygiene Auditor (HA) Training Pathway** on your task list
2. Select the **Launch** button next to the Evaluation

- Complete all four questions and click the **Submit Evaluation**.

Once you pass the assessment and complete the evaluation survey, a new HHCApp auditor profile will be created if you don't have an existing HHCApp profile. A pop-up screen will show your new login details for the [HHCApp](#) where you can collect and report hand hygiene audit data for your organisation. If you have an existing HHCApp profile for other role(s), an auditor role will be added to your existing HHCApp profile. This information will also be sent via email, along with your certificate. Your Organisation Administrator(s) in the NHHI LMS will also be notified.

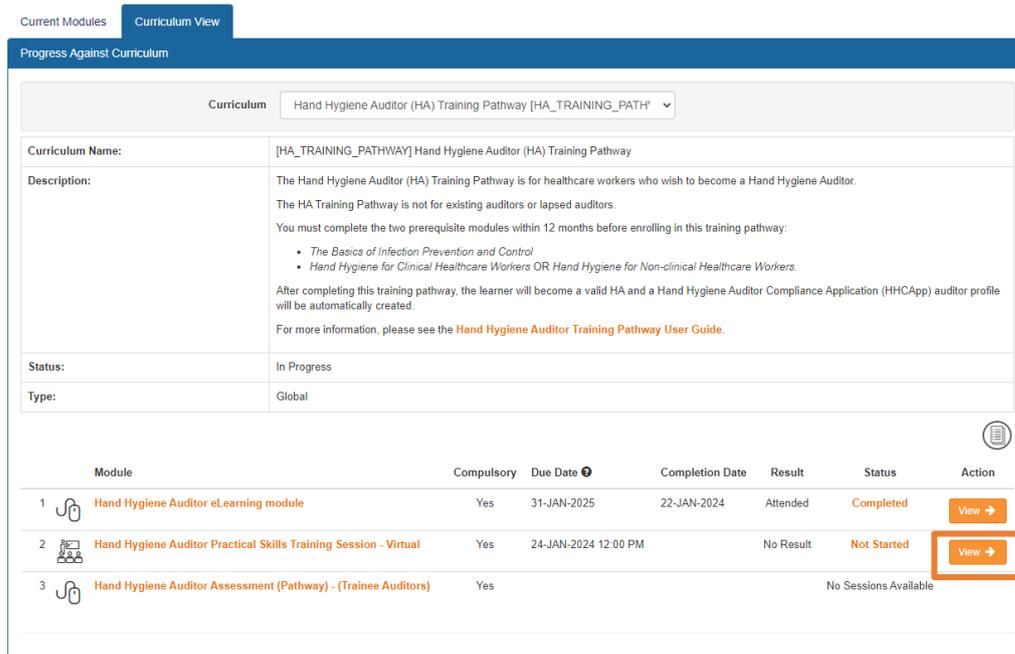
If you do not receive your HHCApp profile details, please check if you have enrolled in the [Hand Hygiene Auditor \(HA\) Training Pathway](#).

## How to contact your HAE

Once enrolled in a training session, you can post questions to your HAE in the **Question List** screen. The **Question List** also allows you to view questions you posted before. If you receive any email regarding your training session, please do not reply directly to the email. Instead, contact your HAE using the following HAE Help function.

To go to the **Question List**

- Select **Hand Hygiene Auditor Practical Skills Training Session** in your Task List. If the training session is not in your Task List, select the *Hand Hygiene Auditor (HA) Training Pathway* and click the **View** button next to the *Hand Hygiene Auditor Practical Skills Training Session*



Current Modules Curriculum View

Progress Against Curriculum

Curriculum Hand Hygiene Auditor (HA) Training Pathway [HA\_TRAINING\_PATH]

Curriculum Name: [HA\_TRAINING\_PATHWAY] Hand Hygiene Auditor (HA) Training Pathway

Description: The Hand Hygiene Auditor (HA) Training Pathway is for healthcare workers who wish to become a Hand Hygiene Auditor. The HA Training Pathway is not for existing auditors or lapsed auditors. You must complete the two prerequisite modules within 12 months before enrolling in this training pathway.

- The Basics of Infection Prevention and Control
- Hand Hygiene for Clinical Healthcare Workers OR Hand Hygiene for Non-clinical Healthcare Workers.

After completing this training pathway, the learner will become a valid HA and a Hand Hygiene Auditor Compliance Application (HHCApp) auditor profile will be automatically created.

For more information, please see the [Hand Hygiene Auditor Training Pathway User Guide](#).

Status: In Progress

Type: Global

Module	Compulsory	Due Date	Completion Date	Result	Status	Action
1  Hand Hygiene Auditor eLearning module	Yes	31-JAN-2025	22-JAN-2024	Attended	Completed	<a href="#">View</a>
2  Hand Hygiene Auditor Practical Skills Training Session - Virtual	Yes	24-JAN-2024 12:00 PM		No Result	Not Started	<a href="#">View</a>
3  Hand Hygiene Auditor Assessment (Pathway) - (Trainee Auditors)	Yes				No Sessions Available	

2. Select the **HAE Help** icon to go to the **Question List** screen

Progress Resources Files

Milestones

Module:	[HA_AUDITOR_CLASS] Hand Hygiene Auditor Practical Skills Training Session - Class
Session:	[HA_AUDITOR_CLASS:125] Hand Hygiene Auditor Practical Skills Training Session - Class
Contact:	NHHI
Status:	Not Started

Refresh Results Cancel Enrolment

**HAE Help**

Milestones	Status	Result	Actions
<b>1 Hand Hygiene Auditor Training Practical Skills (Face to Face)</b> Date/Times: 01-DEC-2023 09:00 AM to 01-DEC-2023 05:00 PM Location: Conference Meeting Room	Not Started	N/A	



3. Click the **Post New Question** button to submit a new question

Question List Question Details HAEs

Question List

Module:	[HA_AUDITOR_CLASS] Hand Hygiene Auditor Practical Skills Training Session - Class
Session:	[HA_AUDITOR_CLASS:125] Hand Hygiene Auditor Practical Skills Training Session - Class
Contact:	NHHI
Status:	Not Started

 Click 'Post New Question' to ask HAE a question about this Module.

**Post New Question**

These are the questions you have asked previously. Click on a question to view its details.

Status	Question	Created Date	Answer Date
1 Not Replied	<b>How long is the course?</b>	30-NOV-2023 04:08 PM	



4. Tick the **Notify By Email** option if you want to be notified by email when your HAE responds to your question. Enter your question in the *Question Text* field and click the **Post Question** button.

Details
Post New Question

Enter the details of your Question and then click the Post Question button below

Question (\* Indicates a required field)

**Notify By Email**

**Learner Email**

**Learner Phone**

**Question Text \***

Your HAE will be notified by email after you post a question.

Once your HAE responds to your question, their answer will be displayed in your Task List and in the **Question List** screen.

Your profile is linked to organisation: **Nexus6** - [click here to change your organisation.](#)

Task List - incl. Expired, sorted by Date ↑

**[Hand Hygiene Auditor Practical Skills Training Session - Virtual] I am not able to attend this training session. Can I enrol in another session?**

New Reply 05-JAN-2024 01:50 PM → 05-JAN-2024 01:52 PM

**Hand Hygiene Auditor Practical Skills Training Session - Virtual**

Not Started 15-JAN-2024 09:00 AM → 15-JAN-2024 12:00 PM

Online Learning Module Categories

- [Click here for Hand Hygiene Modules](#)
- [Click here for Basics of Infection Prevention and Control Orientation Module](#)
- [Click here for Infection Prevention and Control - advanced education modules](#)
- [Click here for Hand Hygiene Auditor and Hand Hygiene Auditor](#)

Question List    Question Details    HAEs

Question List

Module:	[HA_AUDITOR_CLASS_VIRTUAL] Hand Hygiene Auditor Practical Skills Training Session - Virtual
Session:	[HA_AUDITOR_CLASS_VIRTUAL.031] Hand Hygiene Auditor Practical Skills Training Session - Virtual - Alice Spring Hospital - NT
Contact:	NHHI
Status:	Not Started

Click 'Post New Question' to ask HAE a question about this Module.

These are the questions you have asked previously. Click on a question to view its details.

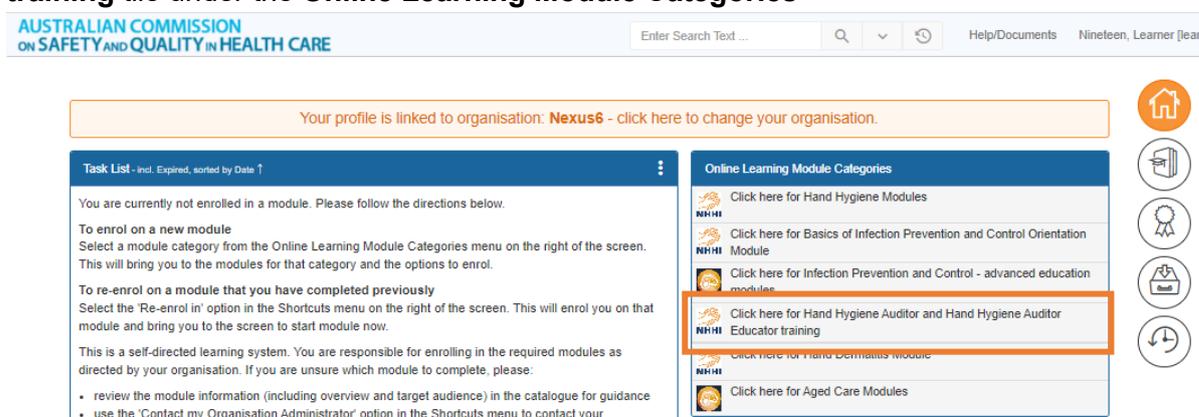
Status	Question	Created Date	Answer Date
1 Replied	I am not able to attend this training...	05-JAN-2024 01:50 PM	05-JAN-2024 01:52 PM

## Hand Hygiene Assessment for your annual revalidation

The NHHI LMS will automatically enrol you in the *Hand Hygiene Auditor Assessment* when you are due for your [annual revalidation](#). The assessment will be listed on your Task List.

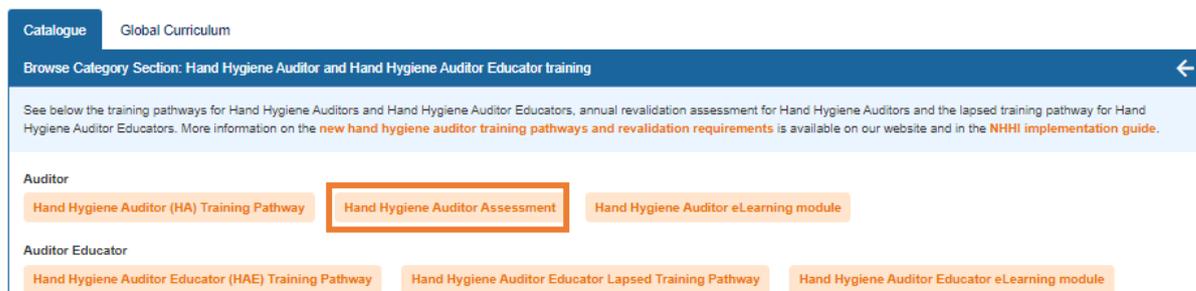
If it is not in the Task List, you can enrol in the *Hand Hygiene Auditor Assessment* by following these steps:

1. Log in to the [NHHI LMS](#)
2. Select the **Click here for Hand Hygiene Auditor and Hand Hygiene Auditor Educator training** tile under the **Online Learning Module Categories**



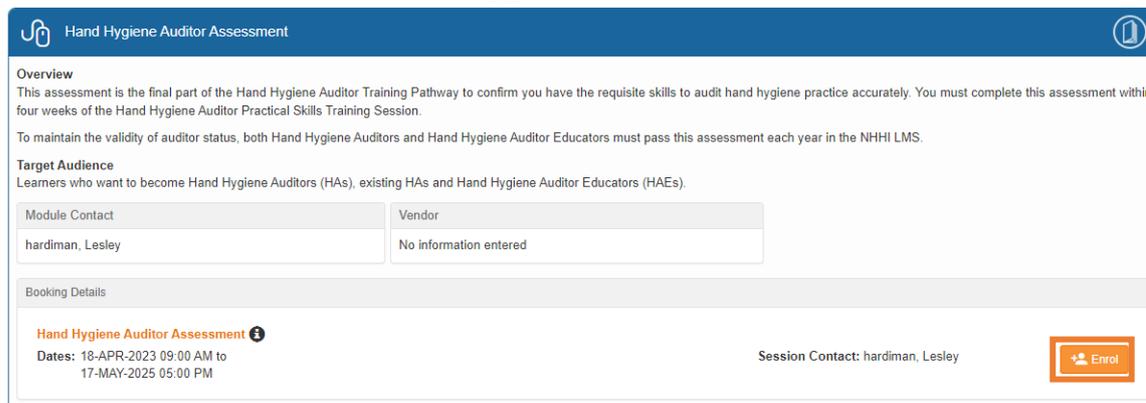
The screenshot shows the NHHI LMS interface. At the top, there is a search bar and navigation links. A message states: "Your profile is linked to organisation: Nexus6 - click here to change your organisation." Below this, there are two main sections: "Task List" and "Online Learning Module Categories". The "Task List" section indicates that the user is not currently enrolled in a module. The "Online Learning Module Categories" section lists several options, with the "Click here for Hand Hygiene Auditor and Hand Hygiene Auditor Educator training" option highlighted with an orange box.

3. Select **Hand Hygiene Auditor Assessment** on the **Catalogue** tab



The screenshot shows the "Catalogue" tab selected. The page title is "Browse Category Section: Hand Hygiene Auditor and Hand Hygiene Auditor Educator training". Below the title, there is a description of the training pathways. Under the "Auditor" section, three buttons are visible: "Hand Hygiene Auditor (HA) Training Pathway", "Hand Hygiene Auditor Assessment" (highlighted with an orange box), and "Hand Hygiene Auditor eLearning module". Under the "Auditor Educator" section, three buttons are visible: "Hand Hygiene Auditor Educator (HAE) Training Pathway", "Hand Hygiene Auditor Educator Lapsed Training Pathway", and "Hand Hygiene Auditor Educator eLearning module".

4. Click the **Enrol** button next to *Hand Hygiene Auditor Assessment*.



The screenshot shows the "Hand Hygiene Auditor Assessment" page. The "Overview" section states: "This assessment is the final part of the Hand Hygiene Auditor Training Pathway to confirm you have the requisite skills to audit hand hygiene practice accurately. You must complete this assessment within four weeks of the Hand Hygiene Auditor Practical Skills Training Session. To maintain the validity of auditor status, both Hand Hygiene Auditors and Hand Hygiene Auditor Educators must pass this assessment each year in the NHHI LMS." The "Target Audience" section states: "Learners who want to become Hand Hygiene Auditors (HAs), existing HAs and Hand Hygiene Auditor Educators (HAEs)." Below this, there are two tables: "Module Contact" with "hardiman, Lesley" and "Vendor" with "No information entered". The "Booking Details" section shows the "Hand Hygiene Auditor Assessment" with dates "18-APR-2023 09:00 AM to 17-MAY-2025 05:00 PM" and "Session Contact: hardiman, Lesley". An "Enrol" button is highlighted with an orange box.

## More information

For more information on the new hand hygiene auditor training pathways, please visit:

<http://safetyandquality.gov.au/NHHI-auditor-training>

You can also contact the NHHI Help Desk by email:

[handhygiene@nhhi.safetyandquality.gov.au](mailto:handhygiene@nhhi.safetyandquality.gov.au)

**safetyandquality.gov.au**



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