

KEY ACTIONS for health service organisations

Comprehensive Care: Element 4

Develop a single comprehensive care plan

A comprehensive care plan is a single document describing the agreed personal and clinical goals of care, and outlining key aspects of planned medical, nursing and allied health activities for a patient to achieve those goals.

Patients only need to have one comprehensive care plan; separate plans are not needed for different parts of health care.

Health service organisations need to support the workforce to develop and maintain accurate and complete comprehensive care plans in partnership with patients, families and carers, and make them available to clinicians at point of care.

The specific content of comprehensive care plans will depend on the setting and the service that is being provided, and the comprehensive care plan may be called different things in different health service organisations.

Purpose of element

The purpose of a comprehensive care plan is:

- To develop a single, clear and holistic plan that addresses the diagnoses, goals of care, identified risks, action taken and key treatment information for the episode of care
- To provide an accessible resource that can be shared, used and updated by the multidisciplinary team.

Key actions

Health service organisations:

- Foster a person-centred culture in delivering comprehensive care including supporting collaboration in comprehensive care planning
- Establish agreed policies, processes or templates for developing a comprehensive care plan
- Determine systems and processes to review patient outcomes against the comprehensive care plan
- Provide access to training and education to the multidisciplinary team on the use of the organisation's processes for developing a comprehensive care plan
- Provide systems to capture information on comprehensive care delivery, including planning processes.

Questions?



For more information, please visit:
safetyandquality.gov.au/comprehensive-care

You can also contact the Comprehensive Care project team at: mail@safetyandquality.gov.au

