

Public consultation overview

First consultation on NSQHS Standards (third edition)

The Australian Commission on Safety and Quality in Health Care (the Commission) is updating the National Safety and Quality Health Service (NSQHS) Standards. This paper provides an overview of how you can participate in this consultation process.

What does the Commission want to know?

The Commission is seeking your feedback on:

- Existing and emerging safety and quality risks the Commission should be considering for the third edition
- How the third edition can have a greater impact on driving high performance
- How the third edition can support better integration of services
- How the third edition can support organisations to have a continuous learning approach and shift away from a compliance mindset
- Potential changes in the current format and structure of the standards for the third edition to be easier to understand and act on
- Areas of duplication or redundancies that could be removed from the current standards.

How can I get involved?

You can provide your feedback via survey, written responses, or participate in an online and face-to-face focus group. Details on how to be involved are below.

Your input is essential to inform the development of the third edition of the NSQHS Standards.

The public consultation closes on 30 September 2025.

Have your say

Complete a survey

You are invited to complete an online survey via the links below:

- [Survey for consumers](#)
- [Survey for health professionals](#)

Participate in an online focus group

You are invited to participate in [online focus group](#) for:

- Consumers
- People working in the health system

These will be held in the first two weeks of September.

Participate in an in-person focus group

The Commission is convening face-to-face focus groups across states and territories.

For information on dates and times, please visit safetyandquality.gov.au/nsqhss-thirdedition.

Prepare a submission

You are invited to provide a written response to the [submission questions](#) or any issues related to the NSQHS Standards.

Email

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Mail

National Standards Program

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For more information

Please visit: safetyandquality.gov.au/nsqhss-thirdedition

If you have questions about this consultation, email the Commission's Advice Centre or phone 1800 304 056.

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