

PUBLIC CONSULTATION OVERVIEW

Consultation on NSQHS Standards (third edition)

Introduction

The Australian Commission on Safety and Quality in Health Care (the Commission) is updating the National Safety and Quality Health Service (NSQHS) Standards.

This paper provides an overview of how you can participate in this consultation process.

What does the Commission want to know?

The Commission is seeking your feedback on:

- Existing and emerging safety and quality risks the Commission should be considering for the third edition
- How the third edition can have a greater impact on driving high performance
- How the third edition can support better integration of services
- How the third edition can support organisations to have a continuous learning approach and shift away from a compliance mindset
- Potential changes in the current format and structure of the standards for the third edition to be easier to understand and act on
- Areas of duplication or redundancies that could be removed from the current standards.

How can I get involved?

You can provide your feedback via survey, written responses, or participate in an online and face-to-face focus group. Details on how to be involved are below.

Your input is essential to inform the development of the third edition of the NSQHS Standards.

The public consultation closes on **30 September 2025**.

More information

Visit the Commission's [NSQHS Standards \(third edition\) Engagement Hub](#).

If you have questions about this consultation, email the Commission's [Advice Centre](#) or phone 1800 304 056.

Have your say



Completing a survey

You are invited to complete an online survey via the links below:

- [Survey for Consumers](#)
- [Survey for Health Professionals](#)



Participating in an online focus group

You are invited to participate in [online focus groups](#) for:

- Consumers
- People working in the health system

They are being held in the first two weeks of September.



Participating in a focus group

The Commission is convening face-to-face focus groups across states and territories.

For information on dates and times, please [register to participate](#).



Preparing a submission

You are invited to provide a written response to the [submission questions](#) or any issues related to the NSQHS Standards.

Email

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Mail

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