Australian Commission on
Safety and Quality in Health Care

Principles for safe, high-quality transitions of care

Person-centred

Transitions of care are based on shared decision making, informed consent and goals of care.

Multidisciplinary collaboration

There are established systems for collaboration and communication amongst the multidisciplinary team, including the person's regular general practitioner to support them in the coordination of their care.

Documenting and accessing information

There is an enduring comprehensive and secure record system to document and access information about the person's previous and ongoing care, at transitions.

Ongoing continuity of care

There is coordination and continuity of care, that relies on responsibility and accountability between the treating team, the person, their family/carer, and the receiving service.

safetyandquality.gov.au/principles-TOC

For more information, scan the QR code