

# Priorities for high-quality digitally enabled care

The Commission sets and stewards best practice for digital health to support high-quality care. Digital health enables better care when it is safe, integrated and trusted.

Digitally enabled care is the appropriate application and integration of digital health tools and technologies in clinical settings to deliver, coordinate or enhance patient care.

## Our four priorities

### Embed digitally enabled care in clinical governance

- RISK** Digitally enabled care is treated as an IT initiative, outside of clinical governance.
- FOCUS** Integrate the principles in the National Model for Clinical Governance across digitally enabled care.
- OUTCOME** Robust clinical governance underpins digitally enabled care, and digital health tools and technologies.

### Strengthen virtual care quality

- RISK** Virtual care lacks nationally consistent standards that drive high-quality care.
- FOCUS** Set and steward nationally consistent standards for virtual care.
- OUTCOME** National leadership of continuous improvement in virtual care quality.

### Advance connected care through standardised data

- RISK** Unstructured, siloed data widens communication gaps, which fragments care and risks patient harm.
- FOCUS** Work with partners so data is easily created, collected and used to drive action across the care continuum.
- OUTCOME** High-quality standardised data enhances coordinated decision making and continuity of patient care.

### Lead system-wide quality improvement in digitally enabled care

- RISK** Rapid digital innovation outpaces credible guidance and creates risks.
- FOCUS** Provide proactive national guidance to enable consistent practice.
- OUTCOME** The Commission leads quality improvement in digitally enabled care.

How we deliver change

Clinical governance

Standards and accreditation

Partnerships and collaboration

National guidance

## Foundational principles

These principles underpin all four priorities and guide how the Commission works.

### Build capability

Supporting sectors, services and communities, particularly rural and remote regions, to build enduring digital capability that strengthens the quality of care.

### Support equity and access

Enabling equity and access through culturally safe design for First Nations people, and supports for diverse communities.

### Strengthen trust

Strengthening clinician and consumer trust in digitally enabled care through governance, evidence, and shared design.

