



# What is accreditation of a general practice?

Accreditation is an **independent assessment** that a general practice meets the national standards for **safe and quality care** for **healthcare consumers and their carers**.

## What can I expect?

Wherever you are in Australia, visiting an accredited general practice means you can expect it to have processes in place to provide safe and quality care.

**1**

### Access to a safe environment

- ✓ Private and safe information
- ✓ Access for everyone
- ✓ Trained staff



**2**

### Safe and quality care

- ✓ Equipment is kept in good condition
- ✓ Informed consent is discussed
- ✓ Medicine is stored safely



**3**

### Respectful and open communication

- ✓ Responds to complaints
- ✓ Welcomes feedback



**4**

Ask your doctor or scan the QR code to learn about accredited general practices and Aboriginal Medical Services.



Scan QR code →

