

Consumer Submissions

NSQHS Standards (third edition) consultation

The Australian Commission on Safety and Quality in Health Care (the Commission) has released [the initial draft of the National Safety and Quality Health Service \(NSQHS\) Standards \(third edition\)](#) for consultation.

You are invited to provide feedback to the Commission, addressing all or any of the following questions. Your input will help refine the Standards.

Submission questions

1. How well do the Standards address the safety and quality issues that matter most to you? What is missing and what can be improved?
2. How can the Standards better support respectful, inclusive person-centred care and shared decision making?
3. What changes to the Standards would improve care quality and overall experience?
4. What could help patients, carers, families and communities better understand the Standards?

Submitting written responses

Thank you for your interest in the development of the NSQHS Standards (third edition). We value your feedback and appreciate your time and input into this process.

Email

Please send your email to: NSQHSSThirdEdition@safetyandquality.gov.au

Subject: NSQHS Standards (third edition) – Consultation 2 – Submission

Mail

If you are unable to share feedback via email, you may send your submission to:

Attention: National Standards Program

NSQHS Standards (third edition)

Australian Commission on Safety and Quality in Health Care

GPO Box 5480

Sydney NSW 2001

Submitting verbal responses

Consumers are invited to provide a verbal response to the submission questions.

Phone: 1800 304 056.

Email to make an appointment: advicecentre@safetyandquality.gov.au

For more information

Please visit: safetyandquality.gov.au/nsqhss-thirdedition

✉ Email: AdviceCentre@safetyandquality.gov.au

☎ Call: **1800 304 056**