

Health Professionals Forum Information Sheet

NSQHS Standards (third edition) consultation

The Australian Commission on Safety and Quality in Health Care (the Commission) is the national agency responsible for leading safety and quality improvement in health care.

Background

The Commission has released the initial draft of the [National Safety and Quality Health Service \(NSQHS\) Standards \(third edition\)](#) for consultation.

The draft Standards strengthen the focus on patient experience, while reinforcing expectations for clinical governance, person-centred practice and safe clinical systems across services. The Standards also embed culturally safe, respectful and inclusive care, clear communication and shared decision making.

The Commission has developed an accompanying [document](#) outlining the rationale for changing the structure and emphasis of the NSQHS Standards.

The Commission is seeking feedback to help shape the next draft of the standards. In the upcoming forum, the Commission is seeking your views on the following.

1. How well do the Standards reflect key safety and quality priorities? What is missing?
2. What changes would strengthen the Standards to support the delivery of high-quality care and better health outcomes?
3. How well do the Standards support care delivery and coordination across services, settings, and providers? How could this be improved?
4. Are the Standards easy to understand and free from duplication? Where could they be clearer or simpler?
5. How well do the Standards help health services learn, reflect and improve over time? What could strengthen this?
6. What changes to the Standards would reduce the compliance burden, while maintaining safety and quality?
7. Are there issues with the feasibility, applicability or assessability of specific requirements?

Unable to attend?

If you want to share your thoughts but cannot make the forum, please visit the Commission's [NSQHS Standards \(third edition\) Engagement Hub](#) for more ways to provide feedback.

For more information

Please visit: [NSQHS Standards \(third edition\) Engagement Hub](#)

If you have questions about this consultation, please email the Safety and Quality Advice Centre

✉ Email: AdviceCentre@safetyandquality.gov.au

☎ Call: **1800 304 056**

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