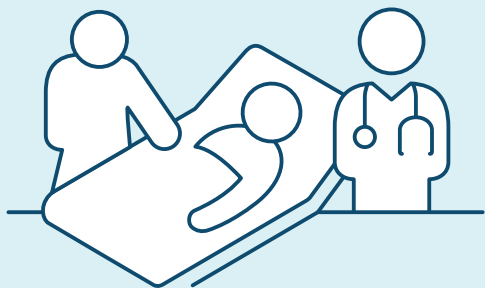


Delivering and supporting comprehensive end-of-life care



A. Care processes

Delivering comprehensive end-of-life care

1

Recognising end of life

2

Person-centred communication
and shared decision-making

3

Multidisciplinary collaboration
and coordination of care

4

Comprehensive care

5

Responding to concerns



B. Organisational processes

Supporting comprehensive end-of-life care

6

Leadership and governance

7

Support, education and training

8

Care setting

9

Evaluation, audit and feedback

10

Systems to support high-
quality care

