

AUSTRALIAN COMMISSION ON SAFETY AND QUALITY IN HEALTH CARE

Advisory no: A15/03

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COMPLIANCE WITH THIS ADVISORY	Mandatory for accrediting agencies
APPROVED FOR DISTRIBUTION BY	Chief Operating Officer
REVIEW DUE DATE	December 2020
INFORMATION IN THIS ADVISORY APPLIES TO	All approved accrediting agencies
KEY RELATIONSHIP	All National Safety and Quality Health Service (NSQHS) Standards
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TRIM NO.	D15-22488
LINKAGES TO OTHER ADVISORIES and/or DOCUMENTATION	Fact sheet 10: Assessment in private dental practices and public dental services
ATTACHMENT	Dental services – core, developmental and non-applicable actions
NOTES (if applicable)	n/a

Core, developmental and non-applicable actions for private dental practices

PURPOSE:

To provide clarification of the core, developmental and non-applicable actions for dental practices implementing the National Safety and Quality Health Service (NSQHS) Standards (first edition).

ISSUE:

The NSQHS Standards apply to a wide variety of health service organisations. For private dental practices, assessment against the NSQHS Standards (first edition) is recommended but not mandatory. Because of the variation in size, structure and complexity of health service delivery models, a degree of flexibility is required in the application of the NSQHS Standards (1st ed.) in different settings.

This flexibility is achieved through the designation of each action within the NSQHS Standards (1st ed.) as either core, developmental or not applicable. Core actions are considered to be critical safety and quality requirements and 100 percent of core actions must be met for a dental service to achieve accreditation.

Developmental actions are important and dental services should be working towards implementing these actions. However, dental practices do not need to have satisfactorily met the requirements to be awarded accreditation.

The consultation and research undertaken in the development of the *NSQHS Standards Guide for Dental Practices and Services, November 2015* has involved a review of the actions within the NSQHS Standards for dental practices. The following summarises the changes:

NSQHS Standard 1	Action 1.18.3 added to developmental
NSQHS Standard 2	No changes
NSQHS Standard 3	Action 3.14.4 moved from non-applicable to core Actions 3.5.2, 3.16.1 and 3.17.1 moved from developmental to core
NSQHS Standard 4	Action 4.8.1 is now non-applicable
NSQHS Standard 5	No changes
NSQHS Standard 6	No changes

There are 108 core, 45 developmental and 13 non-applicable actions in the NSQHS Standards (first edition) for dental practices. These are detailed in Attachment 1.

REQUIREMENTS:

Approved accrediting agencies are to assess all actions (core and developmental) and provide dental practices with a rating using the agreed three-point rating scale of not met, met satisfactorily and met with merit. Dental practices are required to provide evidence of planning, analysis and/or focus of effort for all developmental actions.

Accrediting agencies may provide dental practices with recommendations for all 'not met' actions, including developmental actions.

Accrediting agencies should not take the ratings of developmental actions into consideration when determining accreditation status of a dental practice.

Dental practices should take the recommendations of not met actions into consideration when developing their improvement plans.

Attachment: Dental practices – core, developmental and non-applicable actions

Dental practices are only required to meet the core actions in NSQHS Standards 1 to 6 for accreditation.

Standard	Core actions				Developmental actions				Non-applicable actions
1 Governance for safety and quality in health service organisations	1.1.1	1.7.2	1.10.5	1.15.2	1.2.2				1.18.4
	1.1.2	1.8.1	1.11.1	1.15.3	1.4.1				
	1.2.1	1.8.2	1.11.2	1.15.4	1.4.2				
	1.3.1	1.8.3	1.12.1	1.17.1	1.4.3				
	1.3.2	1.9.1	1.14.1	1.17.2	1.4.4				
	1.3.3	1.9.2	1.14.2	1.18.1	1.13.1				
	1.5.1	1.10.1	1.14.3	1.18.2	1.13.2				
	1.5.2	1.10.2	1.14.4	1.19.1	1.16.1				
	1.6.1	1.10.3	1.14.5	1.19.2	1.16.2				
	1.6.2	1.10.4	1.15.1	1.20.1	1.17.3				
	1.7.1				1.18.3				
	41				11				1
2 Partnering with consumers	2.4.1	2.4.2	2.7.1		2.1.1	2.2.2	2.6.1	2.8.2	Nil
					2.1.2	2.3.1	2.6.2	2.9.1	
					2.2.1	2.5.1	2.8.1	2.9.2	
	3				12				0
3 Preventing and controlling healthcare associated infections	3.1.1	3.5.1	3.11.2	3.14.2	3.1.4	3.10.2			3.14.3
	3.1.2	3.5.2	3.11.3	3.14.4	3.4.1	3.10.3			
	3.1.3	3.5.3	3.11.4	3.15.1	3.4.2	3.12.1			
	3.2.1	3.6.1	3.11.5	3.15.2	3.4.3	3.18.1			
	3.2.2	3.7.1	3.13.1	3.15.3	3.9.1	3.19.2			
	3.3.1	3.8.1	3.13.2	3.16.1	3.10.1				
	3.3.2	3.11.1	3.14.1	3.17.1					
				3.19.1					
	29				11				1
4 Medication safety	4.1.1	4.3.3	4.7.2	4.10.2	4.5.1				4.8.1
	4.1.2	4.4.1	4.7.3	4.10.4	4.5.2				4.10.3
	4.2.1	4.4.2	4.9.1	4.10.5	4.13.1				4.12.1
	4.2.2	4.6.1	4.9.2	4.10.6	4.13.2				4.12.2
	4.3.1	4.6.2	4.9.3	4.11.1					4.12.3
	4.3.2	4.7.1	4.10.1	4.11.2					4.12.4
									4.14.1
									4.15.1
								4.15.2	
	24				4				9
5 Patient identification and procedure matching	5.1.1	5.2.2	5.5.2		Nil				5.3.1
	5.1.2	5.4.1	5.5.3						
	5.2.1	5.5.1							
	8				0				1
6 Clinical handover	6.1.1	6.1.2	6.1.3		6.2.1	6.3.3	6.4.1	6.5.1	6.3.2
					6.3.1	6.3.4	6.4.2		
	3				7				1
Total	108				45				13