

Communicating with your healthcare provider

You have a right to be treated with dignity and respect and for your healthcare provider to communicate with you about your care

# How can I effectively communicate with my healthcare provider?

# discuss your ‘goals of care’

expectations, preferences, including if you have an advance care plan

# ask for help

let your healthcare provider know if you need a support person and help to communicate

# be open, honest & communicate any changes

to your medical history, medicines and your health including if your family or carer notice a change

# ask questions & raise any concerns

you have about your care

# provide feedback

throughout your care experience

# discuss your ongoing care needs

# & plan for when you leave

ask about follow-up appointments, involve your carer and if not provided, ask for a copy of your discharge summary

[www.safetyandquality.gov.au](http://www.safetyandquality.gov.au/)

