# AUSTRALIAN COMMISSION ON SAFETY AND QUALITY IN HEALTH CARE

TRIM D16-38121

# Guide to Using the NIMC Audit Spreadsheet

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#### Introduction

The Guide to using the National Inpatient Medication Chart (NIMC) Audit Spreadsheet is a resource designed to assist data entry into a 'NIMC Audit Tool' that is simply an excel spreadsheet.

The purpose of the excel spreadsheet is to create an electronic file of your NIMC Audit that can later be uploaded to the web-based NIMC Audit System to produce summary and comparison reports of the audit. Please note that the Audit System also enables patient audits to be entered directly online and therefore it is not absolutely necessary to use the spreadsheet. Auditors have the choice of either using the online system or the excel spreadsheet. The difference between the two is that the online system requires the user to be connected to the internet while entering the data. Alternatively, the excel spreadsheet enables the user to enter the data offline and then upload the file at a later date. Auditors may like to experiment with the two options and choose their preference.

Specific explanatory notes about answering each of the questions in the audit can be found in the *Guide to Auditing the NIMC*. All the audit tools, and guidance on how to use them, are available on the Commission's web site at: <a href="www.safetyandquality.gov.au/nimcaudit">www.safetyandquality.gov.au/nimcaudit</a>.

Only use one spreadsheet per hospital per audit. If you use multiple spreadsheets for the same hospital, you will be unable to upload these spreadsheets to the same audit.

The spreadsheet cannot be used for 'partial' audits. Partial audits are audits conducted with only a subset of the audit questions (which can be selected at the time of setting up your audit in the web-based NIMC Audit System).

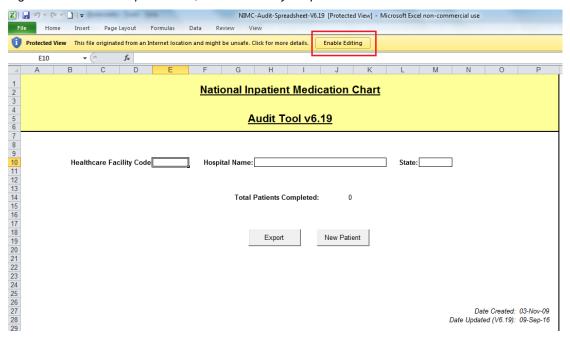
### 1. Accessing the NIMC Audit Spreadsheet

- 1. Navigate to the NIMC audit website by typing the following in your web browser: http://www.safetyandguality.gov.au/nimcaudit
- 2. Scroll down the screen and find the dotpoint:
  - NIMC Audit Spreadsheet
- 3. Click on this link and save the file to your computer.
- 4. Some web browsers will save the file directly to your downloads folder, whereas other web browsers will let you choose where to save the file. Be sure to save the file somewhere you can easily find it. Always use the latest version of the NIMC audit spreadsheet. Always download the spreadsheet from the above location before commencing an audit, instead of referring to earlier versions of the spreadsheet which may no longer be compatible with the online system.

# 2. Using the NIMC Audit Spreadsheet for the first time

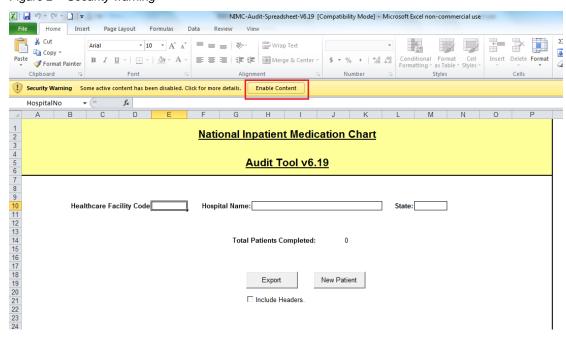
When opening the NIMC Audit Spreadsheet for the first time, you will need to click "Enable Editing". See Figure 1 below.

Figure 1 – NIMC audit spreadsheet, the view when you open the file



After you click enable editing, you may also get a security warning on the screen. Click "Enable Content". See Figure 2 below.

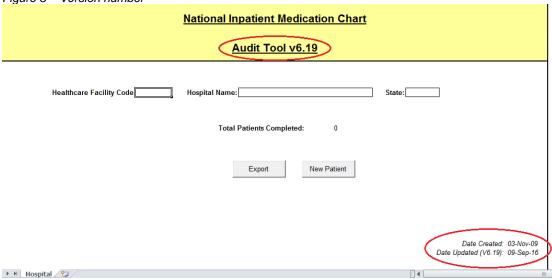
Figure 2 - Security warning



# 3. Entering hospital information

When you open the spreadsheet, you will see the hospital worksheet. Please ensure you are using the latest version available from the NIMC Audit System home page at <a href="https://www.safetyandquality.gov.au/nimcaudit">www.safetyandquality.gov.au/nimcaudit</a>. The version number and date updated are shown on the hospital worksheet. (Figure 3)

Figure 3 - Version number



You are required to enter the Healthcare Facility Code (otherwise known as the Establishment ID, consisting of nine alpha-numeric characters for a public hospital and eight alpha-numeric characters for a private hospital), Hospital Name and State or Territory before you start entering patient details.

Hospital facility codes are available from your State or Territory representative or you may contact the Commission to obtain your facility code. Email <a href="mailto:nimc.audit@safetyandquality.gov.au">nimc.audit@safetyandquality.gov.au</a> to obtain your code if required. Please allow up to 3 business days for replies from the nimc audit inbox.

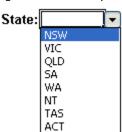
The State field is entered via a drop-down list. When you click on the State field, a button with a down arrow will appear (Figure 4).

Figure 4 - State drop down



Click on the down arrow button, and a list of options will drop down for you to select. (Figure 5)

Figure 5 – State drop down showing list when the arrow button is clicked



Once you have completed the three fields, **save the application file**. Do this by clicking the "File" tab and then the Save icon. The File tab and Save icon are highlighted with red boxes in Figure 6 below.

Figure 6 - File tab and save icon NIMC-Audit-Spreadsheet-V6.19 [Compatibility Mode] - Microsoft Excel non-commercial use Insert Page Lavout Formulas Data Review View Information about NIMC-Audit-Spreadsheet-V6.19 C:\Users\ACSQHC2\Downloads\NIMC-Audit-Spreadsheet-V6.19.xls Open Close Compatibility Mode X Some new features are disabled to prevent problems when working with previous versions of Office. Converting this file will enable these features, but , may result in layout changes. Properties : Convert Recent Title Add a title New Tags Add a tag Add a category Categories The structure of the workbook has been locked to prevent unwanted changes, such as moving, deleting, or adding sheets. Print Related Dates Protect One or more sheets in this workbook have been locked to prevent unwanted Save & Send Last Modified 9/09/2016 3:38 PM Workbook 5 changes to the data. 15/10/1996 10:33 A Created Hospital Unprotect Help 23/09/2010 2:52 PN Last Printed ReferenceData Unprotect Options Related People Exit Author Prepare for Sharing Add an author Before sharing this file, be aware that it contains: Document properties, document server properties, content type information, printer path, author's name and related dates Last Modified By Karen Dillon-Gibbo Check for Issues \*

## 4. Entering patient audit data in the NIMC Audit Spreadsheet

Only use one spreadsheet per hospital per audit. If you use multiple spreadsheets for the same hospital, you will be unable to upload these spreadsheets to the same audit.

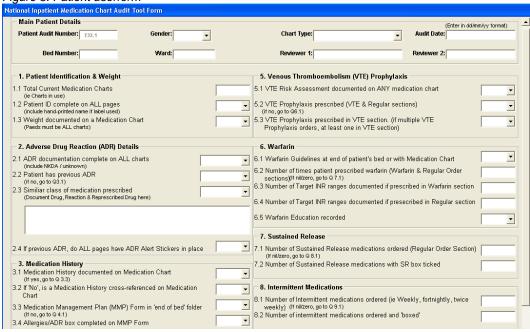
### 4.1 Entering patient data for Sections 1 to 10

On the Hospital worksheet, there is a [New Patient] button. To add a new patient audit worksheet, click on this button (Figure 7), and a new patient userform will be created. (Figure 8) The userform will automatically generate a 'Patient Audit Number' (e.g. EXL1).

Figure 7: Hospital worksheet

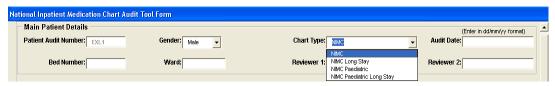


Figure 8: Patient userform



You are now ready to enter data for the first patient. First, enter the patient details at the top of the page (Figure 9).

Figure 9: Patient details



Then, following the instructions in the *Guide to Auditing the NIMC*, enter data into the fields in Sections 1-10. You will need to scroll down to get to all the fields.

Most questions are mandatory except for data fields; 'Reviewer 2' and 'Bed Number'.

You can navigate quickly to the next data field using [Tab] or [Enter] key. To go back, use the [Shift + Tab] key.

Most fields have drop downs to assist in data entry. You can also enter the letters Y, N, NA (if applicable) using your keyboard instead of the drop down menus and the mouse. Enter numbers in those fields requesting numbers. You can type in additional information in text boxes provided. A series of warning messages have been programmed to appear if you enter a value that is not valid.

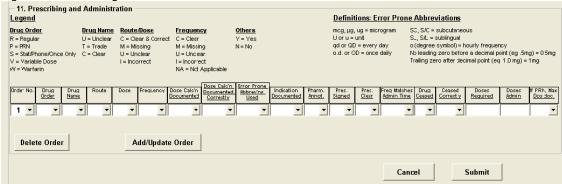
To save time and maximise accuracy of data, selecting an answer to preceding data fields may automatically grey out certain data fields where an answer is not required. This would leave only those fields that require answers.

Once you have completed Sections 1-10, scroll down to Section 11.

#### 4.2 Entering data for Section 11: Prescribing and Administration

You are now ready to enter a drug order within a Table where the spreadsheet will automatically generate an order number starting from order number 1. (Figure 10)

Figure 10: Prescribing and Administration



On each row of this new order, enter under each column a relevant code shown in the legend.

Once you have completed the first drug order, you must click the 'Add/Update Order' button. This will automatically generate a new row with drug order number 2. You can create as many drug orders as required. If no further drug orders are required, simply click 'Submit'.

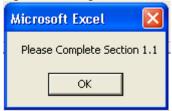
To view orders that have already been entered, you can browse through the 'Order No.' drop down menu and select the order number and it will display the corresponding values. To edit a data field, you can change those values and click [Add/Update Order].

To delete an order, select the 'Order No', then click the [Delete Order]. (Figure 10)

The [Cancel] button will close the patient userform.

When you click on the [Submit] button at the end of the final section, the sections that are mandatory will be identified. A dialog box will pop up and identify the section still to be completed. (Figure 11)

Figure 11: Dialog box



On selection of [OK], you will automatically navigate to the first mandatory section.

Once you have completed entering data for one patient, click the [Submit] button to populate the details from the patient userform into an excel worksheet. This will automatically generate an excel worksheet named 'Patient1' pre-populated with that patient's data. (Figure 12)

Figure 12: Populated excel sheet for Patient1

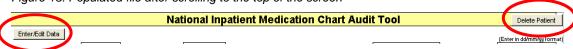
61	11. Prescribing and Administration																			
62	<u>Legend</u>	<u>Legend</u> <u>Definitions: Error Prone Abbreviations</u>																		
63	3 Drug Order			Drug P	Drug Name Route/Dose			Frequency	Others				mcg, μg, ug = microgram SC, S/C			= subcutaneous				
64	R = Regular		U = Unclear		C = Clear & Correct		C = Clear	Y = Yes			U or u = u	nit	SL, S/L = sublingual							
65	P = PRN		T = Trade		M = Missing		M = Missing	N = No qd or QD :				= every day	o (degree symbol) = hourly frequency							
66	S = Stat/Phone/Once Only		C = Clear		U = Unclear		U = Unclear	nolear					D = once daily	No leading zero before a decimal point (eg5mg) = 0.5mg						
67	7 V = Variable Dose					I = Incorrect		I = Incorrect					Trailing zero after decimal point (eg. 1.0 mg) = 1mg					1mg		
68	W = Warfari	in						NA = Not Applicable												
69																				
70	Order No.	Drug	Drug	Route	Dose	Frequency	Dose Calc'n	Dose Calc'n	Error Prone	Indication	Pharm.	Pres.	Pres.	Freq. Matches	Drug	Ceased	Doses	Doses	If PBN, Max	
71		Order	Name				Documente	Doc'ed	Abbrev'ns Used	Documente	Annot.	Signed	Clear	Admin Time	Ceased	Correctly	Required	Admin	Dose doc.	
74	1	S	U	С	С	NA	NA	NA	Υ	NA	Υ	Υ	Υ	NA	Υ	Υ	2	2	NA	
75	2	R	U	С	C	С	NA	NA	N	Υ	Υ	Υ	Υ	N	N	NA	3	3	NA	
76					/															
77			1		1															
70	TO LONG HOLD DEFINED																			
19 1	N ← ► N Hospital Patient1																			

At this point, you have the opportunity to review the data that you have entered in all sections.

Scroll to the top of the screen to see all the data. To edit a data field, click the [Enter/Edit Data] button located at top left hand corner of the worksheet and change any data fields in the patient userform page and click [Submit]. (Figure 13)

To delete a patient, click [Delete Patient] button located at top right hand corner. (Figure 13)

Figure 13: Populated file after scrolling to the top of the screen

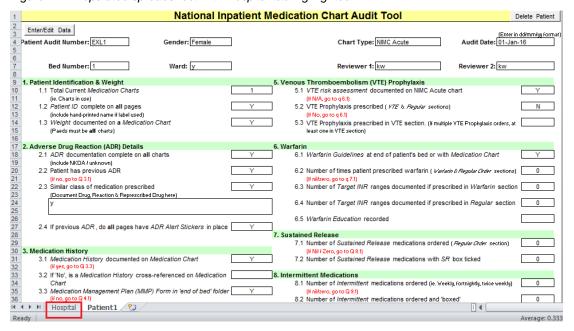


**Tip:** You should frequently save your work while you're auditing. Simply click the File tab and save at any time, whether you have completed the audits or not.

#### 5. New Patient

Once you have finished each patient audit, click on the "hospital" tab at the bottom of the screen to go back to the hospital screen and add a new patient. See Figure 14 below.

Figure 14 - Populated spreadsheet with Hospital tab highlighted



#### 6. Saving the Data

You MUST save the excel spreadsheet before closing, whether you have completed the audits or not. It is recommended that you back up the file so that you do not lose the data. This is particularly important if you are collecting the data over several weeks.

Tips: You should save the application before closing, whether you have completed the audits or not.

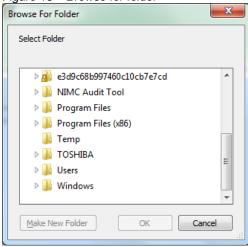
Use only one *NIMC Audit Spreadsheet* per hospital. Patient worksheets from one spreadsheet cannot be copied and pasted into a new audit spreadsheet. This process will corrupt the excel file format and result in failure to upload your data to the *NIMC Audit System*.

# 7. Exporting and uploading the data to the NIMC Audit System

Once you have finished entering all the patient audit data, save the file. Click back to the first tab of the spreadsheet called "Hospital".

Now click on the [Export] button to create export (CSV (CSV= comma-separated values)) files. A dialog box "Browse For Folder" (Figure 15) will appear asking you to select a folder/directory to save the files. A second dialog box will confirm the directory/location of where the export files are saved.

Figure 15 – Browse for folder



Browse for a location to save the exported files. It is good practice to create a new folder each time data is exported with the name and the date of the audit clearly visible on the folder. Every time you create exported files from the NIMC audit spreadsheet, they have identical names, so the folder is the only way to differentiate the exported files created from audits conducted in different time periods.

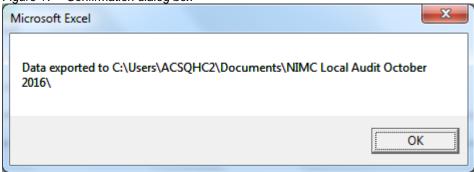
Click OK once the location is chosen (Figure 16).

Figure 16 - Click OK after creating a folder to save the files in



The following dialog box confirming the creation of the exported files will appear (Figure 17).

Figure 17 - Confirmation dialog box

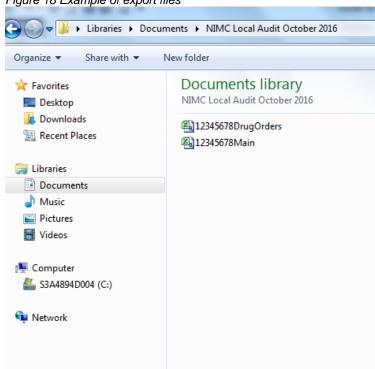


The two export files will be called:

- XXXXXXXXMain; and
- XXXXXXXXDrugOrders.

where XXXXXXXX is the Healthcare Facility Code that you have entered on the first tab of the spreadsheet. See example in Figure 18.

Figure 18 Example of export files



You are now ready to upload the CSV files created by the export, to the NIMC Audit System at <a href="https://www.safetyandquality.gov.au/nimcaudit">www.safetyandquality.gov.au/nimcaudit</a>. Please refer to the NIMC Audit System User Guide, Chapter 10: Uploading Patient Audits using the Audit Spreadsheet.

**Tips:** The data within the exported CSV files should never be modified and resaved. This will result in changes to the file format and failure to upload the data to the *NIMC Audit System*. Edit the data in the audit spreadsheet and click export. Please note that clicking export after editing will overwrite previously exported files. Therefore, do not use the excel spreadsheet for a second audit until the first two files have been saved.