ISBAR

HUNTER NEW ENGLAND NSW@HEALTH

I — Introduction

Identify yourself (your name, role and location) and give a reason for calling. I am calling because......

S — Situation

Give the patient's age and gender What is the patient's status now?
a. stable (but in danger of deterioration) b. unstable

B — Background

Give the relevant details such as presenting problems and clinical history

Assessment

Put it all together (their current condition, risks and needs). What is your assessment?

R — Recommendation

Be clear about what you are requesting. e.g transfer/review/treatment? When should it happen?

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Remember ISBAR

Clinical conversations should be clear, focussed and exchange relevant information.

Good clinical communication improves patient safety and reduces risk of error

HNEH Clinical Governance Prompt Card. Oct 2008 ph:49214168

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