Delivering and supporting comprehensive end-of-life care

PROCESSES OF CARE
Delivering comprehensive end-of-life care

1. Patient-centred care communication and shared decision making
2. Teamwork and coordination of care
3. Components of care
4. Use of triggers to recognise patients approaching the end of life
5. Response to concerns

ORGANISATIONAL PREREQUISITES
Supporting comprehensive end-of-life care

6. Leadership and governance
7. Education and training
8. Supervision and support for multidisciplinary team members
9. Evaluation, audit and feedback
10. Systems to support high-quality care

Download our practical tools and resources at:
safetyandquality.gov.au/end-of-life-care