



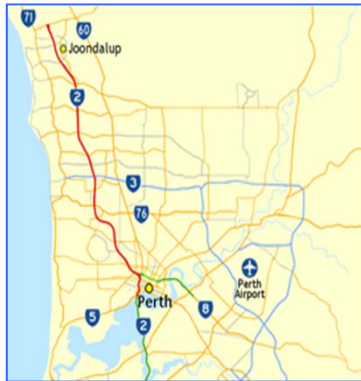
# The Joondalup PBM Experience

Angie Monk, Project Co-ordinator  
**Presentation to the NPBMC Showcase**  
Friday 2 June 2017



National Patient  
Blood Management  
Collaborative

# Our Health Service



Perth northern corridor



Joondalup is the Noongar Aboriginal word for the lake that is close to the hospital.

The city of Joondalup was established in 1980 and is the hub of Perth's rapidly expanding northern corridor.

Privately owned by Ramsay Health Care, Joondalup Health Campus provides services for both private and public patients.

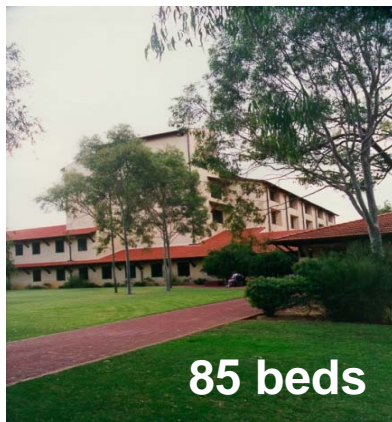


People caring for people

## JOONDALUP PRIVATE HOSPITAL



## JOONDALUP HEALTH CAMPUS



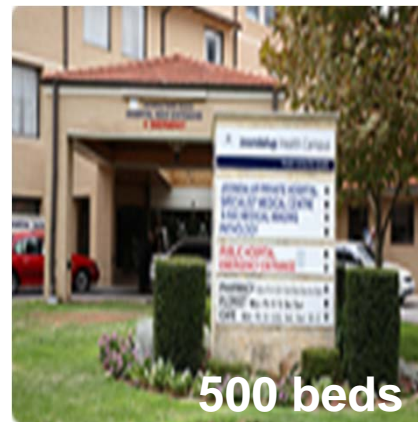
85 beds

1980



350 beds

1996



500 beds

2011



650 beds

2013

# Barriers

- Problems in Gynae Clinic – lack of engagement from administrators responsible for giving out blood test forms and administering theatre lists.
- Use of many different pathology providers. Access on line to only one provider.
- Public and Private consulting rooms all with different systems and procedures including IT systems.
- Majority of consulting rooms are offsite and often in different suburbs.
- Very fast turnaround for some private surgery – no time to correct ID prior to surgery.

# Enablers

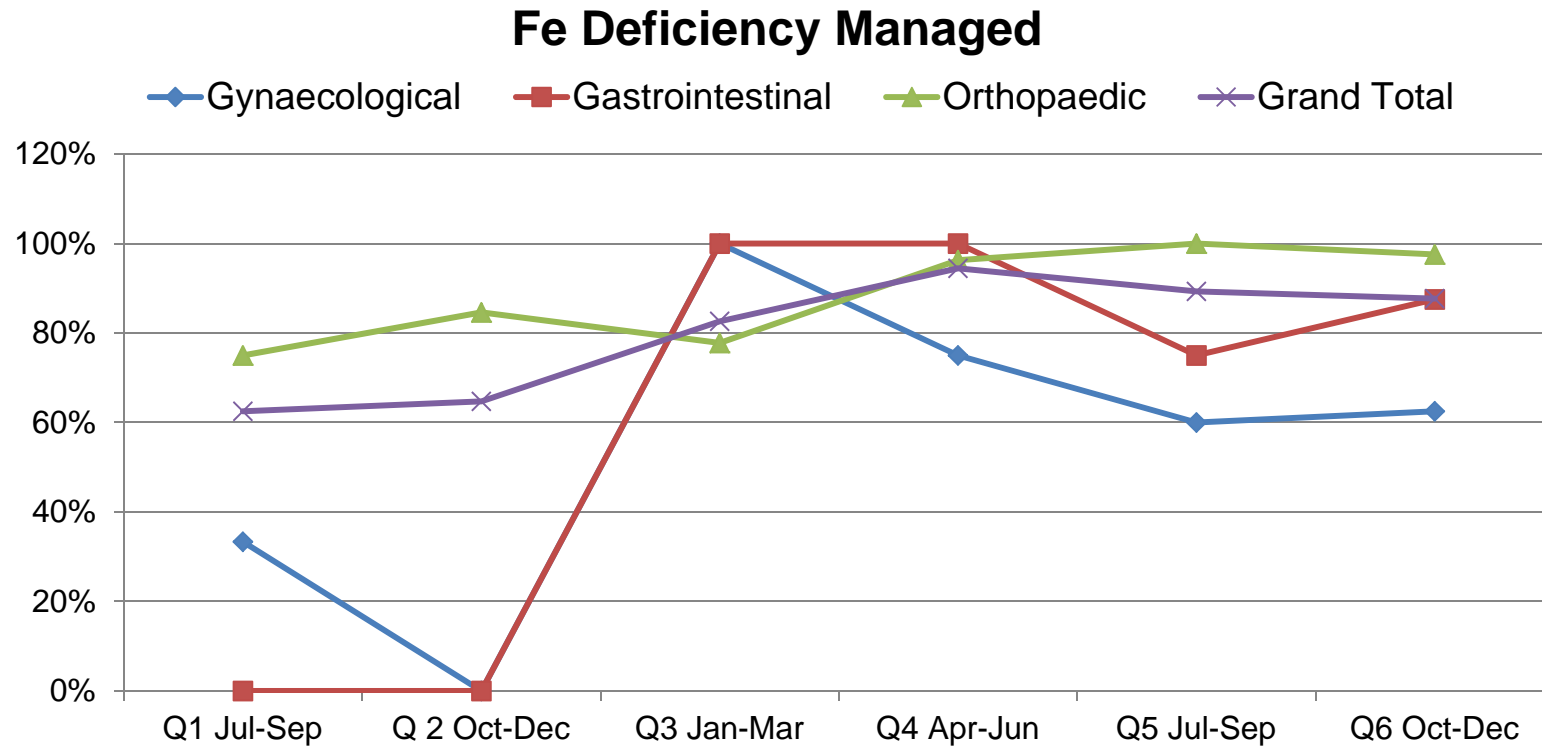
- Good relationship with Ortho and Surgical Rooms
- Good relationship with Pre Op Assessment Clinic and Anaesthetists generally.
- Blood Transfusion Committee support
- Good working relationship within our small PBM team
- Executive Support

# Achievements

- Patient Blood Management will be it's own cost centre from July 2017 – and so ongoing funding !!!
- Gynaecologist on Blood Transfusion Committee going forward.
- Reduced transfusions.
- There is an overall downward trend in length of stay across all specialties.
- Improved communication and awareness within the hospital and the wider community of ID and Anaemia.

# Achievements

- Improved management of iron deficient patients.



- Recent improvement in referrals from Gynae.

# Conclusion

## **The key learning in implementing this QI process?**

The process is complex and many strategies are required, with tweaking and continual encouragement to use the programme.

## **Key message for other Health Services for PBM?**

A great project, with immediate patient benefit. Be flexible and refine processes.

## **How the Collaborative made a difference to your hospital and your patients**

Setting up PBM programme, with staffing and resources for ongoing patient benefit. Iron deficiency treated pre-op, reduced transfusion, reduced hospital stay, less infection, better wound healing (inferred).