### AUSTRALIAN COMMISSION ON SAFETY AND QUALITY IN HEALTH CARE



# On the Radar

Issue 274 23 May 2016

*On the Radar* is a summary of some of the recent publications in the areas of safety and quality in health care. Inclusion in this document is not an endorsement or recommendation of any publication or provider. Access to particular documents may depend on whether they are Open Access or not, and/or your individual or institutional access to subscription sites/services. Material that may require subscription is included as it is considered relevant.

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On the Radar

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### Reports

*Tackling drug-resistant infections globally: Final report and recommendations* Review on Antimicrobial Resistance

London: Review on Antimicrobial Resistance; 2016. p. 84.

URL	http://amr-review.org/
TRIM	D16-17376
Notes	Over the last couple of years the reports from the UK Review on Antimicrobial Resistance have been covered in <i>On the Radar</i> . The Review's final report has now been released and has been accompanied with a high level of media coverage globally. This report rehearses the growing problem of resistance and why action is needed, provides an overview of the solutions that the Review team thinks should be implemented to curtail unnecessary use and increase the supply of new antimicrobials. The report also discusses public awareness campaigns, the need to improve sanitation and hygiene, reduce pollution from agriculture and the environment, improve global surveillance, introduce rapid diagnostics and vaccines, the need to increase the number of people in this area, and use of market entry rewards and an innovation fund to generate more drugs. The paper also examines how these solutions may be funded and looks at ways to build political consensus around them.



For information on the Commission's work on the Antimicrobial Use and Resistance in Australia Project, see <u>http://www.safetyandquality.gov.au/national-priorities/amr-and-au-surveillance-project/</u>

### Journal articles

Choosing	Wisely	Canada	seeks	system	change
Vogel L	-			-	-

-				
Canadian	Medical As	ssociation Journ	nal. 2016;188	(8):E135-E6.

DOI	http://dx.doi.org/10.1503/cmaj.109-5262
	This item in the Canadian Medical Association Journal reported on the inaugural
	Choosing Wisely Canada meeting and stated that "Now heading into its third year,
	the campaign is shifting gears from raising awareness of potentially unnecessary
	tests and treatments to helping health care workers change systems and habits that
	promote waste." As part of this shift is the development of toolkits "to help health
	workers jumpstart projects in their organizations. The toolkits are based on
	initiatives that have successfully reduced unnecessary procedures, and include
	templates for revising existing processes to support the campaign's
	recommendations."
Notes	The first five toolkits cover:
	• Appropriate use of <b>urinary catheters</b> in hospital
	• Deprescribing <b>proton pump inhibitors</b> in primary care
	• Reducing <b>unnecessary red blood cell transfusions</b> in hospital
	• Reducing unnecessary visits and investigations in pre-operative clinics
	• Reducing inappropriate use of benzodiazepines and sedative-hypnotics
	among older adults in hospitals.
	The toolkits are available at <u>http://www.choosingwiselycanada.org/in-</u>
	action/toolkits/

Higher mortality rates amongst emergency patients admitted to hospital at weekends reflect a lower probability of admission

Meacock R, Anselmi L, Kristensen SR, Doran T, Sutton M Journal of Health Services Research & Policy, 2016 [epub].

DOIhttp://dx.doi.org/10.1177/1355819616649630This contribution to the debate on the 'weekend effect' problematizes what has in some instances become a simplistic and heated debate. This study was a retrospective observational study of all 140 non-specialist acute hospital Trusts in England covering 12,670,788 Accident and Emergency attendances and 4,656,586 emergency admissions (940,859 direct admissions from primary care and 3,715,727 admissions through Accident and Emergency) between April 2013 and February 2014. The emergency attendances and admissions to hospital and deaths in any hospital within 30 days of attendance or admission were compared for weekdays and weekends. A <i>British Medical Journal</i> (BMJ) item referring to this paper (http://dx.doi.org/10.1136/bmj.i2667) noted that it "concluded that the death rate after admission to hospital at the weekend was a statistical artefact and was higher only because the number of patients admitted at the weekend was lower and these patients tended to be sicker than those admitted during the week. It said that previous studies did not include patients attending emergency departments who were not admitted." Martin McKee also has an editorial on the subject in the <i>BMJ</i> titled 'The weekend effect: now you see it, now you don't' (http://dx.doi.org/10.1136/bmj.i2750)	Jui	nai oi in	Latin Services Research & Foney. 2010 [epub].
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			( <u>http://dx.doi.org/10.1136/bmj.i2750</u> )

How can we ensure that people with lung cancer living in rural and remote areas are treated surgically when appropriate?

Tracey ET, McCaughan BC, Young JM, Armstrong BK Medical Journal of Australia. 2016;204(9):330.

DOI	http://dx.doi.org/10.5694/mja15.01366
Notes	Using linked data from the NSW cancer registry, admitted patient data and death records, the authors found that patients with potentially curable non-small-cell lung cancer (NSCLC) who lived farthest from the nearest accessible hospital with a thoracic surgical service were the most likely to be admitted to a general rather than to a specialist hospital, and that a lack of surgical treatment was related to a lower rate of survival from lung cancer. They describe the need for well-organised rapid referral mechanisms to support current policy.

### The unfulfilled promise of the antidepressant medications

Davey CG, Chanen AM

Medical Journal of Australia. 2016;204(9):348-50.

DOI	http://dx.doi.org/10.5694/mja16.00194
Notes	Reflecting on the current state of therapeutic options for depression, the authors note that "An unfortunate nexus has developed between the diagnosis of depression of any severity and the reflexive prescription of medications as monotherapy, for which the medical profession must accept some responsibility."While the best evidence for antidepressant efficacy is in more severe depression, there are clearly weaknesses in the evidence base for both medicines (an increasing placebo response rate; publication bias) and psychological therapies (lack of trials and uncertainties). The authors recommend that increased use of psychotherapeutic options is warranted, despite the complexities of accessing effective treatment. "All patients should be offered psychotherapy where it is available, and medication should be considered if• the depression is of at least moderate severity; • psychotherapy is refused; or • psychotherapy has not been effective."The Australian Atlas of Healthcare Variation (http://safetyandquality.gov.au/atlas) included discussion of the volume of and variation in antidepressant medication dispensing.

*The National Emergency Access Target (NEAT) and the 4-hour rule: time to review the target* Sullivan C, Staib A, Khanna S, Good NM, Boyle J, Cattell R, et al. Medical Journal of Australia 2016;204(9):354

Medical Journal of Australia. 2016;204(9):354.		
DOI	http://dx.doi.org/10.5694/mja15.01177	
Notes	The authors investigated the relationship between mortality (using emergency hospital standardised mortality ratios) and emergency department compliance with NEAT targets (National Emergency Access Target (NEAT), defined as the proportion of patients admitted or discharged from emergency departments within 4 hours of presentation). The analysis in 59 hospitals, suggested that mortality declined as NEAT compliance increased. The authors note the limitations in their data which are from a small number of hospitals and are vulnerable to differences and changes in coding practices and admission policies.	

# *Better Access and equitable access to clinical psychology services: what do we need to know?* Crome E, Baillie AJ

Medical Journal of Australia. 2016;204(9):341-3.

DOI	http://dx.doi.org/10.5694/mja15.01393
DOI	<ul> <li><u>http://dx.doi.org/10.5694/mja15.01393</u></li> <li>While the Better Access initiatives have increased access to psychological treatment (see Davey, MJA 2016 discussed above), a truly effective and equitable system remains out of reach. The reasons for variation in access are uncertain, but 2.5 times the volume of psychological services are provided in affluent areas as in least affluent areas. The importance of measuring the outcomes of major health policy initiatives for chronic conditions such as this are discussed, in order to avoid a situation where "short-term cost-saving measures may have longer-term financial consequences. For example, capping Better Access sessions may contain costs in the short term but may also result in ineffective treatment, increasing rates of dropout, relapse or reluctance to engage in treatment. This may then result in increased costs such as welfare payments, lost productivity and increased use of other health care services."</li> </ul>

*Outpatient services and primary care: scoping review, substudies and international comparisons* Winpenny E, Miani C, Pitchforth E, Ball S, Nolte E, King S, et al Health Services and Delivery Research 2016 May 2016:4(15)

Health Services and Derivery Research 2010 May 2010;4(15).		
DOI	http://dx.doi.org/10.3310/hsdr04150	
Notes	<ul> <li>This report (the full report is 322 pages) is an update on a 2006 examination of ways of improving the effectiveness and efficiency of hospital outpatient services. This review found that it is possible for substantial areas of care traditionally given in hospitals to be transferred to primary care. The study authors concluded: <ul> <li>High-quality care in the community can be provided for many conditions and is popular with patients.</li> <li>It may not be cheaper to move care into the community, and more evidence is required on cost-effectiveness.</li> <li>Moves towards care in the community can be justified if high value is given to patient convenience in relation to NHS costs or if community care can be provided in a way that reduces overall health-care costs.</li> </ul> </li> </ul>	

A Systematic Review of Patient Safety Measures in Adult Primary Care Hatoun J, Chan JA, Yaksic E, Greenan MA, Borzecki AM, Shwartz M, et al American Journal of Medical Ouality. 2016.

DOI	http://dx.doi.org/10.1177/1062860616644328
Notes	This paper reports on a systematic review of the literature to identify safety measures applicable to adult primary care. The review found 21 article discussing 182 safety measures. The measures were then classified into one of 6 outpatient safety dimensions: medication management, sentinel events, care coordination, procedures and treatment, laboratory testing and monitoring, and facility structures/resources. A number of limitations were discussed, including that most measures had not been validated, and there were no published measures identified for diagnostic error.

# *BMJ Quality and Safety* June 2016, Vol. 25, Issue 6

June 2016, V	/ol. 25, Issue 6
URL	http://qualitysafety.bmj.com/content/25/6
	A new issue of <i>BMJ Quality and Safety</i> has been published. Many of the papers in this issue have been referred to in previous editions of <i>On the Radar</i> (when they were released online). Articles in this issue of <i>PML Quality and Safety</i> include:
	were released online). Articles in this issue of <i>BMJ Quality and Safety</i> include:
	• Editorial: Social media and healthcare quality improvement: a nascent field (Magan L Banney, Nicholas Canas)
	<ul> <li>field (Megan L Ranney, Nicholas Genes)</li> <li>Obstacles to research on the effects of interruptions in healthcare (Tobias</li> </ul>
	Grundgeiger, Sidney Dekker, Penelope Sanderson, Birgit Brecknell, David Liu, Leanne M Aitken )
	• Fifteen years after To Err is Human: a success story to learn from (Peter J Pronovost, James I Cleeman, Donald Wright, Arjun Srinivasan)
	• Getting the improvement habit (Bill Lucas)
	• Measuring patient-perceived quality of care in US hospitals using
	Twitter (Jared B Hawkins, John S Brownstein, Gaurav Tuli, Tessa Runels,
	Katherine Broecker, Elaine O Nsoesie, David J McIver, Ronen Rozenblum, Adam Wright, Florence T Bourgeois, Felix Greaves)
	<ul> <li>Linking social media and medical record data: a study of adults</li> </ul>
	presenting to an academic, urban emergency department (Kevin A Padrez,
	Lyle Ungar, Hansen Andrew Schwartz, Robert J Smith, Shawndra Hill,
	Tadas Antanavicius, D M Brown, P Crutchley, D A Asch, R M Merchant)
	• Safety culture in long-term care: a cross-sectional analysis of the Safety
Notes	Attitudes Questionnaire in nursing and residential homes in the Netherlands
	(Martina Buljac-Samardzic, Jeroen DH van Wijngaarden, Connie M
	Dekker–van Doorn)
	• Access to primary care and the route of emergency admission to
	<b>hospital</b> : retrospective analysis of national hospital administrative data
	(Thomas E Cowling, Matthew Harris, Hilary Watt, Michael Soljak, Emma
	Richards, Elinor Gunning, Alex Bottle, James Macinko, Azeem Majeed)
	• Physician and other healthcare personnel responses to <b>hospital stroke</b>
	<b>quality of care performance feedback</b> : a qualitative study (Joseph S Ross, Linda Williams, Teresa M Damush, Marianne Matthias)
	<ul> <li>Strengthening the afferent limb of rapid response systems: an educational</li> </ul>
	intervention using web-based learning for early recognition and responding
	to deteriorating patients (Sok Ying Liaw, Lai Fun Wong, Sophia Bee Leng
	Ang, Jasmine Tze Yin Ho, Chiang Siau, Emily Neo Kim Ang)
	• The impact of <b>interruptions</b> on the duration of <b>nursing interventions</b> : a
	direct observation study in an academic emergency department (Gai Cole,
	Dicky Stefanus, Heather Gardner, Matthew J Levy, Eili Y Klein)
	• Reducing the number and impact of outbreaks of <b>nosocomial viral</b>
	gastroenteritis: time-series analysis of a multidimensional quality
	improvement initiative (Caroline Mitchell, Paul Meredith, Matthew
	Richardson, Peter Greengross, Gary B Smith)

### *Healthcare Policy* Vol. 11 No. 4, 2016

01.11  NO.	4, 2010
URL	http://www.longwoods.com/publications/healthcare-policy/24592
Notes	A new issue of <i>Healthcare Policy</i> has been published. Articles in this issue of
	Healthcare Policy include:
	• Accountability for Community Benefit: A Reasonable Expectation for
	Canadian Hospitals (J. Ross Graham)
	• Effectiveness of Reablement: A Systematic Review (Annie Tessier, Marie-
	Dominique Beaulieu, Carrie Anna Mcginn and Renée Latulippe)
	• The Search is on for <b>Coherent Performance Measurement</b> in Healthcare
	Organizations. Has Quebec Reached a Crossroads? (Philippe Fache, Claude
	Sicotte and Étienne Minvielle)
	• A Decade Lost: <b>Primary Healthcare Performance Reporting</b> across
	Canada under the Action Plan for Health System Renewal (Sharon Johnston
	and Matthew Hogel)

Pediatric Clinics of North America Volume 63, Issue 2, Pages 221-388 (April 2016)

URL	http://www.sciencedirect.com/science/journal/00313955/63/2
	A new issue of <i>Pediatric Clinics of North America</i> has been published with the
	theme Quality of Care and Information Technology. Articles in this issue of
	Pediatric Clinics of North America include:
	Pediatric Safety, Quality, and Informatics (Bonita F Stanton)
	• The Intersection of Safety, Quality, and Informatics: Solving Problems in
	Pediatrics (Srinivasan Suresh)
	Population Health and Pediatric Informatics (Emily C Webber)
	Measurement, Standards, and Peer Benchmarking: One Hospital's
	Journey (Brian S Martin, Mark Arbore)
	• Electronic Health Record–Enabled Research in Children Using the
	Electronic Health Record for Clinical Discovery (Scott M Sutherland,
	David C Kaelber, N Lance Downing, Veena V Goel, C A Longhurst)
	Quality Care and Patient Safety in the Pediatric Emergency
	Department (Johanna R Rosen, Srinivasan Suresh, Richard A Saladino)
Notes	Patient Safety and Quality Metrics in Pediatric Hospital Medicine
110105	(Bhanumathy Kumar)
	• Advanced Technology in <b>Pediatric Intensive Care Units</b> : Have They
	Improved Outcomes? (Sean A Frederick)
	• ABCs of <b>Safety and Quality for the Pediatric Resident</b> and Fellow
	(Emily Mathias, Usha Sethuraman)
	Clinical Pathways: Driving High-Reliability and High-Value Care
	(Andrew R Buchert, Gabriella A Butler)
	• Pediatric Quality and Safety: A Nursing Perspective (Gabriella A Butler,
	Diane S Hupp)
	Pediatric Quality Improvement: Practical and Scholarly Considerations
	(Matthew F Niedner)
	• <b>Big Data and Predictive Analytics</b> : Applications in the Care of Children
	(Srinivasan Suresh)
	• <b>Pediatric Telehealth</b> : Opportunities and Challenges (Levon Utidjian, Erika
	Abramson)

#### BMJ Quality and Safety online first articles

URL	http://qualitysafety.bmj.com/content/early/recent
	BMJ Quality and Safety has published a number of 'online first' articles, including:
	• When doctors share visit notes with patients: a study of patient and
	doctor perceptions of documentation errors, safety opportunities and the
	patient-doctor relationship (Sigall K Bell, Roanne Mejilla, Melissa
	Anselmo, Jonathan D Darer, Joann G Elmore, Suzanne Leveille, Long Ngo,
Notes	James D Ralston, Tom Delbanco, Jan Walker)
	• Cognitive tests predict real-world errors: the relationship between <b>drug</b>
	name confusion rates in laboratory-based memory and perception tests
	and corresponding error rates in large pharmacy chains (Scott R Schroeder,
	Meghan M Salomon, William L Galanter, Gordon D Schiff, Allen J Vaida,
	Michael J Gaunt, Michelle Bryson, Christine Rash, S Falck, B L Lambert)

International Journal for Quality in Health Care online first articles

URL	http://intqhc.oxfordjournals.org/content/early/recent?papetoc
	<i>International Journal for Quality in Health Care</i> has published a number of 'online first' articles, including:
Notes	<ul> <li>New approaches to infection prevention and control: implementing a risk- based model regionally (Martin Wale, Pamela Kibsey, Lisa Young, Beverly</li> </ul>
	Dobbyn, Jana Archer)

#### **Online resources**

[UK] NICE Guidelines and Quality Standards

#### http://www.nice.org.uk

The UK's National Institute for Health and Care Excellence (NICE) has published new (or updated) guidelines and quality standards. The latest updates are:

• NICE Clinical Guideline CG152 *Crohn's disease: management* https://www.nice.org.uk/guidance/cg152

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