## AUSTRALIAN COMMISSION ON SAFETY AND QUALITY IN HEALTH CARE



# On the Radar

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#### Journal articles

Carers' Medication Administration Errors in the Domiciliary Setting: A Systematic Review Parand A, Garfield S, Vincent C, Franklin BD PLoS ONE. 2016;11(12):e0167204.

DOI	http://dx.doi.org/10.1371/journal.pone.0167204		
Notes	Medication errors are a common cause of hospitalisations. While medication errors in various medical settings, particularly hospitals, have been studied there has been little examination of medication errors in the home and the role of caregivers. This paper reports on a systematic narrative review that identified 36 studies. From their review the authors report that "The carer administration <b>error rate</b> ranged from <b>1.9 to 33% of medications administered</b> and from <b>12 to 92.7% of carers</b> administering medication." The errors include dosage errors, omitted administration, wrong medication and wrong time or route of administration. Contributory factors identified included individual carer factors, environmental factors, and care-recipient factors. The authors concluded that "home medication administration errors made by carers are a potentially serious patient safety issue. Carers made similar errors to those made by professionals in other contexts and a wide variety of contributory factors were identified. The home care setting should be a priority for the development of patient safety interventions."		

For information about the Commission's work on medication safety, see <a href="https://www.safetyandquality.gov.au/our-work/medication-safety/">https://www.safetyandquality.gov.au/our-work/medication-safety/</a>

Improved outcomes and reduced costs associated with a health-system—wide patient blood management program: a retrospective observational study in four major adult tertiary-care hospitals Leahy MF, Hofmann A, Towler S, Trentino KM, Burrows SA, Swain SG, et al. Transfusion. 2017 [epub].

DOI	http://dx.doi.org/10.1111/trf.14006
	Paper reporting on the Western Australian patient blood management (PBM)
	program. The paper reports on the retrospective study of 605,046 patients admitted to
	four major adult tertiary-care hospitals in WA between July 2008 and June 2014. The
	outcome measures examined included red blood cell (RBC), fresh-frozen plasma
	(FFP), and platelet units transfused; single-unit RBC transfusions; pre-transfusion
	haemoglobin levels; elective surgery patients anaemic at admission; product and
	activity-based costs of transfusion; in-hospital mortality; length of stay; 28-day all-
	cause emergency readmissions; and hospital-acquired complications.
	When comparing final year with baseline, units of RBCs, FFP, and platelets transfused
Notes	per admission decreased 41%, representing a saving of AU\$18,507,092
	(US\$18,078,258) and between AU\$80 million and AU\$100 million (US\$78 million and
	US\$97 million) estimated activity-based savings. Mean pre-transfusion haemoglobin
	levels decreased and anaemic elective surgery admissions decreased 20.8% to 14.4%
	There were risk-adjusted reductions in hospital mortality, length of stay, hospital-
	acquired infections, and acute myocardial infarction-stroke while all-cause emergency
	readmissions increased.
	These results led the authors to conclude "Implementation of PBM program was
	associated with improved patient outcomes, reduced blood product utilization,
	and product-related cost savings."

For information about the Commission's work on the National Patient Blood Management Collaborative, see <a href="https://www.safetyandquality.gov.au/national-priorities/pbm-collaborative/">https://www.safetyandquality.gov.au/national-priorities/pbm-collaborative/</a>

Improving communication with primary care physicians at the time of hospital discharge Destino LA, Dixit A, Pantaleoni JL, Wood MS, Pageler NM, Kim J, et al The Joint Commission Journal on Quality and Patient Safety. 2017;43(2):80-8.

The Joint Commission Journal on Quality and Fatient Safety. 2017,45(2):80-8.			
DOI /	http://dx.doi.org/10.1016/j.jcjq.2016.11.005		
URL	http://www.jointcommissionjournal.com/article/S1553-7250(16)30052-6/fulltext		
Notes	One of the issues around discharge from hospital is the communication with the patient's GP or other provider(s) about that hospitalisation. This paper describes the approach taken at a US academic children's hospital. The quality improvement intervention used Lean methodology, engagement frontline provider s (usually residents), and redesigned workflow processes within the electronic health record to improve communication around discharge. The study reports that they achieved their goal communication with primary care physicians at discharge to 80%, and that this was then sustained for a 7-month period.		

Association between continuity of care in general practice and hospital admissions for ambulatory care sensitive conditions: cross sectional study of routinely collected, person level data Barker I, Steventon A, Deeny SR BMJ. 2017;356:j84.

Continuity of primary care matters and should be protected
Tammes P, Salisbury C
BMJ. 2017;356:j373.

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DOI	Barker et al. https://doi.org/10.1136/bmj.j84
201	Tammes and Salisbury https://doi.org/10.1136/bmj.j373
	Continuity of care, particularly in primary care, is widely seen as an important element
	in high quality care. This is especially so for patients with chronic conditions. This
	paper and related editorial in the BMJ report on a UK study examining the association
	between continuity of primary care and hospital admissions for ambulatory care
	sensitive conditions in older patients using patient level data from primary and
	secondary care records for over 230 000 patients from 200 general practices. The
	study's authors report "Higher continuity of care was associated with fewer
	admissions for ambulatory care sensitive conditions." The authors go on to conclude
Notes	"Strategies that improve the continuity of care in general practice may reduce
Notes	secondary care costs, particularly for the heaviest users of healthcare. Promoting
	continuity might also improve the experience of patients and those working in general
	practice."
	The editorial noted that the study focussed on "older patients (aged between 62 and
	82 years) because they account for a high proportion of both primary care
	consultations and emergency hospital admissions. Their findings are therefore highly
	relevant internationally-because of demographic changes, most developed countries
	now have an increasingly elderly population with a high prevalence of multimorbidity.
	This group of patients are more likely to have complex healthcare needs"

### Health Affairs

February 2017; Volume 36, Issue 2

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URL	http://content.healthaffairs.org/content/36/2.toc
	A new issue of Health Affairs has been published, with the theme 'The Work/Health
	Relationship'. Articles in this issue of Health Affairs include:
	• The Work/Health Relationship (Alan R. Weil)
	DataGraphic: Workforce Health And Productivity
	• Working With A Chronic Disease (T R Goldman)
	Work, Health, And Worker Well-Being: Roles And Opportunities For
	Employers (Robert K McLellan)
	• Work, Health, And Insurance: A Shifting Landscape For Employers And
Notes	Workers Alike (Thomas C Buchmueller and Robert G Valletta)
	• Tracking The Changing Landscape Of Corporate Wellness Companies (Jean
	Abraham and Katie M White)
	Workplace Programs, Policies, And Environmental Supports To Prevent
	Cardiovascular Disease (Ron Z Goetzel, Rachel Mosher Henke, Michael A
	Head, Richele Benevent, and Chris Calitz)
	• Chronic Conditions, Workplace Safety, And Job Demands Contribute To
	Absenteeism And Job Performance (Kimberly Jinnett, Natalie Schwatka,
	Liliana Tenney, Claire v S Brockbank, and Lee S Newman)

٠	<b>Temporarily Disabled Workers</b> Account For A Disproportionate Share Of Health Care Payments (Brian Gifford)
•	Health Care Use And Spending Patterns Vary By Wage Level In
	Employer-Sponsored Plans (Bruce W Sherman, Teresa B Gibson, Wendy D Lynch, and Carol Addy)
•	Social, Psychological, And Physical Aspects Of The <b>Work Environment</b> Could Contribute To <b>Hypertension</b> Prevalence (David H Rehkopf, Sepideh Modrek, Linda F Cantley, and Mark R Cullen)
•	<b>Racial And Ethnic Differences</b> In The Frequency Of <b>Workplace Injuries</b> And Prevalence Of Work-Related Disability (Seth A Seabury, Sophie Terp, and Leslie I Boden)
•	Women With <b>Breast Cancer</b> Who Work For Accommodating Employers More Likely To Retain Jobs After Treatment (Victoria Blinder, Carolyn Eberle, Sujata Patil, Francesca M Gany, and Cathy J Bradley)
•	Medicaid Waivers Targeting Children With Autism Spectrum Disorder Reduce The Need For Parents To Stop Working (Douglas L Leslie, Khaled Iskandarani, Diana L Velott, Bradley D Stein, David S Mandell, Edeanya Agbese, and Andrew W Dick)
•	Receiving Unemployment Benefits May Have Positive Effects On The <b>Health Of The Unemployed</b> (Jonathan Cylus and Mauricio Avendano)
•	The Changing Dynamics Of US Health Insurance And Implications For The Future Of The <b>Affordable Care Act</b> (John A Graves and Sayeh S Nikpay)
•	Grandfathered, Grandmothered, And <b>ACA-Compliant Health Plans</b> Have Equivalent Premiums (Heidi Whitmore, Jon R Gabel, Jennifer L Satorius, and Matthew Green)
•	Nudging Leads Consumers In Colorado To Shop But Not Switch ACA Marketplace Plans (Keith M Marzilli Ericson, Jon Kingsdale, Tim Layton, and Adam Sacarny)
•	Projected Coding Intensity In <b>Medicare Advantage</b> Could Increase Medicare Spending By \$200 Billion Over Ten Years (Richard Kronick)
•	Longer Periods Of <b>Hospice</b> Service Associated With Lower <b>End-Of-Life</b> <b>Spending</b> In Regions With High Expenditures (Shiyi Wang, Sylvia H Hsu, Siwan Huang, Pamela R Soulos, and Cary P Gross)
•	Increased Service Use Among Children With <b>Autism Spectrum Disorder</b> Associated With Mental Health Parity Law (Elizabeth A Stuart, Emma E McGinty, Luther Kalb, Haiden A Huskamp, Susan H Busch, Teresa B Gibson, Howard Goldman, and Colleen L Barry)
•	Little Evidence Exists To Support The Expectation That Providers Would Consolidate To Enter New <b>Payment Models</b> (Hannah T Neprash, Michael E Chernew, and J Michael McWilliams)
•	Evidence Points To <b>'Gaming' At Hospitals</b> Subject To National Health Service Cleanliness Inspections (Veronica Toffolutti, Martin McKee, and David Stuckler)
•	Six-Month <b>Market Exclusivity</b> Extensions To Promote Research Offer Substantial Returns For Many Drug Makers (Aaron S. Kesselheim, Benjamin N. Rome, Ameet Sarpatwari, and Jerry Avorn)
٠	The <b>Personal Toll Of Practicing Medicine</b> (Elaine Schattner)

#### BMJ Quality and Safety online first articles

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URL	http://qualitysafety.bmj.com/content/early/recent	
	BMJ Quality and Safety has published a number of 'online first' articles, including:	
	• Can patient involvement improve patient safety? A cluster randomised	
	control trial of the Patient Reporting and Action for a Safe Environment	
	(PRASE) intervention (Rebecca Lawton, Jane Kathryn O'Hara, Laura Sheard,	
	Gerry Armitage, Kim Cocks, Hannah Buckley, Belen Corbacho, Caroline	
	Reynolds, Claire Marsh, Sally Moore, Ian Watt, John Wright)	
Notes	• Exploring the roots of unintended safety threats associated with the	
	introduction of hospital ePrescribing systems and candidate avoidance	
	and/or mitigation strategies: a qualitative study (Hajar Mozaffar, Kathrin M	
	Cresswell, Robin Williams, David W Bates, Aziz Sheikh)	
	• A qualitative study of emergency physicians' perspectives on <b>PROMS</b> in the	
	emergency department (Katie N Dainty, Bianca Seaton, Andreas Laupacis,	
	Michael Schull, Samuel Vaillancourt)	

#### International Journal for Quality in Health Care online first articles

URL	http://intqhc.oxfordjournals.org/content/early/recent?papetoc		
Notes	<ul> <li>International Journal for Quality in Health Care has published a number of 'online first' articles, including:</li> <li>Professional attitudes toward incident reporting: can we measure and compare improvements in patient safety culture? (Pierfrancesco Tricarico; Luigi Castriotta; Claudio Battistella; Fabrizio Bellomo; Giovanni Cattani ; Lucrezia Grillone; Stefania Degan; Daniela De Corti; Silvio Brusaferro)</li> <li>Leveraging the full value and impact of accreditation (Wendy Nicklin; Triona Fortune; Paul van Ostenberg; Elaine O'Connor; Nicola McCauley)</li> <li>Unplanned readmissions within 30 days after discharge: improving quality through easy prediction (Francesca Casalini; Susanna Salvetti; Silvia Memmini; Elena Lucaccini; Gabriele Massimetti; Pier Luigi Lopalco; Gaetano Pierpaolo Privitera)</li> </ul>		

#### Online resources

#### [UK] NICE Guidelines and Quality Standards

http://www.nice.org.uk

The UK's National Institute for Health and Care Excellence (NICE) has published new (or updated) guidelines and quality standards. The latest updates are:

- Clinical Guideline CG146 *Osteoporosis:* assessing the risk of fragility fracture https://www.nice.org.uk/guidance/cg146
- Quality Standard QS143 *Menopause* <u>https://www.nice.org.uk/guidance/qs143</u>

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