AUSTRALIAN COMMISSION ON SAFETY AND QUALITY IN HEALTH CARE



On the Radar

Issue 370 21 May 2018

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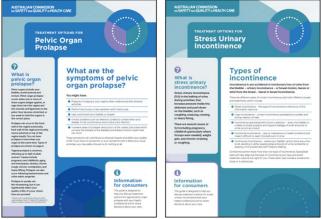
On the Radar Editor: Dr Niall Johnson <u>niall.johnson@safetyandquality.gov.au</u> Contributors: Niall Johnson, Ruth Daniels

Transvaginal Mesh – Information for Consumers resources

https://www.safetyandquality.gov.au/our-work/transvaginal-mesh/

The Australian Commission on Safety and Quality in Health Care has developed the Information for Consumer resources to assist women considering treatment options in regard to Pelvic Organ Prolapse and Stress Urinary Incontinence, and provide support in discussions with their health care professionals.

The Commission is very grateful to the many women who contributed to the development of the resources through a number of meetings held across the country. The women brought to this process a range of experiences and important advice to inform the resources, and the personal information that they were willing to share was extremely valuable and appreciated.



Books

Community-Based Health Literacy Interventions: Proceedings of a Workshop (2018) National Academies of Sciences, Engineering, Medicine Alper J, editor

Washington, DC: The National Academies Press; 2018. 244 p.

DOI	https://doi.org/10.17226/24917	
Notes	The (US) National Academies of Sciences, Engineering, and Medicine convened a Roundtable on Health Literacy to host a workshop on community-based health literacy interventions. This publication summarises the presentations and discussions from the workshop. The workshop included examples of community-based health literacy programs, discussions on how to evaluate such programs, and the actions the field can take to embrace this larger view of health literacy.	

For further information on the Commission's work on health literacy, see

https://www.safetyandquality.gov.au/our-work/patient-and-consumer-centred-care/health-literacy/

Reports

Guidance for boards on Freedom to Speak Up in NHS trusts and NHS foundation trusts NHS Improvement

London: NHS; 2018. p. 15.

URL	https://improvement.nhs.uk/resources/freedom-speak-guidance-nhs-trust-and-nhs-
	foundation-trust-boards
Notes	NHS Improvement has produced this short guidance document to assist in developing
	a more open and supportive culture that encourages staff to speak up about any
	issues of patient care, quality or safety. The accompanying self-review tool supports
	the standards laid out in the guidance.

Transformational change in health and care: reports from the field

Dougall D, Lewis M, Ross S

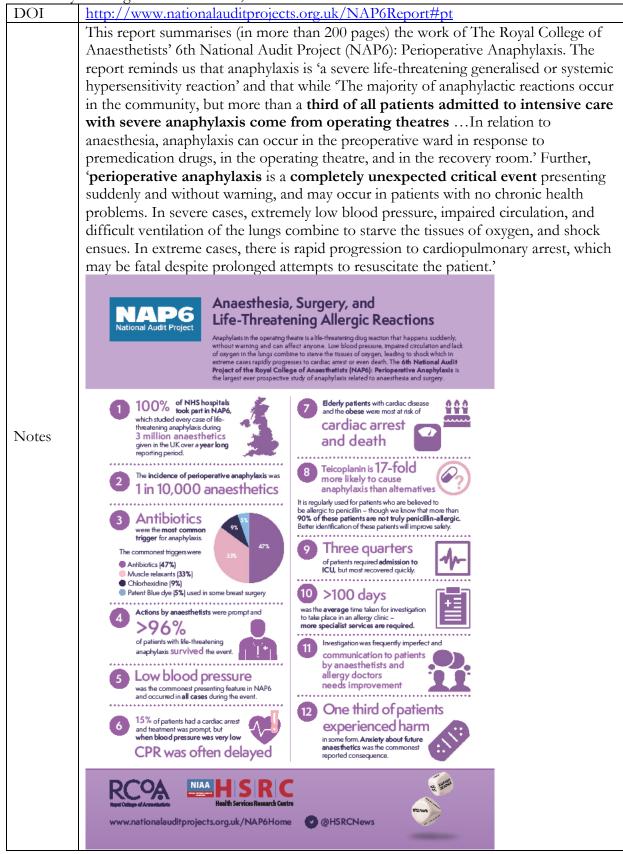
London: The King's Fund; 2018. p. 107.

URL	https://www.kingsfund.org.uk/publications/transformational-change-health-care		
	Report from UK-based King's Fund that describes and analyses four case studies of		
	what they consider "transformational change". The King's Fund argues that		
	transformational change is needed to respond to the growing pressures and demands		
	in the health and care system. The case studies here – of The Bromley by Bow		
	Centre's Health Partnership program, Birmingham and Solihull NHS Mental Health		
	Trust's Rapid Assessment, Interface and Discharge (RAID) service, Northumbria		
	Healthcare NHS Foundation Trust's Northumbria Specialist Emergency Care		
	Hospital and Buurtzorg Nederland's nurse-led care model – demonstrate that		
Notes	transformation is multi-layered, messy, fluid and emergent. It is not just about		
	changing how a service operates, but also about shifting mindsets, changing		
	relationships and re-distributing power. The authors conclude that transformational		
	change in health needs a focus on:		
	 strengthening understanding and approaches 		
	• creating effective ways of dealing with the barriers		
	• unlocking the tremendous human potential of staff and communities, to		
	optimise the environment to ensure it supports them		
	 fostering collaborative leadership. 		

Anaesthesia, Surgery and Life-Threatening Allergic Reactions: Report and findings of the Royal College of Anaesthetists' 6th National Audit Project

Cook T, Harper N, editors

London: Royal College of Anaesthetists; 2018.



Journal articles

A controlled before-after study to evaluate the effect of a clinician led policy to reduce knee arthroscopy in NSW Chen HY, Harris IA, Sutherland K, Levesque J-F

BMC Musculoskeletal Disorders. 2018 May 16;19(1):148.

	DOI	https://doi.org/10.1186/s12891-018-2043-5	
		There has been considerable debate about the value of knee arthroscopy. It has also	
Notes		been noted, for example in the Australian Atlas of Healthcare Variation, that there is	
		considerable variation in the incidence of knee arthroscopy in and across Australia. Tis	
		paper describes (and evaluates) a clinician-led evidence-based policy which was	
		implemented in one local health district in New South Wales in 2012 to reduce the use	
		of knee arthroscopy for patients aged 50 years or over so as to encourage more	
	Notes	appropriate and effective care. While there was a state-wide decrease in knee	
		arthroscopies after 2011, the greatest reduction (58%) was found in the intervention	
		district, including the private sector. The authors suggest that policy to restrict knee	
		arthroscopy for patients aged 50 years or over may explain the greater reduction seen	
		in that district and that 'significant reduction found at intervened hospitals proved the	
		effect of the policy, suggesting that the implementation of a simple clinical	
		governance process may help reduce inappropriate surgery.'	

For information about and access to the *Australian Atlas of Healthcare Variation*, see <u>https://www.safetyandquality.gov.au/atlas/</u>

Adapting improvements to context: when, why and how?

Ovretveit J, Dolan-Branton L, Marx M, Reid A, Reed J, Agins B International Journal for Quality in Health Care. 2018;30(Supplement 1):20-3.

DOI https://doi.org/10.1093/intqhc/mzy013 This article is a further paper from a recent Salzburg Global Seminar (which joined with the UK-based 21st Century Trust to create a joint fellowship some years ago) on the theme 'Better Health Care: How do we learn about improvement?' This particular paper reflects on discussions around adapting improvements/interventions from one setting to another and the critical role of context. In adapting an improvement, the need to bear context in mind and understand how an improvement could work in the new setting is essential, but often not fully understood and identifying how and what to adapt is not always obvious and may take repeated adaptations to resolve. The	itematorial Journal for Quarty in Freath Care. 2010,50(Supplement 1).20-5.		
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patience, resources and willingness to work through iterations are not always there and can lead to improvements not delivering the hoped for results.		This article is a further paper from a recent Salzburg Global Seminar (which joined with the UK-based 21 st Century Trust to create a joint fellowship some years ago) on the theme 'Better Health Care: How do we learn about improvement?' This particular paper reflects on discussions around adapting improvements/interventions from one setting to another and the critical role of context. In adapting an improvement, the need to bear context in mind and understand how an improvement could work in the new setting is essential, but often not fully understood and identifying how and what to adapt is not always obvious and may take repeated adaptations to resolve. The patience, resources and willingness to work through iterations are not always there and	

Research priorities in health communication and participation: international survey of consumers and other stakeholders Synnot A, Bragge P, Lowe D, Nunn JS, O'Sullivan M, Horvat L, et al BMI Open, 2018:8(5).

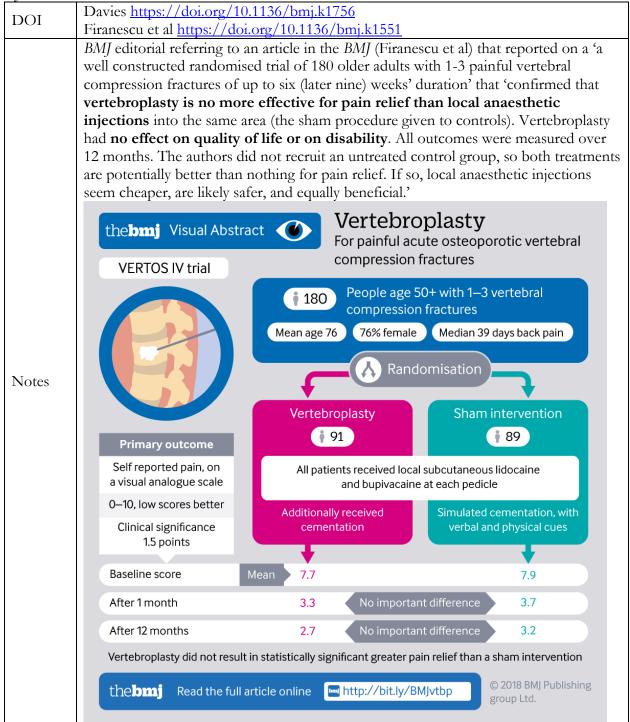
SMJ Open. 2016;6(5).		
DOI	https://doi.org/10.1136/bmjopen-2017-019481	
Notes	Paper reporting on a study that used an online survey to seek input from consumers and other stakeholders on identifying research priorities to inform Cochrane Reviews in the areas of in "health communication and participation" (including such concepts as patient experience, shared decision-making and health literacy). The 200 research ideas from 151 respondents in 12 countries were categories into 21 priority topics. The conclusions they came to are 'Consumers and other stakeholders want research addressing structural and cultural challenges in health services (eg, lack of holistic, patient-centred, culturally safe care) and building health professionals' communication skills. Solutions should be devised in partnership with consumers, and focus on the needs of vulnerable groups.'	

For further information on the Commission's work on patient and consumer centred care, see https://www.safetyandquality.gov.au/our-work/patient-and-consumer-centred-care/

No more vetebroplasty for acute vertebral compression fractures? Davies E BMJ. 2018;361:k1756.

Vertebroplasty versus sham procedure for painful acute osteoporotic vertebral compression fractures (VERTOS IV): randomised sham controlled clinical trial

Firanescu CE, de Vries J, Lodder P, Venmans A, Schoemaker MC, Smeet AJ, et al BMJ. 2018;361:k1551.



Medication prescribing for children: Progress and uncertainty Freed GL Journal of the American Medical Association. 2018;319(19):1988-9.

Trends in Prescription Medication Use Among Children and Adolescents—United States, 1999-2014 Hales CM, Kit BK, Gu Q, Ogden CL Journal of the American Medical Association. 2018;319(19):2009-20.

Paediatric prescribing positioning statement

Australian Commission on Safety and Quality in Health Care Sydney: ACSOHC; 2018.

diley. ACSQRC, 2018.		
DOI /	Freed <u>https://doi.org/10.1001/jama.2018.5731</u> Hales et <u>https://doi.org/10.1001/jama.2018.5690</u>	
URL	Commission https://www.safetyandquality.gov.au/our-work/medication-	
	safety/paediatric-prescribing-positioning-statement/	
Notes	 Editorial referring to an article in the same issue of <i>JAMA</i> examining trends in the use of prescription medications among children and adolescents in the USA over the period 1999 to 2014. That study (Hales et al) found that while the overall use of prescription medications in the last 30 days decreased from 24.6% in 1999-2002 to 21.9% in 2011-2014 there were some medications that had seen an increase in use (asthma medications, attention-deficit/hyperactivity disorder medications, proton pump inhibitors, and contraceptives increased among certain age groups). Antibiotics, antihistamines, and upper respiratory combination medications usage had decreased. Freed's editorial draws out some of the limitations of the study and poses further questions. The Australian Commission on Safety and Quality in Health Care has released its <i>Paediatric prescribing positioning statement</i>. The statement promotes best practice in prescribing, dispensing and administering of medicines for paediatric patients. The statement includes recommendations to: document date of birth and current body weight, basis for dose calculation (mg/kg) and dose in units of mass (mg) in all paediatric prescriptions check the appropriateness of the prescribed dose verify all dose calculations and the total dose discuss the dose with parents and carers. 	

Wide variation and patterns of physicians' responses to drug-drug interaction alerts Cho I, Lee Y, Lee J-H, Bates DW

International Journal for Quality in Health Care. 2018 [epub].

international journal for Quarty in Freath Gale. 2010 [epub].		
DOI	https://doi.org/10.1093/intqhc/mzy102	
Notes	In a world of automated systems, bringing with it a myriad of alarms and pop-ups and the like, the response is often to simply click and keep moving rather than read and reflect. This is another form of alert fatigue. This paper looked at how more than 500 physicians in one (Korean) hospital responded to alerts about potentially harmful drug to drug interactions (DDIs) over a year. The authors report finding 'significant variation in both the number of alerts and override rates at the levels of physicians, departments and drug-class pairs.' They found that they could categorise physicians into four groups: inexperienced incautious users, inexperienced cautious users, experienced cautious users and experienced incautious users based on their override behaviour. This categorisation may have use beyond this study Nearly 90% of the overrides involved only five drug-class combinations:	

Object class	Precipitate class	Overall overrides (n = 13 155)
QT-prolonging agents	Beta-adrenergic blockers/amphetamine and derivatives	3949 (30.0%)
NSAIDs	NSAIDs	3738 (28.4%)
Potassium-sparing diuretics	Potassium preparations	3085 (23.5%)
NSAIDs	Aspirin salicylates	986 (7.5%)
Subtotal	11 758 (89.4%)	237 (93.7%)
Other combinations	1397 (10.6%)	16 (6.3%)
Total	13 155 (100%)	253 (100%)
Data are n (%) values. NSA	AIDs, non-steroidal anti-infla	mmatory drugs.

For further information on the Commission's work on medication safety, see https://www.safetyandquality.gov.au/our-work/medication-safety/

Effects of computerized decision support system implementations on patient outcomes in inpatient care: a systematic review Varghese J, Kleine M, Gessner SI, Sandmann S, Dugas M

Journal of the American	Medical Informatics	Association. 2018;25	(5):593-602.
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DOI	http://doi.org/10.1093/jamia/ocx100		
DOI	http://doi.org/10.1093/jamia/ocx100 Computerised decision support systems (CDSSs) are designed to exactly as the name suggests – support the decision making of clinicians. This systematic review of such systems looking at patient outcomes in hospital care. From their review of 70 studies, the authors concluded that most ' CDSS studies were associated with positive patient outcomes effects '. In the 70 studies, 'Five (7%) reported reduced mortality, 16 (23%) reduced life-threatening events, and 28 (40%) reduced non–life-threatening events, 20 (29%) had no significant impact on patient outcomes, and 1 showed a negative effect (weighted \varkappa : 0.72, P < .001). Six of 24 disease entity settings showed high effect scores with medium or low risk of bias: blood glucose management, blood transfusion management, physiologic deterioration prevention, pressure ulcer prevention, acute		
	with medium or low risk of bias: blood glucose management, blood transfusion		

BMJ Quality and Safety

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URL	http://qualitysafety.bmj.com/content/27/5		
Notes	 A new issue of <i>BMJ Quality and Safety</i> has been published. Many of the papers in this issue have been referred to in previous editions of <i>On the Radar</i> (when they were released online). Articles in this issue of <i>BMJ Quality and Safety</i> include: Editorial: Low-value care: an intractable global problem with no quick fix (John N Mafi, Michael Parchman) Editorial: Advancing the science of patient decision aids through reporting guidelines (Robert J Volk, Angela Coulter) Frequency of low-value care in Alberta, Canada: a retrospective cohort study (Finlay A McAlister, Meng Lin, Jeff Bakal, Stafford Dean) Increasing the use of patient decision aids in orthopaedic care: results of a quality improvement project (Mahima Mangla, Thomas D Cha, Janet M Dorrwachter, Andrew A Freiberg, Lauren J Leavitt, Harry E Rubash, Leigh H Simmons, Emily L Wendell, Karen R Sepucha) Precommitting to choose wisely about low-value services: a stepped wedge cluster randomised trial (Jeffrey Todd Kullgren, Erin Krupka, Abigail 		

Schachter, A Linden, J Miller, Y Acharya, J Alford, R Duffy, J Adler-Milstein)
• Development of the Huddle Observation Tool for structured case
management discussions to improve situation awareness on inpatient clinical
wards (Julian Edbrooke-Childs, Jacqueline Hayes, Evelyn Sharples, Dawid
Gondek, Emily Stapley, Nick Sevdalis, Peter Lachman, Jessica Deighton)
• Does early return to theatre add value to rates of revision at 3 years in
assessing surgeon performance for elective hip and knee arthroplasty?
National observational study (Alex Bottle, H E Chase, P P Aylin, M Loeffler)
• Standards for UNiversal reporting of patient Decision Aid Evaluation
studies: the development of SUNDAE Checklist (Karen R Sepucha, Purva
Abhyankar, Aubri S Hoffman, Hilary L Bekker, Annie LeBlanc, Carrie A
Levin, Mary Ropka, Victoria A Shaffer, Stacey L Sheridan, Dawn Stacey, Peep
Stalmeier, Ha Vo, Celia E Wills, Richard Thomson)
• Explanation and elaboration of the Standards for UNiversal reporting of
patient Decision Aid Evaluations (SUNDAE) guidelines: examples of
reporting SUNDAE items from patient decision aid evaluation literature
(Aubri S Hoffman, Karen R Sepucha, Purva Abhyankar, Stacey Sheridan,
Hilary Bekker, Annie LeBlanc, Carrie Levin, Mary Ropka, Victoria Shaffer,
Dawn Stacey, Peep Stalmeier, Ha Vo, Celia Wills, Richard Thomson)
• Quality measurement for <i>Clostridium difficile</i> infection: turning lemons into
lemonade (Marc Philip Pimentel, Michael Klompas, Allen Kachalia)

BMJ Quality and Safety Ju<u>ne 2</u>018 - Volume 27

BMJ Quality			
June 2018 - Volume 27 – 6			
URL	http://qualitysafety.bmj.com/content/27/5		
Notes	 A new issue of <i>BMJ Quality and Safety</i> has been published. Many of the papers in this issue have been referred to in previous editions of <i>On the Radar</i> (when they were released online). Articles in this issue of <i>BMJ Quality and Safety</i> include: Editorial: Using report cards and dashboards to drive quality improvement: lessons learnt and lessons still to learn (Noah M Ivers, Jon Barrett) Editorial: Pathology of poverty: the need for quality improvement efforts to address social determinants of health (Andrew S Boozary, K G Shojania) Effect of a population-level performance dashboard intervention on maternal-newborn outcomes: an interrupted time series study (Deborah Weiss, Sandra I Dunn, Ann E Sprague, Deshayne B Fell, Jeremy M Grimshaw, Elizabeth Darling, Ian D Graham, JoAnn Harrold, Graeme N Smith, Wendy E Peterson, Jessica Reszel, Andrea Lanes, Mark C Walker, Monica Taljaard) Transportation characteristics associated with non-arrivals to paediatric clinic appointments: a retrospective analysis of 51 580 scheduled visits (David J Wallace, Kristin N Ray, Abbye Degan, K Kurland, D C Angus, A Malinow) Impact of out-of-hours admission on patient mortality: longitudinal analysis in a tertiary acute hospital care on the weekend: secondary analysis of data from two national patient surveys (Chris Graham) Evaluation of the association between Nursing Home Survey on Patient Safety culture (NHSOPS) measures and catheter-associated urinary tract infections: results of a national collaborative (Shawna N Smith, M Todd Greene, Lona Mody, Jane Banaszak-Holl, Laura D Petersen, J Meddings) 		

•	Mortality, readmission and length of stay have different relationships using hospital-level versus patient-level data: an example of the ecological fallacy affecting hospital performance indicators (Stefanie N Hofstede, Leti van Bodegom-Vos, Dionne S Kringos, E Steyerberg, P J Marang-van de Mheen) Simplifying care: when is the treatment burden too much for patients living in poverty? (Joseph Nwadiuko, Laura D Sander)
•	Dynamics of dignity and safety : a discussion (Dawn Goodwin, Jessica Mesman, Marian Verkerk, Suzanne Grant)
•	Implementation of diagnostic pauses in the ambulatory setting (Grace C Huang, Gila Kriegel, Carolyn Wheaton, Scot Sternberg, Kenneth Sands, Jeremy Richards, Katherine Johnston, Mark Aronson)

BMJ Quality and Safety online first articles

URL	https://qualitysafety.bmj.com/content/early/recent
	BMJ Quality and Safety has published a number of 'online first' articles, including:
Notes	• Scaffolding our systems? Patients and families 'reaching in' as a source of
	healthcare resilience (Jane K O'Hara, Karina Aase, Justin Waring)

International Journal for Quality in Health Care online first articles

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URL	https://academic.oup.com/intqhc/advance-access?papetoc			
	International Journal for Quality in Health Care has published a number of 'online first'			
	articles, including:			
	• Development of a Provincial initiative to improve glucose control in critically			
	ill patients (Peter Dodek; Shari McKeown; Eric Young; Vinay Dhingra)			
	• Quality indicators and their regular use in clinical practice: results from a			
	survey among users of two cardiovascular National Registries in Sweden			
	(Beatrix Algurén; Boel Andersson-Gäre; Johan Thor; Ann-Christine			
	Andersson)			
	• Bed management team with Kanban web-based application (Hermano			
	Alexandre Lima Rocha; Ana Kelly Lima da Cruz Santos; Antônia Celia de			
	Castro Alcântara; Carmen Sulinete Suliano da Costa Lima; Sabrina Gabriele			
	Maia Oliveira Rocha; Roberto Melo Cardoso; Jair Rodrigues Cremonin)			
Notes	• Quality measurement in physician-staffed emergency medical services:			
notes	a systematic literature review (Helge Haugland; Oddvar Uleberg; Pål Klepstad; Andreas Krüger; Marius Rehn)			
	• Advancing the health of women and newborns : predictors of patient satisfaction among women attending antenatal and maternity care in rural			
	Rwanda (Christine Mutaganzwa; Leah Wibecan; Hari S Iyer; Evrard			
	Nahimana; Anatole Manzi; Francois Biziyaremye; Merab Nyishime; Fulgence			
	Nkikabahizi; Lisa R Hirschhorn; Hema Magge)			
	• The use of privacy-protected computer vision to measure the quality of			
	healthcare worker hand hygiene (Sari Awwad; Sanjay Tarvade; Massimo			
	Piccardi; David J Gattas)			
	• Do cost containment policies save money and influence physicians'			
	prescribing behavior? Lessons from South Korea's drug policy for diabetes			
	medication (Shin-On Kang; Seung Ju Kim; Sohee Park; Sung-In Jang; Eun-			
	Cheol Park)			

Online resources

[UK] NICE Guidelines and Quality Standards

https://www.nice.org.uk

The UK's National Institute for Health and Care Excellence (NICE) has published new (or updated) guidelines and quality standards. The latest reviews or updates are:

• Quality Standard QS167 Promoting health and preventing premature mortality in black, Asian and other minority ethnic groups <u>https://www.nice.org.uk/guidance/qs167</u>

[UK] Improving staff retention

https://improvement.nhs.uk/resources/improving-staff-retention/

NHS Improvement has developed and collated this collection of practical resources to help improve staff retention which will include a mixture of:

- retention improvement guides
- government policy documents
- case studies on trust initiatives to improve retention

These have been created with support from trust HR directors, directors of nursing, medical directors and NHS providers to help promote best practice and share learning.

[UK] Fentanyl: preparing for a future threat

https://www.gov.uk/government/publications/fentanyl-preparing-for-a-future-threat

Public Health England has produced this advice and resources for local areas to assist in preparing their response to incidents caused by fentanyl or other potent opioids. The plan should enable local partners to rapidly understand the scale of the threat and assess the risk, communicate the threat and take actions to mitigate the threat. The accompanying spreadsheet shows how much naloxone should be provided in local areas based on different scenarios and explains how the modelling was calculated.

[USA] Effective Health Care Program reports

https://effectivehealthcare.ahrq.gov/

The US Agency for Healthcare Research and Quality (AHRQ) has an Effective Health Care (EHC) Program. The EHC has released the following final reports and updates:

• Psychological and Pharmacological Treatments for Adults With **Posttraumatic Stress Disorder:** A Systematic Review Update

https://effectivehealthcare.ahrq.gov/topics/ptsd-adult-treatment-update/research-2018

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