AUSTRALIAN COMMISSION ON SAFETY AND QUALITY IN HEALTH CARE



On the Radar

Issue 400 17 December 2018

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Third Australian Atlas of Healthcare Variation

Australian Commission on Safety and Quality in Health Care and Australian Institute of Health and Welfare Sydney: ACSQHC; 2018. p.328 https://safetyandquality.gov.au/atlas/

The *Third Australian Atlas of Healthcare Variation* shows marked variations in the use of some common tests, treatments and procedures across Australia according to where people live. It provides valuable new information for clinicians and policy makers that will help them ensure more patients get appropriate and effective care.

The Atlas shows variation in the use of specific types of health care across Australia, with chapters on neonatal and paediatric health, gastrointestinal investigations and treatment, thyroid investigations and treatment, and cardiac tests.



Early planned caesarean section before 39 weeks' gestation can increase short-term risks to the baby (such as neonatal respiratory problems) and long-term developmental problems (such as poorer school performance). Waiting until 39 weeks' gestation is recommended if there are no medical or obstetric reasons for an earlier birth. The Atlas found (based on reportable 2015 data from four states/territories) that:

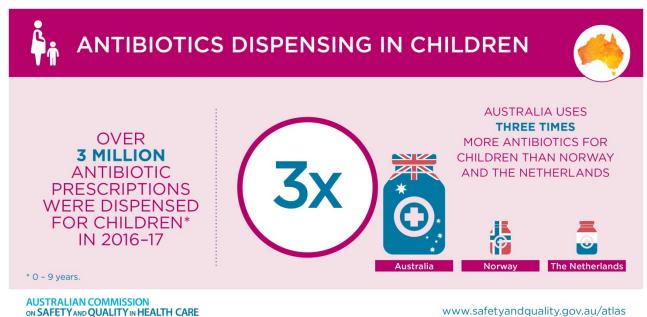
- between 42% and 60% of planned caesarean sections performed before 39 weeks' gestation did not have a medical or obstetric indication; and
- between 10% and 22% of caesarean sections performed before 37 weeks did not have a medical or obstetric indication.

Providing prospective parents planning a caesarean section with clear information on the short-term risks and long-term problems of early birth is important for ensuring the decisions about timing of caesarean section are made in the best interests of the mother and baby.



Antibiotic medicines are prescribed in children at much higher rates than similar countries. The use of antibiotics in children aged 9 years and under in Australia was three times the use of Norway and the Netherlands in 2015. Early antibiotic use may increase the risk of chronic disease such as asthma, Crohn's disease and obesity, potentially caused by the effect of antibiotics on normal gut microbiome.

The Atlas found more than 3 million antibiotic prescriptions were dispensed for children aged 0-9 years in 2016-17. The rate was 16.5 times as high in the area with the highest rate compared to the area with the lowest rate. The Atlas also found that 45% of children aged 9 years and under had at least one prescription dispensed for an antibiotic in that year. More attention needs to be given to strategies that encourage clinician adherence to guidelines on appropriate prescribing.



www.safetyandquality.gov.au/atlas

The Atlas includes 45 recommendations for action across the health system to address variation where it appears to be unwarranted. It also includes information on rates for Aboriginal and Torres Strait Islander Australians, where possible, analysis by socioeconomic status for most items, and additional analysis for specific items to help identify sources of variation.

The Commission partnered with the Australian Institute of Health and Welfare and collaborated with the Australian Government, state and territory governments, specialist medical colleges, clinicians and consumer representatives, to develop the Atlas.

The atlas has been produced in hardcopy, PDF and interactive forms. The interactive atlas incorporates all the content of the hardcopy, with additional functionality. The data used in creating the atlas series are also available from https://safetyandquality.gov.au/atlas/



National Safety and Quality Health Service (NSQHS) Standards (second edition) User Guide for Health Services Providing Care for People with Mental Health Issues

Australian Commission on Safety and Quality in Health Care Sydney: ACSQHC; 2018. p. 120. https://www.safetyandquality.gov.au/publications/nsqhs-standards

https://www.safetyandquality.gov.au/publications/nsqhs-standards-user-guide-for-health-services-providing-care-for-people-with-mental-health-issues/

The Australian Commission on Safety and Quality in Health Care (the Commission) has developed a *National Safety and Quality health Service (NSQHS) Standards (second edition) user guide for health services providing care for people with mental health issues* (the user guide). The Commission considers that implementation of the second edition of the NSQHS Standards provides a robust framework for safety and quality in mental health services in public and private hospitals, and community services provided by local health networks. The user guide includes examples of innovative approaches to providing optimal health care for people with comorbid mental and physical health issues.

Map of the National Safety and Quality Health Service (NSQHS) Standards (second edition) with the National Standards for Mental Health Services (NSMHS)

Australian Commission on Safety and Quality in Health Care Sydney: ACSQHC; 2018. p. 125.

https://www.safetyandquality.gov.au/publications/map-of-the-second-edition-of-the-national-safetyand-quality-health-service-standards-with-the-national-standards-for-mental-health-services/

The Australian Commission on Safety and Quality in Health Care has released the *Map of the National Safety and Quality Health Service (NSQHS) Standards (second edition) with the National Standards for Mental Health Services (NSMHS).* This document maps the second edition of the NSQHS Standards with the NSMHS to demonstrate to mental health stakeholders the extent of alignment between the two sets of national standards.

Reports

Framework for Effective Board Governance of Health System Quality. IHI White Paper Daley Ullem E, Gandhi TK, Mate K, Whittington J, Renton M, Huebner J Boston: Institute for Healthcare Improvement; 2018. p. 36.

oston. Institute for realificate improvement, 2018. p. 50.		
URL	https://www.ihi.org/resources/Pages/IHIWhitePapers/Framework-Effective-Board-	
UKL	Governance-Health-System-Quality.aspx	
	The US-based Institute for Healthcare Innovation (IHI) has developed this white	
	paper to aid health system leaders and boards use their governance time effectively.	
	The white paper has three components:	
	Framework for Governance of Health System Quality	
	Governance of Quality Assessment	
	Three Support Guides: Core Quality Knowledge, Core Improvement System	
Notes	Knowledge, and Board Culture and Commitment to Quality.	
	The framework, assessment tool, and support guides aim to reduce variation in and	
	clarify trustee responsibilities for quality oversight, and also serve as practical tools for	
	trustees and the health system leaders who support them to govern quality in a way	
	that will deliver better care to patients and communities. Safety and quality need to	
	core responsibilities for the governing bodies and boards of health systems, not an	
	add-on or 'nice to have'.	

Journal articles

The curious case of Patient K Ron Elisha Medical Journal of Australia. 2018;209(11):501-2.

The emergence and characteristics of the Australian Mamil Bauman AE, Blazek K, Reece L, Bellew W Medical Journal of Australia. 2018;209(11):490-4.

Licence to swill: James Bond's drinking over six decades Wilson N, Tucker A, Heath D, Scarborough P Medical Journal of Australia. 2018;209(11):495-500.

The Observational Physician and surGEon Automobile Response (TOP GEAR) survey Ellis M, Sun M, Wood M, Chan W Medical Journal of Australia. 2018;209(11):503-5.

Parachute use to prevent death and major trauma when jumping from aircraft: randomized controlled trial Yeh RW, Valsdottir LR, Yeh MW, Shen C, Kramer DB, Strom JB, et al BMI. 2018;363:k5094.

SMJ. 2018;363:k5094.		
	Elisha <u>https://doi.org/10.5694/mja18.00962</u>	
	Bauman et al <u>https://doi.org/10.5694/mja18.00841</u>	
DOI	Wilson et al <u>https://doi.org/10.5694/mja18.00947</u>	
	Ellis et al <u>https://doi.org/10.5694/mja18.00890</u>	
	Yeh et al <u>https://doi.org/10.1136/bmj.k5094</u>	
	Each year many journals run a number of 'seasonal' stories. The latest issues of the	
	Medical Journal of Australia (MJA) and the BMJ continue this tradition, including:	
	• The curious case of Patient K – a man in his late 60s, moderately though not	
	morbidly obese, with a ruddy complexion and a rather odd manner of dress.	
	(He seemed over-fond of the colour red) with a number of comorbidities	
	• The emergence and characteristics of the Australian Mamil – a study into this species	
	that has been proliferating in recent years (accompanied by, but far more	
	prevalent, other species, including the MAWIL and the OSAC)	
	• Licence to swill: James Bond's drinking over six decades – analysis of the patterns of	
	alcohol use by a certain 'James Bond' in which the authors conclude that	
	subject "has a severe chronic alcohol problem. He should consider seeking	
	professional help and find other strategies for managing on-the-job stress."	
Notes	Such findings may apply to other potential patients.	
	• The Observational Physician and surGEon Automobile Response (TOP GEAR) survey –	
	revealing survey that confirmed the previously widespread but untested belief	
	that "Surgeons more frequently purchase their cars new and replace their cars	
	earlier than non-surgeons, and the median value of their vehicles is higher.	
	These findings were consistent across all levels of seniority."	
	• Parachute use to prevent death and major trauma when jumping from aircraft: randomized	
	controlled trial - report on a randomised control trial (RCT) that found	
	"Parachute use did not reduce death or major traumatic injury when jumping	
	from aircraft in the first randomized evaluation of this intervention."	
	However, the details of the trial reveal some important factors and highlight	
	the need to do more than a cursory reading of the abstract to appreciate the	
	true value of an RCT.	

Using a 10-step framework to support the implementation of an evidence-based clinical pathways programme Flores EJ, Mull NK, Lavenberg JG, Mitchell MD, Leas BF, Williams A, et al. BMJ Ouality & Safety. 2018 [epub].

July Quality & Safety. 2016 [epub].		
DOI	https://doi.org10.1136/bmjqs-2018-008454	
	Translating or implementing evidence into clinical practice is recognised to often be a challenge and possibly harder than it perhaps should be. The development and introduction of clinical pathways have emerged as one means of bringing about such	
	changes. This paper describes a framework for developing and implementing clinical pathways. The paper describes a 10-step framework that included facilitating clinical	
Notes	owner and stakeholder engagement, developing pathway prototypes based on rapid reviews of the existing literature, developing tools for dissemination and	
	impact assessment, including internet-based tools, and measuring programme	
	adoption. The authors argue that they have demonstrated that "A healthcare system	
	can successfully use a framework and technology platform to support the	
	development and dissemination of pathways across a multisite institution."	

The Generation of Integration: The Early Experience of Implementing Bundled Care in Ontario, Canada Embuldeniya G, Kirst M, Walker K, Wodchis WP

The Milbank Quarterly. 2018;96(4):782-813.

DOI	https://doi.org/10.1111/1468-0009.12349
DOI	
	Integration and the hoped for continuity of care are seen as ways of improving the
	experience and outcomes of health care, especially for patients with multiple (chronic)
	conditions. This paper describes the experience of six programs seeking to implement
	bundled care using multiple hospital and community partners. The authors conducted
Notes	48 interviews with "program stakeholders, from organization leaders and managers to
noics	physicians and integrated care coordinators, across the hospital-community spectrum"
	to inform their analyses. The authors report that "Integration was mediated by chosen
	program structures and generated by establishing partnerships, building trust,
	developing thoughtful models, engaging clinicians in strategies, and sharing data
	across systems."

The fate of medicine in the time of AI Coiera E The Lancet. 2018;392(10162):2331-2.

Clinical decision support in the era of artificial intelligence Shortliffe EH, Sepúlveda MJ

Journal of the American Medical Association. 2018;320(21):2199-200.

· .		
	DOI	Coiera <u>https://doi.org/10.1016/S0140-6736(18)31925-1</u> Shortliffe and Sepúlveda <u>https://doi.org/10.1001/jama.2018.17163</u>
	Notes	In a range of fields AI (artificial intelligence) is being regarded as the 'next big thing'. Health and medicine are also seeing this. These two commentary pieces highlight some of the issues, possibilities and complexities, in broad terms (Coiera) and in more specific terms, in Shortliffe and Sepúlveda's piece, clinical decision support.

Nurse staffing, nursing assistants and hospital mortality: retrospective longitudinal cohort study Griffiths P, Maruotti A, Recio Saucedo A, Redfern OC, Ball JE, Briggs J, et al On behalf of Missed Care Study Group

BMJ Quality & Safety. 2018 [epub].

Effect of changes in hospital nursing resources on improvements in patient safety and quality of care: a panel study
Sloane DM, Smith HL, McHugh MD, Aiken LH
Medical Care. 2018;56(12):1001-8.

edical Car	e. 2018;56(12):1001-8.
DOI	Griffiths et al https://doi.org/10.1136/bmjqs-2018-008043
DOI	Sloane et al <u>https://doi.org/10.1097/MLR.00000000000000002</u>
	The relationship between levels of nursing (and medical) staffing and the likes of
	missed care, quality of care, morbidity and mortality is something of a perennial
	debate. Griffiths et al report on a retrospective longitudinal observational study used
	data covering 138,133 adult patients who spent more than 1 day on any of 32 general wards in a large acute care general hospital in England between 1 April 2012 and 31
	March 2015 in order to examination the association between daily levels of registered
	nurse (RN) and nursing assistant staffing and hospital mortality. The authors report
	that:
	 Hospital mortality was 4.1%
	• Hazard of death was increased by 3% for every day a patient experienced RN
	staffing below ward mean
	• Each additional hour of RN care available over the first 5 days of a patient's
	stay was associated with 3% reduction in the hazard of death
Notes	• Days where admissions per RN exceeded 125% of the ward mean were
110000	associated with an increased hazard of death
	• Nursing assistant staffing was associated with increased mortality.
	These led the authors to conclude that "Lower RN staffing and higher levels of
	admissions per RN are associated with increased risk of death during an admission
	to hospital." Perhaps more controversially, they go on to suggest that "These findings
	highlight the possible consequences of reduced nurse staffing and do not give support
	to policies that encourage the use of nursing assistants to compensate for shortages of
	RNs."
	Sloane et al used data from 737 hospitals in multilevel logistic response models, to
	estimate longitudinal and cross-sectional associations between nursing resources,
	quality of care, and patient safety. Their analyses led them to conclude that
	"Improvements within hospitals in work environments, nurse staffing, and
	educational composition of nurses coincide with improvements in quality of care
	and patient safety."

Journal of Patient Safety and Risk Management Volume: 23. Number: 6 (December 2018)

Volume: 23, Number: 6 (December 2018)	
URL	https://journals.sagepub.com/toc/cric/23/6
Notes	 A new issue of the <i>Journal of Patient Safety and Risk Management</i> has been published. Articles in this issue of the <i>Journal of Patient Safety and Risk Management</i> include: Editorial: What good is access to unsafe care? A developing dilemma (Albert W Wu) Implementation of a second victim program in the neonatal intensive care unit: An interim analysis of employee satisfaction (Jenna Merandi, Adrien M Winning, Nancy Liao, Erin Rogers, Dorcas Lewe, and Cynthia A Gerhardt) When can I drive? Advising patients when to drive after general surgical procedures (Steven Dixon and Sean Woodcock)

•	Malignant melanoma: Claims and controversies (Christopher A Stone)
•	Case Report: EH v Dorset Healthcare University NHS Foundation Trust
	(Court of Appeal, 3 August 2018)
•	Case Report : CB v Staffordshire and Stoke-on-Trent Partnership NHS Trust (High Court, 6/8/2018 – Judge McKenna)
•	Patient safety situational analysis in Ghana (EH Otchi, C Bannerman, S
	Lartey, KP Amoo, and E Odame)
•	Risk management and healthcare safety: Ten years of experience at the
	Vienna General Hospital (Leopold-Michael Marzi)
•	The Weekend Efficiency and Safety Timetable (WEST) project: Weekend
	handover going WEST? (Liam Piggott and Magdalena Ionescu)

Journal of Patient Experience Volume: 5, Number: 4 (December 2018)

oranne. 5,	(December 2010)
URL	https://journals.sagepub.com/toc/jpxa/5/4
	A new issue of the Journal of Patient Experience has been published. Articles in this issue
	of the Journal of Patient Experience include:
	• Evaluating the Impact of Personalized Stroke Management Tool Kits on
	Patient Experience and Stroke Recovery (King John Pascual, Ekaterina
	Vlasova, Kimberly J Lockett, Judson Richardson, and Michael Yochelson)
	• Patients' Satisfaction With Care From Nigerian Federal Capital Territory's
	Public Secondary Hospitals: A Cross-Sectional Study (Bolarinde Joseph
	Lawal, Schadrac C Agbla, Queen Nkeiruka Bola-Lawal, Muhammed O
	Afolabi, and Elvis Ihaji)
	• Unmet Needs for Care and Medications, Cost as a Reason for Unmet
	Needs, and Unmet Needs as a Big Problem, due to Health-Care Provider
	(Dis)Continuity (Michelle L Stransky)
	• Effects of Patient Safety Culture on Patient Satisfaction With Radiological
	Services in Nigerian Radiodiagnostic Practice (Chioma Henrietta Okafor,
	Anthony C Ugwu, and Ime Edet Okon)
	Providers' Perceptions of Barriers to Optimal Communication With
NT .	Patients During the Postcolonoscopy Experience(Travis Hyams, Barbara
Notes	Curbow, Juliette Christie, Nora Mueller, Evelyn King-Marshall, Shahnaz
	Sultan, and Thomas J George, Jr)
	• Patient Experiences of Terminal Illness Toward the End of Life: A Reflective Narrative Report (Mohammad Sharif Razai)
	The Person-Centred Care Guideline : From Principle to Practice (Lesley Moody, Brett Nicholls, Hannah Shamji, Erica Bridge, S Dhanju, and S Singh)
	Assessing Knowledge Regarding Managing Congestive Health Failure Symptoms: Differences in Patient and Professional Scores (Saskia Berrios-
	Thomas, Rafael Engel, Janice McCall, and Daniel Rosen)
	 Medical Imaging Outpatients' Experiences With Receiving Information
	Required for Informed Consent and Preparation: A Cross-Sectional Study
	(Lisa L Hyde, Lisa J Mackenzie, Allison W Boyes, Michael Symonds, Sandy
	Brown, and Rob Sanson-Fisher)
	Patient Experience in Health Professions Curriculum Development
	(Scott Molley, Amy Derochie, Jessica Teicher, Vibhuti Bhatt, Shara Nauth,
	Lynn Cockburn, and Sylvia Langlois)
	• Are We Practicing What We Are Taught in Health Professions' Education?
	Coproducing Health Care (Rosemary M Caron and Ryan Joy O'Connor)

Wellness Coaching to Improve Lifestyle Behaviors Among Adults With
Prediabetes: Patients' Experience and Perceptions to Participation (Ramona S
DeJesus, Matthew M Clark, Lila J Finney Rutten, Julie C Hathaway, Patrick M
Wilson, Sara M Link, and Jennifer St Sauver)
• "If We Would Have Known": A Couple's Regret Over a Missed
Opportunity to Have a Biological Child After Lung Transplantation (Sigrid
Ladores, Leigh Ann Bray, and Janet Brown)

Healthcare Quarterly Volume 21, Special Issue

 Environment within a Large Academic Medical Centre (Marjan J. Faber, Thomas W. Vijn, Marja C.M.C. Jillissen, David Grim and Jan A.M. Kremer) Bringing Together Research and Quality Improvement: The Saskatchewan Approach (Gary F Teare, Malori Keller and Dale Hall) Evaluating Patient, Family and Public Engagement in Health Services 	olume 21, special issue		
Notes A new issue of Healthare Quarterly has been published. This is a special issue with the them 'Supporting Engagement-Capable Environments'. Articles in this issue of the Healthcare Quarterly include: • A Canadian Take on the International Patient Engagement Revolution (Vincent Dumez and Antoine Boivin) • Supporting Patient and Family Engagement for Healthcare Improvement: Reflections on "Engagement-Capable Environments" Pan-Canadian Learning Collaboratives (Carol Fancott, G. Ross Baker, Maria Judd, Anya Humphrey and Angela Morin) • The Leadership and Organizational Context Required to Support Patient Partnerships (Patricia O'Connor, Mario Di Carlo and Jean-Lucien Rouleau) • Development of Patient-Inclusive Teams: Toward a Structured Methodology (Marie-Pascale Pomey, Paule Lebel, Nathalie Clavel, Édith Morin, Mireille Morin, Catherine Neault, B • Patient Roles in Engagement-Capable Environments: Multiple Perspectives (Paula Rowland, Mireille Brosseau and Claudia Houle) • Implementation of Patient Engagement in the Netherlands: A Stimulating Environment within a Large Academic Medical Centre (Marjan J. Faber, Thomas W. Vijn, Marja C.M.C. Jilissen, David Grim and Jan A.M. Kremer) • Bringing Together Research and Quality Improvement: The Saskatchewan Approach (Gary F Teare, Malori Keller and Dale Hall) • Evaluating Patient, Family and Public Engagement in Health Services Improvement and System Redesign (Julia Abelson, Anya Humphrey, Ania Syrowatka, Julia Bidonde and Maria Judd) • The Capacity for Patient Engagement: What Patient	URL		
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		• The Capacity for Patient Engagement: What Patient Experiences Tell Us	
(Antoine Boivin, Vincent Dumez, Carol Fancott and Audrey L'Espérance)		• Growing a Healthy Ecosystem for Patient and Citizen Partnerships	

Milbank Quarterly December 2018 (Volume 96)

URL	https://www.milbank.org/quarterly/issues/december-2018/
	A new issue of Milbank Quarterly has been published. Articles in this issue of the
	Milbank Quarterly include:
Notes	• Will Disruptive Innovation in Health Care Improve the Health of
	Populations? (Sandro Galea)
	• The Fires Are Burning (Joshua M. Sharfstein)

•	The Myths We Tell Ourselves About the Poor: From the English Poor Law
	to the Council of Economic Advisers (Sara Rosenbaum)
•	The Health Reformers' Dilemma (John E. McDonough)
•	How Equity-Oriented Health Care Affects Health: Key Mechanisms and Implications for Primary Health Care Practice and Policy (Marilyn Ford- Gilboe, C Nadine Wathen, Colleen Varcoe, Carol Herbert, Beth E Jackson,
	Josée G Lavoie, Bernadette (Bernie) Pauly, Nancy A Perrin, Victoria Smye,
	Bruce Wallace, S T Wong, A J Browne (for the EQUIP Research Program))
•	Customer-Ownership in Equity-Oriented Health Care (Douglas K Eby)
•	Members of Minority and Underserved Communities Set Priorities for
	Health Research (Susan Dorr Goold, C Daniel Myers, Marion Danis, Julia Abelson, Steve Barnett, Karen Calhoun, Eric G Campbell, Lynnette LaHahnn, A Hammad, R P Rosenbaum, H M Kim, C Salman, L Szymecko, Z E Rowe)
•	Disparities in Breast Cancer Survival by Socioeconomic Status Despite Medicare and Medicaid Insurance (Jeffrey H Silber, Paul R Rosenbaum, Richard N Ross, Joseph G Reiter, Bijan A Niknam, Alexander S Hill, Diana M Bongiorno, Shivani A Shah, Lauren L Hochman, O Even-Shoshan, K R Fox)
•	Trust, Money, and Power: Life Cycle Dynamics in Alliances Between
	Management Partners and Accountable Care Organizations (Genevra F
	Murray, Thomas D'Aunno, Valerie A Lewis)
•	The Generation of Integration: The Early Experience of Implementing
	Bundled Care in Ontario, Canada (Gayathri Embuldeniya, Maritt Kirst, Kevin Walker, Walter P Wodchis)
	Long-Term Consequences of the Chernobyl Radioactive Fallout: An
	Exploration of the Aggregate Data (Francesca Marino, Luca Nunziata)

BMJ Quality and Safety online first articles

URL	https://qualitysafety.bmj.com/content/early/recent
	BMJ Quality and Safety has published a number of 'online first' articles, including:
Notes	• Patterns of performance and improvement in US Medicare's Hospital Star
	Ratings, 2016–2017 (Paula Chatterjee, Karen Joynt Maddox)

International Journal for Quality in Health Care online first articles

URL	https://academic.oup.com/intqhc/advance-access
Notes	International Journal for Quality in Health Care has published a number of 'online first' articles, including:
	• Role of electronic patient reported safety incidents in improving patient safety and care (Mohy Uddin; Shabbir Syed-Abdul)

American Journal of Medical Quality online first articles

J	invertican journal of interacting online first arceles		
URL	https://journals.sagepub.com/toc/ajmb/0/0		
Notes	American Journal of Medical Quality has published a number of 'online first' articles,		
	including:		
	• Preoperative Evaluation Clinic Redesign : An Initiative to Improve Access,		
	Efficiency, and Staff Satisfaction (Joan M Irizarry-Alvarado, Matthew Lundy,		
	Barbara McKinney, Frank A Ray, Virginia E Reynolds, Sher-Lu Pai)		
	• The Domino Effect of Medical Errors (Samer Ellahham)		
	• Patient- and Family-Centered Care as a Dimension of Quality (Ravi		
	Dhurjati, Krista Sigurdson, Jochen Profit)		

Online resources

[UK] NICE Guidelines and Quality Standards

https://www.nice.org.uk

The UK's National Institute for Health and Care Excellence (NICE) has published new (or updated) guidelines and quality standards. The latest reviews or updates are:

- Clinical Guideline CG62 Antenatal care for uncomplicated pregnancies <u>https://www.nice.org.uk/guidance/cg62</u>
- Quality Standard QS176 *Oesophago-gastric cancer* <u>https://www.nice.org.uk/guidance/qs176</u>

[USA] Effective Health Care Program reports

https://effectivehealthcare.ahrq.gov/

The US Agency for Healthcare Research and Quality (AHRQ) has an Effective Health Care (EHC) Program. The EHC has released the following final reports and updates:

Patient Navigation Models for Lung Cancer
 <u>https://effectivehealthcare.ahrq.gov/topics/nav-model-lung-cancer/rapid-product</u>

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