

The P.A.C.T. project

Improving the Way We Communicate and Working for Increased Patient Safety



Patient Assessment Skills

Early identification of the unwell patient Conducting a great patient assessment How and why do we do it?

How do we record, interpret and communicate our findings?







Assertive Communication Skills

Communicating patient care information throughout the multidisciplinary team

Confident

Succinct, Effective, Efficient

A shared and understood 'language'







Continuum of Care for Patient Safety

Formalised template for shift to shift handover

Situation, Background, Assessment, Recommendation – (SBAR)

A tool for communicating patient information to doctors and getting the responses we require

Accountability and Responsibility for actions







Team work with Trust

Uniformity of reporting parameters

Clinical Skills Competency

Calling for help and getting it

Being heard

Reliability, valued and supported

Being part of the team, no matter your position, skill level or experience





Our goal is great communication

Great clinical communication is...

What we need to know, when we need to know it, communicated in a way that we understand so we can all make informed clinical decisions



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